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UNITED STATES DISTRICT COURT

NORTHERN DISTRICT OF CALIFORNIA

Before The Honorable James Donato, Judge

) ) ) NO. 21-md-02981-JD
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) NO. 3:20-cv-05671-JE
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) )

San Francisco, California Tuesday, November 28, 2023

### TRANSCRIPT OF PROCEEDINGS

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## 1 Tuesday - November 28, 2023 9:06 a.m. 2 PROCEEDINGS ---000---3 (Proceedings were heard in the presence of the jury:) 4 THE CLERK: Calling Civil 20-5671, Epic Games, Inc. 5 vs. Google LLC, and Multidistrict Litigation 21-2981, In re 6 Google Play Store Antitrust Litigation. 7 MR. BORNSTEIN: Good morning, Your Honor. Gary 8 Bornstein for Epic Games. I have with me Andrew Wiktor, Lauren 9 10 Moskowitz, and Yonatan Even. MR. POMERANTZ: Good morning, Your Honor. 11 Glenn Pomerantz on behalf of Google, and with me Michelle 12 13 Park Chiu, Lauren Bell, Steve Sparling, Jonathan Kravis, Rebecca Sciarrino, and Kyle Mach. 14 15 **THE COURT:** Okay. Who's next? MR. BORNSTEIN: Your Honor, I'll defer to Mr. Even on 16 17 that. MR. EVEN: Good morning, Your Honor. Epic calls 18 Professor Steve Tadelis. 19 20 THE COURT: Okay. THE CLERK: Please raise your right hand. 21 22 STEVE TADELIS, 23 called as a witness for the Plaintiff, having been duly sworn, testified as follows: 24 25 THE WITNESS: Yes, I do.

THE CLERK: Thank you. Please be seated. 1 Please state your full name for the Court and spell your 2 last name. 3 THE WITNESS: Yes, my name is Steve Tadelis. 4 That's 5 T-A-D-E-L-I-S. THE CLERK: Thank you. 6 Thank you, Your Honor. 7 MR. EVEN: **DIRECT EXAMINATION** 8 BY MR. EVEN: 9 Good morning, Professor Tadelis. 10 Q. Good morning, Mr. Even. 11 Α. I see that we have your slide deck up, so let's start with 12 that. 13 And if you can tell the jury a little bit about your 14 academic background. 15 I received a Ph.D. in economics from Harvard in 16 Sure. 1997, and I am currently a professor of economics, business, 17 and public policy and I hold the Sarin Chair in strategy and 18 leadership at U.C. Berkeley at the Haas School of Business. 19 20 And how long have you been a professor? Q. Just over 26 years. 21 Α. And do you have a particular area of focus within 22 23 economics? Yes, I do. For a bit over a decade, my focus in research 24 25 has been the economics of e-commerce and the economics of the

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- 1 | Internet; and, more broadly, I work in a field called
- 2 | industrial organization, which includes the economics of
- 3 | antitrust.
- 4 Q. And have you held any positions related to e-commerce
- 5 | outside of academia?
- 6 A. Yes, I have.
- 7 Q. Let's go to the next slide, and if you can explain that
- 8 briefly.
- 9 A. Sure. In 2011, I took a leave of absence from U.C.
- 10 | Berkeley and I was hired by eBay to build and lead a team of
- 11 research economists and data scientists.
- 12 In 2013, I returned to Berkeley but continued doing
- 13 part-time work for eBay as a consultant.
- In 2016, I started doing some work for Amazon and then
- 15 took another leave from Berkeley. I spent a year at Amazon as
- 16 | vice president for economics and market design, and returned to
- 17 Berkeley after a year and did about almost four years of
- 18 part-time work as an economist fellow and scholar at Amazon.
- 19 **Q.** Have you ever done any economics work for Google?
- 20 A. Yes. A couple years ago, or a little more, Google
- 21 | retained me as an expert for a patent in Canada.
- 22 **Q.** And have you ever had any other interactions over the
- 23 years?
- 24 **A.** Yes, research interactions. The most recent was a few
- 25 | months ago I was invited by a director of economics at Google

TADELIS - DIRECT / EVEN 1 to present some of my recent research on digital advertising. 2 MR. EVEN: Your Honor, Epic offers Dr. Tadelis as an expert in economics, industrial organization, and the economics 3 4 of online commerce. 5 MR. MACH: No objection, Your Honor. THE COURT: Okay. He's qualified. 6 BY MR. EVEN: 7 Let's go to the next slide. 8 And if you can explain, please, at a high level what is it 9 that you were asked to do in this case, Professor Tadelis? 10 My assignment was to investigate whether Google's 11 Α. Sure. conduct with respect to Google Play Billing harms competition 12 and consumers. 13 And have you formed any opinions on these questions? 14 Q. They can be summarized in three words: 15 Yes, I have. Α. Forcing, harming, and reinforcing. 16 17 Now let's go to the next slide and focus on your first Q. 18 opinion. At a high level, can you explain your first opinion about 19 20 forcing? So effectively Google forces developers who wish to 21 Α. Sure. distribute their apps through the Google Play Store to use 22

Google Play Billing for their in-app purchases of digital

This is often referred to as a coercive tie, a forced

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goods.

tie.

Q. So let's unpack this a little bit.

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First of all, the jury has heard now a lot about Google Play Billing as a payment solution. At a very high level, what is the function of a payment solution?

- A. A payment solution is what's required for payments to be executed between a buyer and a seller. Easiest to think, whenever you walk into a Starbucks or a Safeway or a Macy's, you're going to have those terminals. That's part of the system that takes the credentials, encrypts them so that they're secure, sends them over for the processing. The processing includes communication with the bank that supports the card, and then it returns an answer to the merchant was it successful or not. That's a payment solution.
- Q. So at Starbucks or at a supermarket, who decides which terminals to use to process credit card payments?
- 16 A. It would be the business, Starbucks or the supermarket.
- Q. And when we're talking online in an app, setting aside the conduct at issue here for a second, who is it that would decide which payment solution to use within an app?
- 20 **A.** The developer who builds the app, if they want to have in-app purchases, would have to integrate a payment solution, and that's the developer's choice.
- Q. And, again, setting aside the conduct here, what would be Google's involvement in in-app transactions?
  - A. In-app transactions are between the user and the app or

- developer, so they wouldn't play a role unless they are processing the payments.
- Q. Now, you say in your opinion you talk about digital
  content. Why are you focusing your opinion on the sale of -in-app sale of digital content as distinct from physical goods?
- A. That's because of the nature of the conduct. Google forces this use of Google Play Billing only for the sale of digital content within the apps.

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- Q. To your understanding, is there any functional or technological differences between a payment solution that can handle the sale of digital goods and a payment solution that handles the sale of physical goods?
- A. My understanding is that there's no difference. Just like those terminals at a Starbucks or a car mechanic or a barber, pretty much the transaction itself doesn't matter; it's the payment that matters.
- Q. So let's turn to the forcing part of the opinion.

  As a first step, what is the source of Google's power to

  force developers?
- 20 **A.** The source of Google's power comes from their high-market power in the market for distribution, Google Play, that was covered yesterday by Professor Bernheim.
- Q. And what makes you believe that Google has market power in distribution?
- 25 A. Well, the facts here in the case, Google Play, the

And can you explain how you view the tying issue in this

So here the narrative would be "I have distribution,

Google Play. If you want to distribute through Google Play the

So let's go to the next slide.

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Q.

case?

So in this case, it wouldn't be coercive because you have alternatives that you could turn to and then buy the socks that you like.

Q. And if we go to the next slide, what is it that you're showing us about coerciveness in this slide?

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and they would prefer another brand or style of socks.

- Q. So what makes you believe that Google's requirement that developers use Google Play Billing in this case is a coercive tie?
- A. Because the two components of what I just described in this little example are in play here as well. On one hand, Google has the power to force through their market power in distribution; and, second, there's a lot of evidence that this forced behavior is causing developers to use a system that otherwise they would prefer not to use. They would prefer a different payment solution system.
- Q. So let's take a look at some of this evidence.

In the next slide you talk about a case study about digital content sellers. What are you showing us here about the preference of developers regarding payment solutions?

A. Let me describe the nature of the case study. Between 2011 and roughly 2020, Google had an exemption for using Google Play Billing as the payment solution product; namely, if you were a developer, an app, that was selling digital content that could be consumed outside of the Android system, they didn't force you to use Google Play Billing.

And, indeed, during that time, many developers chose not to use Google Play Billing. Here, we have just six very familiar names of such developers that chose not to use it; and later, once the tie was enforced and Google removed the exemption, they were forced to use Google Play Billing.

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- Q. Now, one of the developers you mention here is YouTube. Why is YouTube important to your analysis?
- YouTube provides an interesting example that's slightly different from the others. So if we think of Amazon Kindle, Tinder, Hulu, these are all companies that are not part of Google; and, therefore, when they use Google Play Billing, at the time they were going to pay 30 percent fees.

YouTube is a Google company. They don't pay YouTube -they don't pay Google. Sorry. They're part of Google, and still they were not willing to use Google Play Billing until the decision was forced upon them.

- And do you have an understanding as to why YouTube did not Q. wish to use Google Play Billing?
- Yes, I do. They basically felt that it was not providing a lot of the features they need, not giving them competitive advantage, and not allowing them to innovate.
- Let's take a look at the next slide. Q.

23 And what are you showing us about YouTube in this slide? And this is Exhibit 1391 that's already in evidence. 24

So here we have an exchange, a Chat exchange, between Α.

1 Susan Wojcicki, who was the CEO of YouTube at the time, and 2 here she's corresponding with Mr. Lockheimer who gave testimony in these hearings, and here's some of the things she said (as 3 read): 4 5 "It's damaging for our business against our competitors. 6 "We need to know how we can innovate on billing and, 7 importantly, that we'll be stuck with a lot of larger 8 9 prioritization decisions that might be right for Play Billing and bad for YouTube." 10 And there are a lot more of this nature. 11 And what do you understand Ms. Wojcicki to mean when she 12 talks about larger prioritizations that are right for Play 13 Billing but bad for YouTube? 14 15 So Google Play Billing is trying to be a, you know, one size fits all. Different developers have different business 16 models, different interactions with their users, that might and 17 often will require different types of features in the solution 18 19 product. So Google Play Billing is kind of aiming for the masses but not allowing this kind of specialization. 20 Let's move to your next opinion. 21 Q. And can you explain at a high level what your next opinion 22 23 is?

So a consequence of this forcing behavior is

basically that it harms competition in the market for payment

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1 | solutions for in-app purchases of digital content.

Q. Let's go to the next slide.

And what are you showing us here about the types of harms that you have identified?

A. So there are basically three types of harms. The first and most immediate one is foreclosure. That basically means that Google's conduct prevents producers, manufacturers, providers of payment solutions to fairly compete in this market that we're discussing.

The second is the effect on the fees, the prices. Because there is no healthy competition, then fees and prices are higher than they would be when -- if the tie were removed and competition would be allowed to persist.

And last, there would be an impact on innovation and quality. When Google doesn't have to compete with other payment solution providers, they lack the incentive to offer the kind of innovations that are needed. We saw some of the examples mentioned by the YouTube's former CEO.

- Q. So let's begin with foreclosure. How does Google foreclose competitors?
- A. Well, very easily. Through that contractual provision that we discussed earlier. By basically saying "You, a developer, cannot use anyone but me for the sale of in-app digital content." It means that anyone but me is foreclosed from this market.

- Q. And why do you believe that other payment solution providers would wish to offer their payment solutions to
- 3 developers in this space?

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A. It's based on the evidence in the case. So, for example,
Google identifies Square, Stripe, PayPal, and others, Addium,
and more, as companies that would enter, or they expect them to
enter, were the tie to be severed.

Furthermore, if you recall, between 2011 and 2020, there were developers who didn't use Google Play Billing. These other companies serviced those developers. Some of them created their own solutions.

And I believe there was testimony given in these hearings, both by Epic and by Paddle, that they would be happy to enter this market was -- were entry allowed.

- Q. So let's talk a little bit about high prices, and you mentioned that that is talking about fees and prices. What do you mean by higher prices?
- A. In particular, I mean the fees that developers are paying for the payment solutions that are basically in this case imposed on them.
- Q. Now, from the perspective of the developer, what is it that triggers payment of fees to Google?
- 23 **A.** So if I'm a developer and I decide to distribute an app,
  24 the distribution is free; and the only time I am going to pay
  25 something to Google is when I am selling in-app digital content

1 either a la carte or subscription. So from the developer's 2 perspective, the payment will only happen for the sale of in-app digital content. 3

Now, before we dig further into that, there have been -there's been testimony in this case that Google provides many more services beyond payment solutions, and so comparing the fee that Google currently charges for in-app purchases to the fee of other payment solutions is like comparing apples to oranges.

Is that what you're doing here?

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No, that's not what I'm doing. I'm doing something much I'm trying to answer the following question: fact is that right now payment only happens, the fee only is charged when an in-app digital content is sold, and Google is charging fees of 15 and 30 percent.

The question I'm answering is: If the tie were severed, could they charge 15 to 30 percent for payment solution? And the answer to that is no.

Let's take a look at the next slide.

You can explain what we see here at a high level that suggests to you that Google could not charge 15 or 30 percent but for the tie.

MR. MACH: Objection, Your Honor. The inclusion of Paddle on this slide is beyond the scope of his report.

> Your Honor, Paddle testified in this trial. MR. EVEN:

Q. So let's talk a little bit about the slide to get a better understanding of it because there's a lot there.

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So, first of all, the slide speaks to an average in-app purchase price of \$9.30. What do you mean by that?

A. So the \$9.30 comes from the following calculation: I took
from the data provided by Google, I think it was 2016 to 2020,
all the transactions of in-app digital content, and I just
calculated the average fee of that -- the average price of that
transaction.

You know, you could buy some features in a dating app for,
say, 29.99 or something for a game for a dollar, divide it up

Q. Now, the jury has heard testimony that on Google Play -with respect to Google Play, the fee is either 30 percent or
15 percent regardless of the transaction value. Why is the
transaction value meaningful for the analysis you're doing on
this slide?

by the transactions, that's the \$9.30.

A. So the other payment solution providers have a different charging business model. They typically will have a fixed fee plus a percent for a transaction. So because there's a fixed fee and a percent, it means that the value of the transaction is going to determine the percent of the fee.

Just as a simple example, if we take PayPal, their structure is pretty much 50 cents for a transaction plus 3 and a half percent of the transaction value. So if we have a \$9.30 transaction, 50 cents is about 5.3 percent. Add to that 3.5 percent, you get 8.8 percent.

Q. Now, have you examined what this chart would look like for in-app purchases made at prices other than \$9.30?

Yes, I have done that examination. It appears in my Α. report. And the pattern we see here sustains itself; namely, Google charges fees that are significantly more, several multiples of the competitors or potential competitors.

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- All right. So now let's turn to the Google bar here. Q. And, again, the jury has heard testimony about fees of 30 percent and 15 percent. Why do you have 29.4 percent?
- Well, here I just calculated the average or effective fee that Google is getting from the fees. The way to think of it is as following: Imagine two developers; one pays 30 percent, one pays 15 percent. You might think, well, the average between 30 and 15 is 22 and a half percent. Well, that's true if you're just counting developers. But if the developer that's charged 30 percent is selling a million dollars of product and the developer that's charged 15 percent is selling \$1 worth of product, then the fee is pretty much going to be 30 percent on average.

Here, what this says is that most of the charges happen -most of the value of the charges happen at 30 percent and not at 15 percent.

Now, the jury has heard some testimony that after this Q. litigation began, Google reduced some of its fees on the first year of subscription, the first million dollars, to around 15 percent.

How would those changes affect your calculation of

1 | Google's effective fee?

A. It would cause the 29.4 percent to drop. This was calculated for 2020, the 29.4 percent, so it would drop a bit.

If we kind of think a back-of-the-envelope calculation, 80 percent, roughly, of Google's -- of the Play revenues are coming from fees on games, which are typically at 30 percent. So even if all the rest of the 20 percent were sold at a fee of 15 percent, that would average to about 27 percent. So this could drop, say, to 28, 27 and a half, 28 and a half. That would be the range that I would expect it to be.

Q. Now, you testified that this chart suggested but for the tie, Google would not be able to charge the same rates for Google Play Billing.

If the tie is severed and the fee that Google can charge for payment solutions goes down, could Google introduce new fees on distribution, for instance, that developers would have to pay on top of any charge for Google Play Billing?

- A. Well, my analysis didn't include what Google might do were the tie to be severed. I have observed that Google has never charged for anything but the in-app sale of digital content, and they could do other things already. So I think it's unlikely, but that was not part of my analysis.
- Q. Now, you mentioned earlier the case study that happened between 2011 and 2021 or so where some people were exempt from the tie essentially. What happened to the fees that Google

charged at the time for those developers that were at least arguably under the exception?

- A. So developers that were under the exception, Google would offer them fees that were much lower than the 30 percent. I recall them to be in the range of 10 to 15 percent; and even at those lower rates, there were developers who chose not to use Google Play Billing. I think Hulu and I think Spotify maybe. There were several developers that chose not to take it even at that better deal.
- Q. So let's go to the next slide. And this is from Exhibit 360 at page 24. That's in evidence.

And what are you showing us here about the current level of Google's pricing?

A. So what this slide shows, this comes from a document I obtained from Google, and I want to point your attention to the two blue boxes at the right. The top one has 6 percent blended average; the bottom one has 10 percent blended average.

The top one is Google's estimate of their break-even fee, which means that if they would have charged 6 percent, they wouldn't lose money and they wouldn't make money on Google Play.

And what we see in the 10 percent blended average, that is what Google believes they could charge -- the fees they could charge developers in this market; in other words, what they could charge were the tie to be severed.

So what we see here is that the current, say, 30 percent is five times their cost, three times what they believe a blended average cost-plus or what would be paid in the market could be achieved.

- Q. And have you seen other documents other than this one that showed you what Google thought internally would be the consequence of severing the tie?
- A. Yes, I have. I recall at least one document that had an analysis that asked the question: Were Google to sever the tie, what would happen? And they had pros and cons and implications.

Under the pro, I recall them writing it promotes competition, which obviously is true if you sever the tie. And in the con, one of the items they listed was a race -- likely race to the bottom on fees with their potential competitors. So Google was well aware that severing the tie would put price pressure on payment solutions that they could provide.

- Q. Now, you talked about the fees to the developers. What would you expect to happen to the price to consumers if the tie were severed?
- A. My expectation would be that prices of, say, digital content to consumers would go down because some of the savings from the reduced fees would naturally be passed on to the users.
- Q. Have you tried to quantify what would be Google's rates

1 exactly if the tie is severed or how that would affect prices 2 to consumers? No, I have not. Α. 3 And why not? 4 Q. 5 Because what I was tasked to do is answer the question: Α. Is Google's conduct anticompetitive and does it cause harm? 6 7 The answer to that is clear. I was not asked to quantify by how much. That would be only needed were I to try to quantify 8 9 damages. So the next anticompetitive harm you mentioned was harm to 10 Q. innovation and quality. So let's go to the next slide and --11 THE COURT: Sorry. Before we do that, so going back 12 to the developer's fees. All right? Let's say in a 13 hypothetical world Google eliminated all fees. It went from 14 15 30 percent to zero. Why do you expect a user would see any benefit from that in terms of the prices the user pays for an 16 17 app? THE WITNESS: So if I may, let me start with a 18 19 different example and then go back in here. Thank you. 20 THE COURT: You're the expert. THE WITNESS: Imagine that I decide to open a pancake 21 shop, and I did some back-of-the-envelope calculations that 22 23 tells me this business will be profitable with the current price that I believe I'm going to charge and what it's going to 24

cost me to buy flour and eggs and milk and so on.

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TADELIS - DIRECT / EVEN And now I've set the price, I'm doing well, and suddenly the cost of milk and eggs drop. Well, it means that on every set of pancakes, I'm going to earn more money that I sell. Ιf I drop the price a little bit, I could sell more and more goods and I'm going to get a wider margin than I would have gotten were I have to reduce the price previously. So when you change the cost of the goods I use to produce my final output, then microeconomic analysis shows clearly that some of that will optimally be passed on to users. This is basically --THE COURT: You'll make it up with higher volume because you're selling more? THE WITNESS: Exactly. Exactly. **THE COURT:** Okay. Thank you. If I may, you could think of it almost THE WITNESS: like a two-step process. Here's my price, here are my costs, and I'm selling a certain amount. When my costs drop, that's

one boost to my profits. But now because of this wide margin, I could afford to shave this down a little bit and then sell even more.

> THE COURT: Okay. Thank you.

THE WITNESS: Sure.

**THE COURT:** Go ahead.

BY MR. EVEN:

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So turning to innovation and quality. 0.

On this slide, let's take these one by one. First of all, 1 2 you're showing us some features I understand. Let's talk about these. 3 The first one you say is "No customizable user interface." 4 5 What do you mean by that? So imagine that you're a developer with an app and you 6 have a certain aesthetic to it, you know, a certain set of 7 colors, et cetera, and you want everything within your app to 8 9 have that type of aesthetic. Well, Google Play Billing has this one-size-fits-all 10 They don't allow you to customize what it's going to 11 look like. Other payment solution providers do. 12 The next one is "No ability to distribute funds to 13 Q. third-party sellers." When does that kick in, or what kind of 14 15 developer would need that? So developers that are marketplaces would need that. 16 17 Let's take an example. Bandcamp is a marketplace that connects fans with music bands; and those bands through Bandcamp, they 18 sell music, which typically is digital content, and they sell 19 20 merchandise like caps and T-shirts and so on. And what Bandcamp does is it helps these bands sell the products to 21

users or their fans, it collects revenue, and then it keeps

some of the revenue to itself and some has to get split and

sent to the bands themselves. That would be a typical

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marketplace.

TADELIS - DIRECT / EVEN 1 Google Play Billing doesn't allow that distribution of 2 funds to third-party sellers. Bandcamp used PayPal when they were allowed to do that for that reason -- or at least for that 3 reason. 4 5 Q. The third one is "No ability to use across platforms." What do you mean by that? 6 So a good example for this would be a developer like 7 Microsoft. So Microsoft sells software that could be used in 8 the Android's ecosystem, on Mac computers, on PCs. 9 Google Play Billing only works in the Android ecosystem, and it 10 doesn't -- is not intended to work on PCs or Macs. 11 So a company like Microsoft, if they weren't forced to use 12

Google Play Billing, they could use either something that they build by themselves or, say, they purchased from PayPal, a payment solution that would work across other platforms. they have to splinter it because they have to use different solutions on different platforms.

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- And, finally, you say that there's no ability to use when Q. selling physical goods and services. What does that mean?
- Well, as we discussed earlier, payment processing could work for any kind of good. The no ability is because, just like Google forces developers to use Google Play Billing for in-app digital content, it prohibits developers from using Google Play Billing for any physical goods. So anything that you would buy, like a binder on Amazon or a ride through Uber,

1 | they're not allowed to use Google Play Billing.

So if I'm a company where I'm selling both digital and physical goods, I now have to integrate two different payment solutions rather than just one.

- Q. Now, are these the only features that Google Play Billing lacks?
- A. No. There were many others. So, for example, in some of the correspondence between YouTube and the Play folks within Google, there's a mention of, if I recall, dozens of features that YouTube wanted and Google Play Billing didn't offer.

There are historical examples of developers like meditation app Calm that wanted the ability to use one-day subscriptions to give users the ability to try something without having to commit. Google Play Billing didn't offer one-day subscriptions. So those are some examples.

Q. So let's go to your third and final opinion here, and that speaks to something about reinforcing this time of Google's market power, which you mentioned earlier.

Can you explain how a tie can reinforce market power in the tying product?

A. So the idea of what's happening here is as follows: So we have distribution that Professor Bernheim discussed yesterday, we have payment solutions that I'm talking about today, and Google is leveraging their power in distribution to tie -- that's the tying product -- to tie payment solutions.

If other major players, you know, Square, PayPal, et cetera, would be able to enter and compete fairly for payment solutions, that would help them create relationships with developers who are on one side of this distribution market, and that would help solve the chicken-and-egg problem to then migrate over and start being successful in distribution. So you mentioned the chicken-and-egg problem. At a high

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- level, what is a chicken-and-egg problem?
- Sorry for the jargon. The chicken-and-egg problem could Α. be described as follows for two-sided markets: Professor Bernheim explained yesterday the nature of two-sided markets. The developers are going to use Play because they believe there are many users. Users use Play because they believe there are many developers.

It's very hard to penetrate an incumbent successful two-sided market. Because if I now started a new distribution app and I came to a bunch of developers and say, "Hey, join my store, "they say, "Well, you don't have any users." And if I turn to users and say, "Hey, download my store," they say, "Hey, you don't have any developers."

Once a company like PayPal or Square would be able to provide these kind of payment solutions, they create relationships with developers and developers could see them as viable and successful partners.

1 Now, with that side of the market already in their 2 backyard, they could create a store and turn to developers and say "We have this relationship. How about putting your app on 3 my store? I have these great terms." There would be no reason 4 5 for developers not to try that, and that could jump start a competition in distribution. 6 So let's go to the next slide. And this is from 7 Exhibit 388 at page 98. It's in evidence. 8 9 And as a first step, where is this slide coming from? So this is a slide from one of Google's documents, one of 10 Α. their internal presentations, that describes pretty much the 11 rather sophisticated and complex scenario that I just 12 described. 13 And what was the context in which Google was trying to lay 14 0. out this sophisticated or complex idea? 15 So as you see here from the title "How would ecosystem 16 evolve over time, " evolve over time if the tie were severed, if 17 we were not forcing developers to use Google Play Billing. 18 So let's take a look at this slide more closely. 19 First of all, what is the list of companies that we see on 20 the right-hand side at the bottom? 21 22 Α. So you see GPay, Google Pay; Square; PayPal; Stripe; 23 Amazon; Facebook. These are all providers that Google believes

would be entrants into payment solutions were they to sever the

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tie.

A. Sure.

- 4 Q. So we see Step 1, "Selective Deintegration." What does 5 that mean?
  - A. Okay. So this would be Step Number 1. Imagine that tomorrow Google severs the tie. There will be developers that immediately are going to choose alternative solutions because we know that during the time of the exemption, developers chose to do that.

So we're going to get this entry by some of these payment solutions that currently could only sell in nondigital goods.

That's what you see on the right-side top of that black box.

That's why they're sitting there. And you can see that there's a number one with an arrow. That arrow moves them into digital goods. So that would be Step 1.

And then they describe how contagion leads to more deintegration. Developers are going to learn about other developers who successfully deintegrated, and that will give them an incentive to go ahead and disintegrate.

- Q. So then let's go to consolidation to a few primary service providers. What does that mean?
- A. So you could see that that number two also appears next to the names of those companies because once the tie is severed, there could be dozens of payment solution providers that are

going to try to sell their goods. Typically, after an initial period, the market shakes up a bit and a few prominent providers that have the best solution products and possibly the best prices, they're going to be the ones that remain, and here are examples of what Google thinks about who might remain as consolidated players in this market.

And then they describe that these primary service providers would push towards distribution and discovery; namely, that's the point where they could turn to developers and say "We want to distribute. Come join our store."

Q. And what does the third step, "Displacement," mean?

- A. So displacement basically means that Google is no longer going to be the only game in town, displacement of Google Play as the preferred app store. Currently Google Play is the preferred app store.
  - Q. Now, you said this is a rather complex process. How realistic is this three-step, laddering-up scenario?
  - A. Well, not only is it realistic enough for Google to pay a lot of attention to it, in the same documents where this was provided, Google has, I recall, three examples where they discuss a laddering up. That's what they call this. You know, you enter in payments, then you ladder up into distribution.

One good example would be Shopify, which was a company that basically dealt with payments for merchants and then laddered up to become an e-commerce platform.

Another example of that might be more familiar is Netflix. 1 That, again, is in their documents where Netflix entered at the 2 time that Blockbuster existed by just distributing DVDs for 3 Then it went into streaming as one of the first players; 4 5 and then through that, they were able to enter the market for content creation. And now they are content providers. 6 7 Basically they have their own content. So Google gave some examples in their documents. 8 9 I want to switch gears for a second and let's go and talk Q. a little bit about market definition. I don't want to spend 10 too much time on it, but briefly. 11 What is the relevant market that you define here? 12 So for me, the relevant market is payment solutions for 13 Α. in-app purchases of digital content on Android smartphones. 14 15 So I'm going to refer to that as in-app payment market if that's okay. It's a lot --16 It's a mouthful. 17 Α. -- of words. 18 We heard from Professor Bernheim at some length yesterday 19 about market definition and what is the process of going about 20 doing that. Do you generally follow the same methodology laid 21 22 out by Professor Bernheim? Α. I followed the standard methodology.

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And what alternatives to payment -- well, let me take a step back.

What are the products in your market?

- A. So the immediate products in my market are going to be any product that could do what Google Play Billing does. So any payment solution provider for digital content on Androids. So the PayPals and the Squares, all those companies, their products are immediately in the market.
- Q. So what alternatives to payment solutions for in-app purchases did you consider as potential candidates for inclusion in this market?
- A. So as Professor Bernheim explained yesterday, the exercise is: If suddenly all these payment solution products become more expensive or become of lower quality, what would I be able to substitute to as a developer who wants to earn money?

Currently there are two other ways that you could earn money. One would be instead of selling these goods within the app, you would sell them through a web store. Alternatively, you would just forego selling goods altogether and switch to an advertising model.

- Q. So let's begin with web purchases. Can you explain what are web purchases?
- A. Sure. So web purchase would be the situation where you're in an app, you want to purchase something but you can't purchase it in the app. You leave the app, you open a web browser, and then you would find whatever you're trying to buy from that developer, pay for it, and then you could go back to

1 | the app and continue doing what you're doing.

- 2 Q. And what did you conclude regarding the substitutability
- of in-app payment solutions with web purchases?
- 4 A. That web purchases are not a viable substitute for in-app
- 6 Q. And why is that?

purchases.

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- 7 **A.** It basically comes down to friction. There is so much more friction when you have web purchases than there are when you have in-app purchases.
- 10 Q. Let's take a look at the next slide.
- 11 What are you showing us here about the friction involved 12 in the different processes?
  - A. So here what we see are the three steps necessary to do an in-app purchase for the very first time you're doing an in-app purchase.

So let's imagine that you're in some app, a game. You decide that you want to purchase something in the game, you would click on that. That's number one.

That brings you to step number two where you're interacting with Google Play, and this is what I meant by the standard way it looks. It always looks like you see it here on the screen. The developer can't change the way that it appears. And now you can see -- maybe it's a little hard to see -- "Add credit or debit card" in the middle. I would need to do that if I never gave those information to Google Play

1 | Billing.

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Once I complete the credentials and that information, I go to Step 3 where it's just pay by and I go back to the app.

- Q. Let's go to the next slide.
- What are you showing us here about this process?
- A. The next time I want to buy something within the apps, I don't have to provide the credit card or debit card
- 8 information. So I only have what used to be Step 1 and 3 as 9 Step 1 and 2. I find what I want and I buy it.
- 10 Q. And why do you call this one the typical in-app purchase?
- 11 A. Because the first purchase only happens once, and every
  12 other purchase is going to happen after that; therefore, that
- 13 | would be typical.
- 14 Q. So let's go to the next slide.
- What are you showing us here about the different processes?
- 17 A. This is a representation of what a web store purchase would look like.
- Q. And what are you showing us here about what this process entails?
- 21 A. So there are eight steps. I'll just walk through them
  22 quickly. I think they'll be quite clear.
- So I'm in the app. I decide that I want to purchase something. So first I have to leave the app, and then I have to open the browser. That's going to be Step 2. Once I open

the browser, I have to navigate to the developer's website or So I have to search for it. Hopefully I know the name store. of the developer and what I'm looking for.

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I will then search. Once I find it, I will go to the store within the developer -- that's going to be Step 4 -- and I need to find the digital content. They may be selling many things.

Once I've found the digital content, I now go to Step 5. I have to enter my payment information. If I already did that in the past, then Step 5 would disappear just like Step 2 disappeared on the first slide, but the other steps would remain.

I then have to confirm the successful payment in Step 6, exit the browser, and then return to the app and continue what I'm doing.

- And why do you believe that the number of steps a user has to go through to complete this process makes this a poor substitute for an in-app sale?
- Because it is well established, both in publicly available research and these companies who have these processes know very well, that any additional amount of friction in any process leads to dropoff along the process. So friction would mean a lower likelihood of completing the process.
- Have you ever studied the effects of friction on online commerce or online purchases?

- 1 A. Yes. Both at the times I was at eBay and when I was at
- 2 Amazon, there were many projects that dealt exactly with
- 3 | friction.
- 4 Q. Now, Mr. Pichai testified in this case that leaving an app
- 5 to make a purchase, quote, "breaks the experience for the
- 6 users." How does that relate to your opinion?
- 7 **A.** It relates exactly to what I'm showing you here on the
- 8 | slide. Not leaving the app, there were two steps and you're
- 9 done; leaving the app, a lot more friction and a lot more
- 10 dropoff.
- 11 **Q.** Now, could a developer streamline what we're seeing here
- 12 on the slide somehow by -- for instance, by putting in links in
- 13 | their app to cut through some of the steps at least?
- 14 **A.** In principle, yes. If you look at what's here on the
- 15 | slide, then if at Step 1 there was a link that says "Click here
- 16 | to purchase this item, " you would go immediately to Steps 5
- 17 or 6. So you would circumvent quite a bit. However, Google
- 18 doesn't allow that.
- 19 Q. And let's go to the next slide, which is Exhibit 8022,
- 20 | which is in evidence.
- 21 What are you showing us here that's related to the
- 22 possibility of using links?
- 23 | A. So this is part of Google Play payment policy, and in
- 24 | particular you'll notice in the title "Antisteering Provision."
- 25 | "Antisteering provision" is what is -- the term used in a

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1
     provision in a contract that says "You cannot do this somewhere
 2
     else" or "You could not supply this somewhere else" or "You
     could not buy this somewhere else."
 3
          And here, in particular, there's a list of thou shall not.
 4
 5
     And in particular we see here at the bottom (as read):
               "In-app user interface flows, including account
 6
          creation sign-up flows, that lead users to an app to a
 7
          payment method other than Google Play Billing system."
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 9
          That is prohibited.
          You also mentioned advertising --
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     Q.
              THE COURT: If I may, so this policy, is it your
11
     understanding it applies to each and every app on the Google
12
13
     Play Store?
              THE WITNESS: For digital content, for the sale of
14
     digital content within the app, yes.
15
              THE COURT: For each and every digital content app on
16
     the Play Store?
17
              THE WITNESS: That is my understanding.
18
     BY MR. EVEN:
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          So let's turn to advertising, which you mentioned that you
     also considered as a potential substitute or to include in the
21
     market.
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          What did you conclude about the substitutability of
     advertising in in-app sales of digital goods?
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          I concluded that advertising is not a viable substitute
     Α.
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1 for in-app digital content.

- Q. And can you explain very briefly why not?
- A. Sure. So I think the easiest way to think about this is as follows: We know that many developers choose to use in-app digital content without advertising even though they're paying 30 percent fees. If they advertise, they wouldn't pay any fees on whatever revenue they're getting from advertising.

So you could think of developers that are currently selling in-app digital content as potentially falling into two groups. One group would be developers for whom using ads would significantly deteriorate the value of their product. So think of a game where you want to pay attention to the interaction or streaming services. Any ad really interrupts that, it deteriorates the quality. And, indeed, those developers choose not to use advertising.

Alternatively, think of a developer like the New York
Times. Before the Internet even existed, the New York Times
sold subscriptions to consumers who bought the Journal, the
Times, and they sold advertising to advertisers who advertised
within the pages of the New York Times.

They're doing the same thing online. They are charging for digital content, namely, access to the *New York Times*, and they are charging -- they are displaying ads and getting ad revenue.

Google Play is doing the same thing. They're charging a

- 2 advertise. So advertising for these developers is an
- 3 | incremental source of income. It's not a substitute source of
- 4 income.
- 5 Q. Let's turn to the geographic definition of the market, if
- 6 I may.
- 7 Have you determined the geographic scope of the payment
- 8 solution market?
- 9 A. Yes, I have.
- 10 **Q.** And what is the geographic market that you define?
- 11 A. It is global excluding China.
- 12 Q. And we've heard a little bit from Professor Bernheim
- 13 | yesterday as to why the market is global, excluding China, in
- 14 his defined market. Is your analysis tracking essentially
- 15 | Professor Bernheim's?
- 16 **A.** Pretty much, yes.
- 17 **Q.** And if the market here were found to be geographically
- 18 | narrower, for instance, the U.S. only because of where we are
- 19 and where this court is, et cetera, would that change any of
- 20 | your opinions?
- 21 A. No, it would not.
- 22 **Q.** Why not?
- 23 **A.** Because the conduct that we're discussing and the harm is
- 24 | happening here in the United States -- the forcing, the
- 25 | harming, and the reinforcing -- and if anything, the market

1 power that the Google Play has in the United States, if I 2 recall from yesterday's presentation by Professor Bernheim, is even higher than it is globally. So it would be even more 3 pronounced. 4

Q. So I want to talk a little bit very briefly about one other thing that may be relevant to your analysis.

You focused on a tie, and the jury has now heard about a program Google launched that is called User Choice Billing. Does the User Choice Billing program alter your opinions in this case in any way?

No, it does not. Α.

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- And before I turn to why the program does not change your 12 opinion, can you remind the jury briefly what is the User 13 Choice Billing program? 14
- User Choice Billing is a pilot program that Google started in 2022 where they offered a handful of developers -- I think I'm remembering Hulu and Spotify, but I'm not 100 percent sure if I'm remembering two of those participants -- where they said "Alongside Google Play Billing you could offer another 19 payment solution and then give users the choice of which ones they want to choose."
- And why is it your view that the User Choice Billing 22 Q. 23 program does not solve the issues that you have identified that arise from the tie? 24
- 25 For two primary reasons. First, it doesn't sever the tie. Α.

1 You still have to integrate Google Play Billing. So that's 2 still there. Second, the way the fees were designed for User Choice 3 Billing, they were designed in a way that it would not be 4 profitable for a developer to actually adopt User Choice 5 Billing and, instead, just stick with Google Play Billing. 6 7 Let's go to the next slide. Q. And what are you showing us about those fees here? 8 So this describes how User Choice Billing works. So if 9 Α. you're the developer that would be approached with this 10 program, you'd be offered the following: If you just use 11 Google Play Billing, you will pay 30 percent. If you choose to 12 use another service, another payment solution provider 13 alongside Google Play Billing and a user will click on that, 14 15 then whatever you pay to the other solution you're paying, you're going to pay us 26 percent. So, in other words, we're 16 going to knock off 4 percent from the 30 percent and create a 17 new fee that will be latched onto whatever you're paying to 18 your own solution provider. 19 20 So let's go to the next slide, which is Slide 25, and this slide has also Exhibit 360 at page 24. 21

What are you showing us about what this -- the structure for User Choice Billing?

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A. So the previous slide was -- you know, this is how Google presents it -- this is how a developer should think about it.

1 If I just stick to Google Play Billing, I pay 30 percent. What
2 will I pay if I use User Choice Billing?

Well, let's imagine that I'm as good as Google is when it comes to the cost of processing. Recall from a previous slide Google estimated that it cost them 6 percent to do the processing in the payment solutions. Well, if I'm as good as Google is, it means that it's going to cost me 6 percent for payment solution and another 26 percent for Google. That's 32 percent. That is not such a good deal for me unless it's really important for me to have my own payment solution because I want some functionality that is important for me.

- Q. So in your view, does User Choice Billing offer a real choice to developers?
- 14 A. No, it does not.

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- Q. And do you believe that Google was aware of the fact that this cost structure may deter people from actually opting into the program?
- 18 A. Google's own analysis suggests they are very well aware of this.
- 20 **Q.** Let's take a look at the next slide. This is Exhibit 388 21 at 46.
- And what does this show us in terms of Google's design of the User Choice Billing program at a high level?
- 24 A. Be patient with me. This is a challenging slide to describe.

So remember that I started with that 30 and the 26, and there was a 4 percent drop. It could have been a 2 percent drop or a 10 percent drop in that new fee.

This slide starts with the following statement, which is in the title of the slide: "Game theorizing price level."

Some large developers would take advantage of billing optionality no matter the price, meaning that if Google said, "If you want to use billing optionality, in other words, use your own payment solution, and you're still going to have to pay us 30 percent, there will be some developers that will say, 'Fine, we're using our own solution.'"

And what the slide describes at the very left at the bottom where it says "Core Strategic Asset," this describes that jump at what would happen if we just open it up and we don't offer any other fee but 30 percent. It doesn't matter what you use, you pay 30 percent. That jump are those developers for whom this is a core asset, and they're going to switch.

- Q. And what is it that Google currently does in terms of where it's placed the actual new fee for transactions that don't involve Google Play Billing?
- A. Sure. So they didn't set that fee at 30. They set it at 26. So we could see it here. Where it would sit given the scale of the graph, it would sit roughly around here. We see that 4 percent on the top as opposed to zero corresponds to a

26 percent extra fee as opposed to 30.

And as we see here, that blue line between that core strategic asset developers that would adopt even if there's no, you know, lower fee of 26, even a 30, that blue line hardly changes its height until we reach an area where it becomes cheap enough for User Choice Billing to be a viable option for developers.

Q. Let's go to the next slide.

And what are you showing us here where the line all of a sudden jumps up?

- A. So if you go back mentally to where I said, "26 plus 6, that's 32, that's too much for me, I'm not going to use User Choice Billing," well, what about 25? No, still too high. 24? No. It's kind of break even. 23? Oh, I might consider it.
- 15 | 22? Now it's looking good.

That's what happens as we move to the right. That green region is where we're hitting those numbers that are commensurate with this being a good deal for a developer. That would probably be an extra fee on the order of 18 to 24 percent, roughly, given the competitive benchmarking. 26 percent is way above that.

Q. Let's go back to your assignment.

In your opinion, Professor Tadelis, does Google's conduct related to Google Play Billing harm competition and consumers?

A. Yes, in my opinion, it does.

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          What would you expect to see happen should Google's
     Q.
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     coercive tie between Google and payment be severed?
          What I would suspect is entry by these competitors would
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     Α.
              There would be price pressure on billing solutions and
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     prices -- fees would go down that developers and consumers
     would benefit from, and innovation would be increased and
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 7
     developers would have more variety of payment solutions to
     choose from.
 8
          Now, would severing the tie resolve -- or necessarily
 9
     Q.
     resolve all the competitive problems with Google's conduct?
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          Not necessarily. As we just saw with User Choice Billing,
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     Α.
     you could have the appearance of severing the tie; but if
12
     Google is able to leverage its market power in distribution,
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     they could design fees like User Choice Billing that would
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     change what is now a forcing tie into an economic tie.
     like you could choose that, but it's not economically in your
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     best interest.
                         I pass the witness.
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              MR. EVEN:
              THE COURT:
                                 Let's stand up for a bit.
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                         Okay.
                                                             We'll
20
     take our break in about 20 minutes.
21
                          (Pause in proceedings.)
22
              THE COURT:
                          Okay.
23
                          (Pause in proceedings.)
              THE COURT:
                          Okay. Let's get going.
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     ///
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## **CROSS-EXAMINATION**

- 2 BY MR. MACH:
- 3 Q. Good morning, Professor Tadelis. Nice to see you again,
- 4 sir.

- 5 A. Nice to see you, Mr. Mach.
- 6 Q. Now, you testified that the conduct at issue here
- 7 | reinforces what you call Google's market power; right?
- 8 A. Reinforces Google's market power in the distribution
- 9 market.
- 10 Q. Right. So I'd like to explore for a minute the reasons
- 11 that you think Google has market power. Does that make sense?
- 12 **A.** Sure.
- 13 **Q.** And one of those reasons is that you think Google charges
- 14 | more than payment processers charge; right?
- 15 **A.** That is a consequence of their market power.
- 16 | Q. Sir, one of the reasons that you believe Google has market
- 17 power is that it charges more than payment processers; right,
- 18 sir?
- 19 **A.** Than payment solution providers.
- 20 **Q.** And when you say "payment solution providers," you're
- 21 distinguishing that from the firms that are listed in the chart
- 22 | that you were shown by Mr. Even; is that what you're doing?
- 23 **A.** I'm not sure I understand the question.
- 24 Q. I'll clarify.
- 25 I'm just trying to understand. When you say "payment

- 2 | like Braintree, PayPal, Square, Stripe, et cetera; right, sir?
- 3 A. That's correct.
- 4 | Q. Okay. And one of the reasons that you believe Google has
- 5 market power, is that you believe they charge more than firms
- 6 | like that; correct?
- 7 **A.** They are charging more than firms like that significantly,
- 8 yes.
- 9 Q. Yes. And that's one of the reasons you believe that
- 10 Google has market power; right?
- 11 **A.** Uh-huh.
- 12 Q. And you conduct a comparison of Google's -- Google Play
- 13 | Billing fees with the fees charged by firms like that, like
- 14 | Braintree, PayPal Stripe, et cetera; correct, sir?
- 15 A. That's correct.
- 16 **Q.** So I want to explore both sides of that comparison. Okay?
- 17 **A.** Sure.
- 18 Q. Now, you already testified today that Google doesn't
- 19 charge 30 percent on average for those transactions; right? It
- 20 charges something less than that?
- 21 **A.** It was 29.4 percent, yes, in 2020.
- 22 | Q. In your report, you used 29.4 percent; correct?
- 23 **A.** That is correct.
- 24 **Q.** And you refer to that as Google's standard commission;
- 25 | right, sir?

- 2 | the calculation that I did, which I explained.
- 3 | Q. It wouldn't surprise you if you referred to it as a
- 4 | standard commission; right?
- 5 A. It wouldn't surprise me.
- 6 Q. And you know, in fact, Google does not charge a flat
- 7 | 30 percent commission; right?
- 8 A. It depends on the circumstances, that's correct.
- 9 Q. Right. And among those circumstances is the fact that you
- 10 know that 99 percent of developers who use Google Play Billing
- 11 pay 15 percent and not 30 percent; right?
- 12 A. I recall seeing that number. Their revenues are very low
- 13 but, yes, something along those lines.
- 14 Q. Right. My question is about developers. 99 percent of
- 15 developers don't pay the 30 percent commission; right, sir?
- 16 A. I believe that's a number that Google presented, yes.
- 17 | Q. And you agree with it; right? I'm just trying to be
- 18 clear.
- 19 A. I can't refute it, correct.
- 20 | Q. So let's take a closer look at the products that you
- 21 | compare Google Play Billing against, and to do this I want to
- 22 | put up a demonstrative.
- 23 Phil, if we could put up Slide 3, please.
- Now, this is the slide that counsel for Epic presented to
- 25 | the jury in the opening statement. Do you see how it cites

your report here down at the bottom?

2 A. Yes, I do.

- 3 Q. And you recognize these as figures that are drawn from
- 4 your report; right, sir?
- 5 **A.** That is correct.
- 6 Q. And this is a little bit different than this graphic that
- 7 | you just presented in the sense that here we have Braintree,
- 8 and in your slide you had a different firm, Paddle; right?
- 9 **A.** That is correct.
- 10 **Q.** But you do stand by the figures that were presented here
- 11 | to the jury; right, sir?
- 12 **A.** Yes.
- 13 Q. And one thing that I notice when I look at these
- 14 | figures -- and, actually, Phil, let's go to Slide 4, if we
- 15 could.
- 16 This was also shown in the opening. Here we have Google
- 17 | added to the slide. Do you see that, sir?
- 18 **A.** Yes, I do.
- 19 Q. And one of the things that I notice when I look at this,
- 20 | is that Google's price appears to be higher than the others,
- 21 but there's a lot of variation across all of the rates. You
- 22 | agree with that; right?
- 23 **A.** Yes, I do.
- 24 Q. And it's possible that that variation exists because the
- 25 | product that Square is offering and the product that Braintree

- CROSS / MACH 1 is offering, for example, are quite different; right? 2 They have some differences. Α. And in order to know whether the comparisons of the 3 Q. products that are shown in this chart is a fair one, you have 4 to understand whether the difference in underlying features of 5 the products is commensurate with the differences in price 6 7 between the products; right, sir? That would be fair. 8 Α. You didn't attempt to make that comparison, did you, sir? 9 Q. The evidence about Google's lack of performance with 10 Α. YouTube and other developers suggest that they do not have a 11 superior product. So I believe that in my analysis it suggests 12 that, you know, double, triple that we see at 15 percent even, 13 wouldn't probably be justified by quality. 14 Sir, could you please take Volume 1 of the binder that 15 you've been handed? 16 Volume 1, yes. 17 Α. MR. MACH: And, Your Honor, behind Tab 1 in Volume 1 18 is his deposition. 19 20 THE COURT: Okay. MR. MACH: And I'd like to turn to page 188 starting 21 on line 25 and proceeding to the next page, 189, line 2. 22
- 23 (Pause in proceedings.)
  24 THE COURT: That's fine.

25

MR. MACH: Thank you, Your Honor.

```
1
     BY MR. MACH:
 2
          Are you there, sir?
     Q.
          Yes, I am.
 3
     Α.
 4
          Could we publish this, Phil.
 5
          Now, in your deposition you were asked about the
     comparison of whether the underlying features in the products
 6
     and the differences in price were commensurate with those
 7
     differences in features. Do you recall that?
 8
          Yes, I do.
 9
     Α.
              THE COURT: Just read the Q and A. Don't recall.
10
11
     Just read it and move on.
12
                         I'm happy to, Your Honor.
              MR. MACH:
              THE COURT: Okay. All right.
13
     BY MR. MACH:
14
15
          And you were asked on line 25 (as read):
16
               "You don't attempt to make that comparison, do you,
17
          sir?"
18
          You see that?
          Yes, I do.
19
     Α.
20
          And your answer was (as read):
21
               "No, I do not."
22
          Do you see that?
23
          Yes, I do.
     Α.
          Essentially, in order for the comparisons to be
24
     meaningful, the products offered by the providers need to be
25
```

- 2 A. Similar enough.
- 3 Q. Right. But none of the products shown in this chart,
- 4 except for Google's, offer app distribution; right?
- 5 **A.** That is correct.
- 6 Q. And obviously there are several other companies out there
- 7 | that do offer app distribution on Android; right?
- 8 **A.** Yes.
- 9 Q. But you don't compare Google's fees for any other company
- 10 that does app distribution and payment processing, do you?
- 11 **A.** That is correct.
- 12 Q. For example, you know about the Samsung Galaxy Store;
- 13 | right?
- 14 **A.** Yes, I do.
- 15 | Q. And you know that Samsung's list price for payment
- 16 | processing in that store is 30 percent; right?
- 17 **A.** List price, yes.
- 18 | Q. And had you included the Samsung Galaxy Store in this
- 19 | chart, we'd see it looking quite different; right?
- 20 A. I wouldn't be able to include it the way I could include
- 21 Google.
- 22 Q. Well, let's go to Slide 5, please.
- 23 Now, here on Slide 5 you see the list price that Samsung
- 24 | has for payment processing in the Galaxy Store; right, sir?
- 25 **A.** The list price, yes.

- 2 | that Apple charges a similar 15/30 commission structure as
- 3 Google; right?
- 4 **A.** That is my understanding.
- 5 Q. So let's put that up as well. Let's do Slide 6, please,
- 6 Phil.
- 7 Now, sir, all three of the firms that we see in red on
- 8 | this chart do something different than the firms that we see in
- 9 blue on this chart; right?
- 10 **A.** That is correct.
- 11 Q. And you're not offering the opinion that Samsung has
- 12 market power; right, sir?
- 13 **A.** No, I'm not.
- 14 Q. Essentially what Google is selling and what Stripe is
- 15 | selling, they are not the same thing; right?
- 16 A. That depends.
- 17 Q. Well, you adopt opinions from Professor Bernheim in your
- 18 | reports; right?
- 19 **A.** Yes, I do.
- 20 Q. And you were here in court yesterday when
- 21 | Professor Bernheim testified; right, sir?
- 22 A. Yes, I was.
- 23 | Q. Then you will recall that Professor Bernheim testified
- 24 | that the fees that Google charges are a combined price for app
- 25 distribution and payment services. You recall that; right,

1 sir?

- 2 **A.** I do.
- 3 | Q. And you also recall that Professor Bernheim testified that
- 4 | the service fee that Google charges is for app distribution and
- 5 payment services; right?
- 6 A. I don't recall the exact words he used, but I recall him
- 7 | saying something along those lines, yes.
- 8 Q. Now, obviously a company like Braintree or PayPal, they
- 9 can't be charging that combined price, right, because they
- 10 | don't offer both of those services?
- 11 A. That's correct.
- 12 Q. Phil, if we could, please, let's go back to Slide 4.
- Now, I want to just take your comparison for what it is.
- 14 | We'll set that aside for the moment and explore some other
- 15 aspects of this.
- 16 You told the jury that you looked at prices for
- 17 | transactions at other sizes and the results remained the same.
- 18 Do you recall that?
- 19 **A.** Yes.
- 20 | Q. So let's explore that a little bit.
- 21 So what you have here in this slide is the presentation
- 22 | for the average in-app purchase price of \$9.30; correct, sir?
- 23 A. That's correct.
- 24 | Q. You know that is not the most common size of a transaction
- 25 on Google Play Billing; right?

- 2 Q. In fact, you'd have to acknowledge that a \$9.30 change is
- 3 probably quite rare; right?
- 4 **A.** The precise \$9.30 might be rare. The most common one was
- 5 | \$4.99, if I recall.
- 6 Q. Right. The most common one is \$4.99, and the second-most
- 7 | common one is 99 cents; right?
- 8 A. That's my recollection, yes.
- 9 Q. And you didn't report what these figures looked like for
- 10 | those transaction, did you, sir?
- 11 **A.** I believe that appears in my expert report.
- 12 Q. I apologize, sir. I meant you didn't report that here to
- 13 the jury today, not in your reports.
- 14 A. That is correct.
- 15 Q. In fact, you do report some of those results in the
- 16 documents that you disclosed in advance of trial; right?
- 17 | A. Which -- I'm sorry. I'm confused about what it is that
- 18 | you're asking me I'm reporting.
- 19 **Q.** It was a confusing question, so that's fair.
- I was agreeing with you.
- You, in fact, do report some of those results in your
- 22 reports. You just didn't report them here today; right, sir?
- 23 **A.** That is correct.
- 24 | Q. All right. So let's take a look at what those look like.
- 25 Phil, can we please go to Slide 10?

- Now, sir, do you recognize these as the results that you get for the most common transaction, \$4.99?
- 3 A. That looks familiar -- I mean, these look like the numbers
  4 from my report.
- Q. Now, going back a minute, we know that most developers don't pay 30 percent. They pay 15; right?
- 7 A. Developers, yes.
- 8 Q. So let's go to Slide 11 for a moment.
- 9 So this is what this chart looks like if you use the most 10 common developer and you use the most common transaction; 11 right, sir?
- 12 A. That would be correct.
- 13 Q. So an app developer who chooses to use Braintree at
- 14 | 12.4 percent, that would save them 2.6 percent of revenue
- compared to using Google Play; right?
- 16 A. And possibly offer them solution options that don't exist
  17 with Google Play.
- 18 Q. Right. Maybe the products have differences too; right?
- 19 **A.** Mm-hmm.
- 20 Q. But that would save them about 2.6 percent of their
- 21 | revenue and the product would not be distributed to billions of
- 22 Android users at that price; right?
- 23 A. So that would save them 2.6 percent of revenue, yes.
- 24 And what was the second part?
- 25 **Q.** And for that savings, their product would not be

- 2 A. I'm -- so your question is confusing me because I think in
- 3 | your assumption is that if I use Braintree, I can't distribute
- 4 on Google Play. Is that the underlying assumption?
- 5 Q. I'll try to simplify.
- Braintree is not going to distribute the app for the
- 7 developer; correct, sir?
- 8 A. That's correct, yes.
- 9 Q. Now, we talked a moment ago about the fact that 99 cents
- 10 is the second-most common transaction. Do you recall that?
- 11 **A.** Yes.
- 12 Q. And you calculated what some of those transactions look
- 13 | like as well; right?
- 14 A. That's correct.
- 15 Q. So let's go to Slide 12, please.
- 16 Now, what you reported were these figures for PayPal and
- 17 | Stripe; correct, sir?
- 18 A. That's correct.
- 19 Q. You did not include the results if you actually do that
- 20 | transaction across the other firms that you discuss in your
- 21 | report; right?
- 22 **A.** That is correct.
- 23 Q. Well, I've taken the liberty of running some of those
- 24 | calculations, and I want to ask you about some of the results
- 25 | that I got.

So you know that Square charges a flat fee of 30 percent and a percentage fee on top of that; right, sir?

A. Yes.

2

3

- So you know that for a 99-cent transaction, the second-most common transaction on Google Play, Square would actually charge more than Google would charge any developer for that transaction; right?
- A. Are you referencing microtransactions or are you using the listed 2.9 percent plus 30 cents per transaction from Square's standard list?
- 12 **Q.** I'm using the rates that you disclosed in Table 1 of your 13 report for Square, sir.
- 14 A. I understand. Those rates are not relevant for micro

  15 payments, which is why I created this alternative for 99-cent

  16 purchases.
- Q. Well, those are the only rates that you're aware of that
  Square charges; right? You don't report any other rates for
  Square, do you, sir?
- 20 A. I couldn't find rates for micropayments on Square --
- 21 **Q.** Right.
- 22 A. -- that's correct.
- Q. You're not aware of Square having a different set of rates that would get you a result different than 33.2 percent, are
- 25 you, sir?

**A.** That is correct.

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Q. Now let's go, please, to Slide 14.

Now, this is my math up on the screen. I want to make sure it's right. We can work through them if we need to, but I'll just ask you to simplify it.

You recognize these as the fees that would apply to a 99-cent transaction if you use the rates that you include in your report; right, sir?

- A. Yes. That would be erroneous, but I understand that.
- Q. Well, you're not disputing that if a Braintree customer
  wants to process a 99-cent transaction, that Braintree would
  charge them 52.1 percent of that transaction? You're not
  disputing that, are you, sir?
- I'm not disputing that. I would suggest that a developer 14 Α. who is engaging with the company PayPal that owns Braintree 15 would see that PayPal offers them three alternatives. You 16 could use Braintree or PayPal not for micropayments -- they're 17 18 not intended for 99-cent transactions -- and pay us more than 50 cents on the dollar, or you could use our dedicated 19 20 micropayment, which would cost you 14.1 percent. expect the developer to choose the 14.1 percent. 21
  - Q. Well, you're not disputing that these are the prices that these companies have out in the marketplace that you consider competitive, are you, sir?
- 25 | A. I'm not disputing that. It's just not for this kind of

1 transaction.

- 2 Q. Now, Stripe and Square on this chart, they don't own
- 3 | Braintree; right, sir? They don't have that relationship?
- 4 A. That's correct.
- 5 Q. So a Square customer or a Stripe customer, they're going
- 6 | to pay more than Google for those transactions; right, sir?
- 7 **A.** No, because I would expect a developer that wants to work
- 8 | with Stripe would look at the 33.2; if they're not optimizing
- 9 and they're choosing the wrong solution, they would choose the
- 10 10.1.
- And I would expect that developer to do their due
- 12 diligence and realize that Stripe and PayPal micropayments are
- 13 cheaper than all the other alternatives and they wouldn't
- 14 consider them.
- 15 | Q. And have you done an analysis of how many transaction are
- 16 | completed at 99 cents on Stripe or Square? You've not done
- 17 | that, have you, sir?
- 18 A. No, I have not.
- 19 Q. You don't know that?
- 20 A. I've not done that analysis.
- 21 Q. Now, you added into the chart that you presented to the
- 22 | jury a company called Paddle. Do you recall that?
- 23 **A.** Yes.
- 24 | Q. So I want to ask you a couple of quick questions about
- 25 that.

- Paddle for the \$9.30 transaction is more expensive than
  the payment processers that you list; right?
- 3 A. I did not have the information on Paddle's different types
- 4 of applications. I took a number from the testimony, I
- 5 believe, that was given that 10 percent was mentioned.
- 6 Q. Right.
- 7 A. So I just used it because it was mentioned here in the
- 8 courtroom.
- 9 Q. Right. You took a 10 percent price for Paddle. That's
- 10 | what you presented, correct, sir?
- 11 A. Correct.
- 12 Q. My question is only that 10 percent price, that's higher
- 13 | than the prices for the peer-payment processers that you showed
- 14 | the jury; right?
- 15 **A.** Payment solutions that I showed the jury, yeah.
- 16 Q. And you read the testimony of Mr. Owens of Paddle; right?
- 17 **A.** I read parts of it.
- 18 Q. And you know then that Mr. Owens testified that he
- 19 | wouldn't describe Paddle as a payment processer but, rather, as
- 20 | something more; right?
- 21 A. Payment solution. You refer to processer and solution. I
- 22 | view them as different, so I just want to make sure we're using
- 23 | the terms accurately.
- 24 | Q. Well, I do -- I want to make sure of that too, sir.
- 25 And I just want to be clear. You have repeatedly referred

- 1 to firms like Braintree, PayPal, Stripe, Square, et cetera, as 2 payment processers; right? You do that?
- Payment solution providers. They also process payments, 3 Α.
- but payment solutions are more than just payment processing. 4
- think that in testimony that was given by Mr. Sweeney, he 5
- described the difference that payment processing is just like 6
- the Visa, MasterCard, that would be 2 and a half to 3 and a 7
- half percent. Payment solutions include dealing with refunds, 8
- fraud detection, and a variety of other things. So there's 9
- more going on in solutions. 10
- Now, you'll recall Table 1 in your report. That's where 11
- you list the rates for Braintree, PayPal, et cetera; right, 12
- 13 sir?
- 14 Α. Correct.
- Right. And that table is a description of the fee 15
- structure for providers of payment processing services; right? 16
- I would have to look exactly on the details of the table 17 A.
- to give you an accurate answer. 18
- If I could ask to turn to page 173 of your deposition. 19
- 20 MR. MACH: Obviously we'll wait, Your Honor, while you
- have a moment. 21
- 22 THE WITNESS: Was that Volume 1 again?
- 23 BY MR. MACH:
- Yes, sir. 24 Q.
- 25 Thank you. Α.

```
THE COURT:
                          173?
 1
              MR. MACH: Yes, Your Honor. 173, lines 10 to 12.
 2
              THE COURT:
                         No. Next question.
 3
              MR. MACH:
                         Thank you, Your Honor.
 4
 5
              THE COURT: Let's just take our morning break and be
     back a little bit after 10:45.
 6
              THE CLERK: All rise.
 7
                       (Recess taken at 10:34 a.m)
 8
 9
                    (Proceedings resumed at 10:53 a.m)
          (Proceedings were heard in the presence of the jury:)
10
              THE COURT:
                         Okay. Go ahead.
11
                         Thank you, Your Honor.
12
              MR. MACH:
     BY MR. MACH:
13
          Welcome back, Professor.
14
     0.
          Thank you, Mr. Mach.
15
     Α.
          Phil, I'd ask you to put Slide 11 back up for us, please.
16
          Professor Tadelis, you remember this is the slide that
17
     shows processing for the most common in-app purchase? Do you
18
     recall that?
19
          Yes, I do.
20
     Α.
          And we talked about the fact that a developer in your
21
     Q.
     preferred world could choose to use Braintree at 12.4 percent
22
23
     instead of 15 percent. Do you recall that?
24
     Α.
          Yes.
25
          And I asked a question about the fact that that developer
```

1 | couldn't use Braintree to distribute the product; right?

- 2 A. That is correct.
- 3 Q. And I think you pointed out, well, sure, that's true, but
- 4 | Google will do this for free; right?
- 5 **A.** That Google would do the distribution for free, that's
- 6 correct.
- 7 **Q.** So now in that world that you're imagining, Google would
- 8 take the app, distribute the app, provide all of the other
- 9 services that they provide in connection with distributing the
- 10 app, but in the end they would receive nothing for that;
- 11 | correct?
- 12 **A.** Let me make sure I understand correctly. Are you
- 13 | suggesting that they would remove their fee? I'm just not
- 14 quite clear on what is the counterfactual.
- 15 \ Q. Sure. I'm imagining the world that I think you're asking
- 16 | for, where Google doesn't require app developers to use
- 17 | Google Play Billing to complete in-app transactions. Are you
- 18 with me?
- 19 **A.** Yes.
- 20 **Q.** And the world that you're imagining is one where Google
- 21 | will distribute that app and provide all of the services
- 22 related to that, but before that transaction is complete, the
- 23 | customer can go to Braintree and complete the transaction
- 24 there; right?
- 25 A. Correct.

- 2 services it provides, like distribution; correct?
- 3 **A.** From this developer, that would be correct.
- 4 Q. I want to shift a little bit to ask you some questions
- 5 about the geographic market.
- And just so that we're understanding, your view is that
- 7 | the geographic is one big market across the whole world except
- 8 | for China; right?
- 9 A. Correct.
- 10 **Q.** And obviously China is a very large economy and very
- 11 | populous. We don't disagree on that; right?
- 12 A. Absolutely.
- 13 Q. And you also know that Apple sells a lot of iPhones in
- 14 | China; right?
- 15 **A.** I don't know how many iPhones Apple sells in China
- 16 actually.
- 17 Q. And you exclude China because, among other things, you say
- 18 | that the prominent payment solutions inside of China don't have
- 19 | much overlap with those outside of China; right?
- 20 A. Among other things, yes.
- 21 Q. For example, you look at PayPal and Stripe and Square and
- 22 | you find that only one of those has service in China; right?
- 23 **A.** I believe that to be correct.
- 24 Q. Now, once you exclude China, your market still includes
- 25 | roughly 175 countries; fair?

- 1 A. Sounds fair.
- 2 | Q. So I want to take a minute and explore whether the reasons
- 3 | that you excluded China apply equally to countries that you did
- 4 | not exclude. Does that make sense?
- 5 **A.** Sure.
- 6 Q. So let's just take a country like Indonesia. What are the
- 7 | prominent payment solution providers in Indonesia?
- 8 A. Sitting here right now, I have no recollection.
- 9 Q. So obviously, then, you couldn't tell the jury whether
- 10 | those prominent payment solution providers overlap with the set
- 11 | that serves customers outside of Indonesia; right?
- 12 **A.** Sitting here right now, I cannot do that.
- 13 Q. I assure you I'm not going to do 175 countries. I'll just
- 14 give you a couple of others.
- Would it be the same answer if I gave you Egypt?
- 16 A. That would be the same answer.
- 17 **Q.** Or Brazil?
- 18 A. That would be the same answer.
- 19 **Q.** Or Germany?
- 20 **A.** That would be the same answer.
- 21 Q. Now, a moment ago we talked about the fact that those
- 22 payment solution providers that you do look at, like Stripe and
- 23 | Square, only one does business outside of China. I want to
- 24 focus on that. Okay?
- 25 **A.** Sure.

- 2 available in eight of the 175 countries, approximately, that
- 3 | are in your geographic market?
- 4 A. That sounds right. I remember Square being exceptionally
- 5 small.
- 6 Q. So it's not available in China. It's also not available
- 7 | in more than 150 other countries that are in your market;
- 8 right?
- 9 A. That's correct.
- 10 Q. Braintree, similarly, is also only available in eight
- 11 | countries; right?
- 12 **A.** That number, I don't recall, but I take your word for it.
- 13 Q. You wouldn't be surprised to find that; right?
- 14 **A.** I would not be shocked to find that out.
- 15 \ Q. And the countries that we're talking about, we're not
- 16 | talking about small countries; right? You know that Square is
- 17 | not available in countries like Germany and Brazil and India?
- 18 You know that; right, sir?
- 19 A. Correct.
- 20 | Q. The bottom line is, you couldn't tell the jury whether the
- 21 | criteria you use to exclude China could be applied just as
- 22 | equally to those countries; right?
- 23 | A. Well, you talked about one of the criteria. The most
- 24 | important criteria is that Google Play and Google Play Billing
- 25 | are not offered in China. So the conduct of the tie that I am

- 1 talking about here just doesn't exist in China, so excluding
- 2 China would be a natural thing to do.
- 3 | Q. Now, what about pricing? Did you look at the degree to
- 4 | which prices for the products that you compare Google Play
- 5 | Billing against are the same across the world?
- 6 A. You mean the fees?
- 7 Q. Correct, sir.
- 8 A. No, I have not done a comparison of fees across every
- 9 country.
- 10 Q. So it wouldn't surprise you to know, for example, that
- 11 PayPal charges substantially higher fees outside of the
- 12 United States than it does in the United States; right?
- 13 A. I don't know the exact numbers, but it wouldn't surprise
- 14 | me that they would be different.
- 15 \ Q. And it wouldn't surprise you to find that the fees that
- 16 they charge differ across the countries that are within your
- 17 | geographic market; right?
- 18 A. That is correct, that would not surprise me.
- 19 Q. Now, you said in your direct examination that if we were
- 20 to narrow the geographic market only to the United States, that
- 21 | that wouldn't affect your analysis; right?
- 22 **A.** That is correct.
- 23 | Q. Now, I know that you don't view the world this way, but as
- 24 a percentage of smartphones, Apple has a vastly larger market
- 25 | share in the U.S. than most other countries; right, sir?

- 2 Q. So if we were talking about Apple, which I know you don't
- 3 do, you don't believe Apple should be considered, if we were
- 4 | thinking about Apple --
- 5 A. I'm not sure what I don't believe Apple should be
- 6 considered.
- 7 | Q. I didn't mean to mischaracterize. I was trying to do
- 8 justice to your opinion.
- 9 **A.** Oh, thank you.
- 10 Q. I know that you don't think Apple is in the relevant
- 11 | market. That's fair; right?
- 12 A. That is correct.
- 13 Q. Okay. But if it was, then looking at just the
- 14 United States, that would be material; right?
- 15 **A.** Are we talking about the market for in-app payment
- 16 | solutions for digital content?
- 17 | Q. I'm just saying if you don't limit things to Android and
- 18 you think about Apple, Apple's share is higher in the U.S. than
- 19 | most other countries; right?
- 20 A. So I'm sorry, could you repeat the last question? Because
- 21 | we kind of did a little switcheroo there.
- 22 **Q.** Yeah. I'm not trying to deceive.
- 23 If we're thinking about products outside of Android but in
- 24 | things app distribution or in-app payment solutions, if you
- 25 | were accounting for iOS and the related products, that that

- share would be considerably higher in the U.S. than most other countries; right?
  - **A.** In the U.S., yes, that's correct.
- 4 Q. So let's turn to market shares for a minute.
- You look at market shares as what you call indirect
- 6 | evidence that Google has market power; right?
- 7 **A.** That's correct.

- 8 Q. But you don't have an accurate estimate of Google's market
- 9 | share in the market as you define it; right?
- 10 **A.** In the market for in-app payments for digital -- in-app
- 11 | payment solution for digital content, that's correct, I do not
- 12 have an accurate number.
- 13 Q. You conducted what you called a back-of-the-envelope
- 14 | calculation. Does that sound familiar?
- 15 A. Yes, that does.
- 16 Q. Now, like other -- the other economists in this matter,
- 17 | you're very well compensated for your work; correct, sir?
- 18 **A.** I am.
- 19 Q. \$1200 an hour plus a share of the revenue for the team
- 20 | that supports you; right?
- 21 A. That is correct.
- 22 Q. You don't think that a case of this magnitude should be
- 23 decided on back-of-the-envelope calculations, do you, sir?
- 24 **A.** That is one of many pieces of evidence that are in my
- 25 reports.

- 1 Q. And you know that beyond Google Play, there are many other
- 2 | app stores that are available to Android users; right?
- 3 A. That is correct.
- 4 Q. And you know that some of those generate hundreds of
- 5 | millions of dollars in revenue; right?
- 6 | A. Yes, about a 50th, if I recall correctly, of what Google
- 7 | actually --
- 8 **Q.** Well --
- 9 A. -- receives.
- 10 Q. I didn't mean to interrupt you. Are you finished?
- 11 A. I'm done.
- 12 Q. Now, in your report, you look at just two of those:
- 13 | Samsung Galaxy and Amazon; correct?
- 14 A. That is correct.
- 15 Q. But you don't include estimates for market share for any
- 16 other app store; right?
- 17 **A.** No, I do not. That was not part of my assignment. The
- 18 distribution was handled by Professor Bernheim.
- 19 Q. Well, the estimates of the market shares that you provide
- 20 | for billing services also don't account for those other app
- 21 stores other than your estimates for Samsung Galaxy and the
- 22 Amazon Appstore; correct?
- 23 **A.** That is correct.
- 24 | Q. And your estimates of market shares also don't account for
- 25 | sideloading; correct, sir?

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- Q. And you didn't even analyze the question of whether sideloading should be included in the market as you define it; right?
- A. I discuss in my report that for sideloading, I can't tell
  how many apps are processing in-app digital content, so I can't
  do a calculation of that.
  - Q. You don't know how many apps are sideloaded and you don't know which payment processer was used for those sideloaded apps; right?
    - A. An accurate number, no. What I do know is that over 80 percent, if I recall correctly, of apps are distributed through the Google Play Store from Professor Bernheim's analysis, and any app distributed through the Play Store must use Google Play Billing.

So if we just think of the simple numbers of 80 through the Google Play Store, 20 through everything else, and let's just imagine that everything else is provided by other suppliers and not by Google, then this 80 percent has to be provided by Google because of the DDA agreement.

- Q. Well, a minute ago you told me your assignment was not to focus on the app distribution market; right?
- 23 **A.** Oh, I was talking about payment solutions at the moment.
- Q. But you don't have an estimate of market shares attributable to sideloading for payment solutions; right?

- 2 Q. And market share is a number; right? It's a number like
- 3 | 80 percent, 20 percent, 45 percent; right?
- 4 A. That is correct.
- 5 **Q.** And you didn't attempt to quantify Google's market share
- 6 in that manner; right?
- 7 **A.** For payment solution, that's correct.
- 8 Q. And, for example, your assessment of market shares doesn't
- 9 include a discussion of the One Store; right?
- 10 **A.** That is correct.
- 11 Q. But you do know that One Store is an example of an app
- 12 | store that has significant market share at least in some
- 13 | geographies; right?
- 14 A. In some geographies, yes.
- 15 Q. You know that the One Store has 18 percent market share in
- 16 | what you've called the South Korean market; right?
- 17 **A.** I don't recall that number off the top of my head, but
- 18 I'll take it.
- 19 **Q.** I can refresh your recollection if you'd like to turn to
- 20 Tab 2.
- 21 A. There's no need. I believe that.
- 22 | Q. So you agree with me that One Store as an 18 percent
- 23 market share in what you call the South Korean market; correct?
- 24 | A. If it's documented, then I believe you, yes.
- 25 Q. Let me turn for the last few minutes here to your

- 1 | conclusion that Google's conduct has anticompetitive effects.
- 2 Okay?
- 3 **A.** Sure.
- 4 Q. Now, you accept that Google has the right to charge for
- 5 | whatever it wants to charge for; right?
- 6 **A.** Yes.
- 7 Q. Including distribution; right? Google has the right to
- 8 charge for that separately should it wish to do that?
- 9 **A.** That is correct.
- 10 Q. And you're familiar with the concept of what's called the
- 11 | but-for world in antitrust; right, sir?
- 12 **A.** Yes, I am.
- 13 Q. The but-for world is the hypothetical world where Google
- 14 doesn't engage in the conduct that you find objectionable;
- 15 correct?
- 16 **A.** That is correct. That's the world where competition is
- 17 | allowed for payment solutions.
- 18 Q. Now, in the current world, most app developers who
- 19 distribute through Google Play don't monetize in a way that
- 20 | requires the use of Google Play Billing; right?
- 21 A. That's my understanding.
- 22 **Q.** But they still get to distribute that product at no cost;
- 23 correct?
- 24 A. Correct.
- 25 **Q.** And you know that in the but-for world where, you know,

- 1 we're doing what you want done, Google might have to charge
- 2 fees for the other services that it doesn't charge for today;
- right? 3
- Or it might not. 4 Α.
- 5 Q. It might, it might not; right?
- 6 Α. Right.
- It might? 7 Q.
- And it might not. 8 Α.
- The relevant world, the relevant but-for world -- excuse 9 Q.
- me -- that is one where the billing requirements that you 10
- criticized are removed but then Google has the choice to set 11
- fees for other parts of that platform; right? 12
- That is correct. 13 Α.
- And it might do that as you said? 14 Q.
- It might or might not. 15 Α.
- If it did that, the vast majority of developers would be 16
- paying more than they do today; right, sir? 17
- Not necessarily. 18 Α.
- Well, the vast majority of developers today don't pay 19 Q.
- anything to distribute the product; right, sir? 20
- To distribute, that's correct. 21 Α.
- So the vast majority of developers, if they did 22
- 23 have to pay to distribute that product, they would be worse
- off, wouldn't they, sir? 24
- 25 If they did have to pay, they would be worse off. Α.

- prices for app distribution might increase; right?
- 3 **A.** That's right.
- 4 | Q. You also don't attempt to estimate the degree to which
- 5 prices for payment processing that Google charges might
- 6 decrease in the but-for world; right?
- 7 **A.** That is correct.
- 8 Q. Now, I want to follow up on His Honor's question about the
- 9 effect of a lower service fee on consumers. Okay?
- 10 **A.** Sure.
- 11 Q. Now, you remember that Google lowered its service fee from
- 12 | 30 percent to 15 percent for many developers; right?
- 13 **A.** Yes.
- 14 Q. And you're aware that Google provided data showing how
- 15 | many of the developers who fell into the new 15 percent bucket
- 16 | lowered their prices for in-app purchases of digital goods;
- 17 right?
- 18 **A.** That sounds right. I don't recall the exact details of
- 19 | the data that was provided on that.
- 20 | Q. And you don't recall it because you didn't look at that
- 21 data to determine how many developers actually lowered their
- 22 | prices to consumers when Google lowered the service fee to
- 23 those developers; correct?
- 24 | A. Sitting here right now, I don't recall if I looked at that
- 25 data or not.

- Tim agring if you agreedly goodysted an analysis of that
- 2 I'm asking if you actually conducted an analysis of that
- 3 question.
- 4 **A.** No, I have not conducted that analysis.
- 5 Q. Have you ever seen such an analysis?
- 6 A. Sitting here right now, I can't recall, but it's possible.
- 7 Q. It wouldn't surprise you, would it, sir, if very few of
- 8 those developers passed along that price decrease?
- 9 A. I wouldn't have a prior off which to base what I would
- 10 expect to happen. It also depends on how long things would be
- 11 allowed to shake up, so to speak, for them to adjust.
- 12 Q. So let me shift gears for a moment to the question of the
- 13 | tie. You know what I'm talking about; right?
- 14 A. I hope so.
- 15 Q. Okay. Tying refers to an arrangement in which a seller
- 16 | will sell a product, the tying product, to a buyer only if that
- 17 buyer agrees to purchase the seller's other product, the tied
- 18 product; right?
- 19 **A.** That would be a correct description, yes.
- 20 **Q.** And in this case, you say the tie product is distribution
- 21 | through Google Play and --
- 22 A. Tying.
- 23 Q. Pardon me. You're faster than I am.
- 24 The tying product is distribution through Google Play and
- 25 | the tied product is Google Play Billing; correct?

- 1 A. Correct.
- 2 Q. So let's explore whether you really have those tied
- 3 together for the developers in our ecosystem. Okay?
- A developer who distributes a free app, they don't have to
- 5 | purchase Google Play Billing and they can still get
- 6 distribution through Google Play; correct?
- 7 **A.** That's correct.
- 8 Q. And the same goes for a developer who monetizes in a
- 9 | consumption-only model; right?
- 10 **A.** Yep.
- 11 **Q.** They don't have to do that; right?
- 12 A. Correct.
- 13 **Q.** And the same goes for a developer who uses advertising;
- 14 | right? They do not have to do that; correct?
- 15 A. Correct.
- 16 Q. So for each one of those developers, there is no
- 17 | arrangement in which Google will sell the tying product only if
- 18 | the buyer agrees to purchase the tied product; right?
- 19 **A.** That is correct.
- 20 **Q.** If you or I distributed an app, we could distribute it on
- 21 Google Play, and Google would not force us to use Google Play
- 22 | Billing unless we made the particular choice to use a specific
- 23 | business model; right?
- 24 **A.** That is correct.
- 25 Q. Now, you testified a little bit about your work for Amazon

- 1 | and eBay. Do you recall that?
- 2 **A.** Yes.
- 3 Q. And when you worked at eBay, you don't recall having any
- 4 | concerns that they had policies or practices that were
- 5 anticompetitive; right?
- 6 A. That is correct.
- 7 | Q. And much like Google Play, eBay earns its money on the
- 8 | completion of the transaction and much less money on the
- 9 listing of the transaction; correct?
- 10 A. That's correct.
- 11 Q. And when you worked for eBay, eBay owned a payment
- 12 processer too; right? PayPal?
- 13 **A.** Yes.
- 14 Q. And when you worked at eBay, eBay didn't give users the
- 15 | freedom to choose whichever payment processer they wanted to
- 16 | when they completed transactions, did it?
- 17 **A.** That is correct.
- 18 | Q. In fact, when you worked at eBay, eBay banned its
- 19 customers from using Google's payment processing product,
- 20 | Google Checkout, even if users would have preferred that;
- 21 right?
- 22 **A.** That is correct.
- 23 **Q.** Now, your report also addresses antisteering provisions.
- 24 You remember that; right?
- 25 **A.** Yes.

- 2 Google's antisteering provision as you describe it; right?
- 3 A. Not for the conduct that I am investigating, that's
- 4 correct.
- 5 Q. But when you worked for eBay, eBay had an antisteering
- 6 policy; right?
- 7 **A.** That is correct.
- 8 Q. And eBay had an antisteering policy because if it didn't
- 9 have such a policy, users of the platform could take advantage
- 10 of the parts of the platform that were free or low cost and
- 11 then they could remove the transaction from the platform and
- 12 deprive eBay of the income it wanted to earn from its services;
- 13 right?
- 14 A. That is correct.
- 15 \ Q. And that antisteering policy, that's what allowed eBay to
- 16 | actually pay for the platform; right?
- 17 **A.** And make a profit, yes.
- 18 Q. Nothing wrong with eBay doing that; right?
- 19 A. That is correct.
- 20 | Q. And, again, when you worked at Amazon, you didn't think
- 21 | there was anything anticompetitive about what Amazon was doing
- 22 | either; right?
- 23 A. That is correct.
- 24 | Q. And Amazon doesn't just sell its own product. It's also a
- 25 | platform that brings buyers and sellers together; right?

- 1 A. Yes. More than 50 percent now, in fact.
- 2 Q. And they also have an antisteering policy; right?
- 3 A. Yes, that's correct.
- 4 Q. For example, on Amazon a seller can't provide a link or a
- 5 | message that prompts a user to go to an external website to
- 6 | complete a transaction; right?
- 7 **A.** That is correct.
- 8 Q. And obviously they have to do that because if a user could
- 9 take advantage of the platform to connect the buyer and the
- 10 seller but then take that transaction another place, eBay won't
- 11 get money for the services it's providing; right?
- 12 **A.** Yes.
- 13 Q. And you testified that you think Amazon's policy is fair
- 14 | but Google's policy is not fair because you think Amazon treats
- 15 | all customers exactly the same way. Do you recall that?
- 16 A. I recall that we had that discussion in our deposition,
- 17 yes.
- 18 Q. We had that discussion, and what you said in that
- 19 discussion is that that's what was fair, Amazon treats all
- 20 | sellers the exact same way; right, sir?
- 21 A. That was one of the many things that I mentioned, yes.
- 22 | Q. And, in fact, for some products, Amazon charges
- 23 | 45 percent; right?
- 24 A. That's correct.
- 25 **Q.** For other products, Amazon charges 8 percent; right, sir?

- 2 Q. So, in fact, Amazon targets certain types of sellers for
- 3 | high fees and others for low fees; right?
- 4 A. Yes, they do.
- 5 Q. And some of those fees obviously are higher than Google's?
- 6 A. That's correct.
- 7 Q. And it's not wrong for Amazon to want to avoid the result
- 8 of a user using the pieces of the platform they like but then
- 9 moving over and avoiding the parts of the platform they have to
- 10 pay for; right?
- 11 **A.** Could you kindly repeat the question, sir?
- 12 **Q.** Sure.
- There's nothing unfair or wrong about Amazon wanting to
- 14 | prevent a situation where users of the platform use the pieces
- 15 | that they like but leave the platform when they're asked to pay
- 16 | for it; right?
- 17 A. There's something at the end that just throws me off. I'm
- 18 sorry.
- 19 Q. We've done so much, I'll move on. We've got more to do.
- 20 **A.** Okay.
- 21 **Q.** It's not a problem.
- 22 **A.** Thank you.
- 23 Q. Last question about Amazon.
- 24 Sellers on Amazon also don't have the power to choose the
- 25 | payment processer they like; right?

- 1 A. Correct.
- 2 Q. And if they did give sellers that option, Amazon would
- 3 | have a hard time making money on the platform; right?
- 4 A. That wouldn't be an option that would work well for the
- 5 | way Amazon is charging. What Amazon is like, is like the
- 6 purchasing of apps on the Play Store. The interactions on
- 7 Amazon have no parallel to in-app purchases that happen between
- 8 the buyer and the app developer.
- 9 Q. Counsel for Epic is welcome to ask more questions about
- 10 | that if they'd like to explore it, sir.
- 11 **A.** Sure.
- 12 Q. Now, let me close with a couple of questions about Apple.
- 13 Apple offers payment solution services like Google does;
- 14 | right?
- 15 **A.** That's correct.
- 16 Q. But you concluded that using their product is not a viable
- 17 | substitute for developers; right, sir?
- 18 A. That's correct.
- 19 **Q.** But in order for two products to be substitutes, they
- 20 don't have to be viable substitutes for every consumer in the
- 21 | market; right?
- 22 A. That's correct.
- 23 **Q.** And you're aware that there certainly are developers who
- 24 | develop for iOS but they don't develop for Android; right?
- 25 A. I understand that that occurs, yes.

- 2 | iOS but don't develop for Android, Google is losing not just
- 3 | the app in Google Play, they're also losing any potential
- 4 | revenue they might get through Google Play Billing in that app
- 5 too; right?
- 6 A. Not necessarily.
- 7 Q. Well, if the app -- is your testimony that an app listed
- 8 on iOS generates revenue for Google through Google Play
- 9 Billing?
- 10 A. No, that's not my testimony.
- 11 Q. Now, you also know that there are lots of apps that
- 12 | launched on iOS before they launched on Android; right?
- 13 **A.** Yes.
- 14 Q. You know Instagram did that?
- 15 | A. I don't recall who did it, but I know it's related to the
- 16 | sim ship agreement or something like that.
- 17 Q. But you know it happens; right, sir?
- 18 A. I know it happened, yes.
- 19 **Q.** And in those instances, the developers had a choice of
- 20 | whether to develop for Android first or iOS first; right?
- 21 A. I would assume that much, yeah.
- 22 **Q.** Now, in your report you discuss some of the price changes
- 23 | that Google put in place in January of 2018. Do you recall
- 24 that?
- 25 A. I believe that's the date, yes.

- 1 Q. Those were price reductions; right, sir?
- 2 A. Yeah. That's when they moved to the 15 percent on the
- 3 first million, if I recall correctly.
- 4 | Q. Is that how you recall it, sir?
- 5 A. That's how I recall it, but --
- 6 Q. Me too, but I'm not the witness, sir.
- 7 **A.** -- there's a lot of information in this case.
- 8 Q. And it's clear that when Google did that price reduction,
- 9 | they were taking into account the changes in Apple's prices for
- 10 | its own payment processing service when deciding to -- whether
- 11 to make price changes of their own; right, sir?
- 12 **A.** I believe reading that somewhere, yes.
- 13 Q. Well, actually you said that; right, sir?
- 15 of the information I obtained.
- 16 MR. MACH: No further questions. Thank you, sir.
- 17 **THE COURT:** Okay. Very, very briefly.
- 18 MR. EVEN: I will do my best, Your Honor.
- 19 **THE COURT:** I'm going to help you. Very, very
- 20 briefly.

## REDIRECT EXAMINATION

- 22 BY MR. EVEN:
- 23 | Q. You recall the time difference between when Apple moved
- 24 | its pricing to 15 percent --
- 25 **A.** Yes.

- 1 Q. -- and when Google moved its pricing to 15 percent?
- 2 **A.** Apple dropped its prices around the middle of 2016, about a year and a half before Google's response.
- 4 Q. There was some question about Amazon and eBay. You started explaining why the policy on Amazon and eBay is
- 6 different from the policy that you were talking about here.
- 7 | Can you explain that?
- 8 A. Sure. So if you want to have an analogy between, say,
- 9 Amazon and the Google Play Store, the analogy should only be
- 10 about the sale of the app itself. Because if I'm a seller and
- 11 I sell these kind of microphones and I want to sell them
- 12 through Amazon, I sell them through Amazon, the transaction
- 13 | happens on Amazon, amazon is performing the bill of sale or
- 14 whatever that is, and then they pay me.
- 15 If later after you bought this Shure microphone from me,
- 16 | you will contact me and say, "Oh, I want to buy some
- 17 | accessories that will allow me to lengthen or shorten it, you
- 18 | could do that directly with me. Amazon doesn't prevent this.
- 19 You can't buy in-app content on Google Play without Google Play
- 20 | Billing. They do prevent it.
- 21 Q. You were asked some questions about the -- well, what's
- 22 | called -- what is referred to by counsel as the apples and
- 23 oranges, and the fact that Google currently charges a price for
- 24 | the bundle. If the tie were severed, would Google be charging
- 25 a price for the bundle?

- A. Well, again, I don't know how Google will respond to the tie that's severed; but if they want to offer payment solutions, they will have to compete with the payment solution providers.
  - Q. Now, there was some questioning about whether Google would in response try to impose a fee on distribution, for instance.

If Google thought that charging developers who currently do not pay anything a distribution fee is something that's profitable for Google, is there anything stopping Google from doing that today before there's any change to the other policies?

- A. Absolutely not, because, again, they currently have the market power in distribution and, therefore, if currently it would be in their best interest to charge for distribution and make money, they would do it. The fact that they're not doing it now may suggest that that's not the right business model.
- Q. Okay. I want to go back to a couple of questions you were asked about whether there's actually a tie or not.

You presented today to the jury a slide with Nike being the only game in town and tying socks. Do you remember that?

A. Yes.

- Q. If Nike was the only game in town for all sneakers but it chose to tie the socks only to running shoes but not to cleats, would that mean there's no tie?
  - **A.** No. There would be a tie with running shoes.

Do you remember that Mr. Mach asked you a few questions about this slide and he took out all the 30 percent that Google charges and left only the 15 percent because that is apparently the price that 99 percent of developers pay; correct?

6 **A.** Yes.

2

3

4

- 7 Q. How much of the actual revenue is generated by the people 8 who pay 15 percent?
- 9 **A.** A small fraction of the revenue.
- Q. Now, you say at the top 4.99 is the most common in-app purchase price. Is 4.99 the most common in-app purchase price for the people who sell only at 15 percent or for everyone?
- 13 **A.** For everyone.
- 14 Q. So this comparison is apples to oranges; correct?
- 15 A. Absolutely.
- Q. Last question. Mr. Mach showed you these very high bar
  charts about how much a Stripe or a Square might charge under
  their current schedule for microtransactions. Do you remember
- 19 that?
- 20 **A.** Yes.
- 21 **Q.** Microtransactions are typically digital goods; correct?
- 22 **A.** That is correct.
- Q. Does a Square have any incentive to develop a pricing
  schedule for microtransactions while there is a tie in place
  that doesn't allow it to provide microtransactions for digital

```
goods?
 1
 2
          Absolutely no incentive.
     Α.
              MR. EVEN: No further questions, Your Honor.
 3
              THE COURT: Okay. You may step down. Careful on your
 4
 5
     way down.
              THE WITNESS: Thank you, Your Honor.
 6
                            (Witness excused.)
 7
              THE COURT: Who do we have next?
 8
              MR. RAPHAEL: Google calls Professor Matthew Gentzkow,
 9
     Your Honor.
10
              THE COURT: Okay. Let's take all these binders down,
11
     please, from the prior witness.
12
              THE CLERK: Please raise your right hand.
13
                            MATTHEW GENTZKOW,
14
15
     called as a witness for the Defendant, having been duly sworn,
     testified as follows:
16
17
              THE WITNESS: Yes, I do.
              THE CLERK: Thank you. Please be seated.
18
          Please state your full name for the Court and spell your
19
20
     last name.
              THE WITNESS: My name is Matthew Gentzkow,
21
     G-E-N-T-Z-K-O-W.
22
23
              THE CLERK:
                          Thank you.
              MR. RAPHAEL: May I proceed, Your Honor?
24
              THE COURT:
25
                          Yes.
```

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MR. RAPHAEL:
                            Before I do so, the parties have agreed
 1
 2
     upon the admission of a number of exhibits, and I'll read out
 3
     the numbers on those.
              THE COURT: Okay.
 4
 5
              MR. RAPHAEL: 6989, 6991.
              THE CLERK: Wait a minute. 6989?
 6
              MR. RAPHAEL: 6991, 6993, 6994, 7011, 7020, 7028,
 7
     7031, 7073, 7079, 7089, 7090, 7095, 7102, 7114, 7115, 7178,
 8
     7179, and 9708.
 9
              MR. EVEN: No objection, Your Honor.
10
              THE COURT: Okay. They're admitted.
11
          (Trial Exhibits 6989, 6991, 6993, 6994, 7011, 7020,
12
13
           7028, 7031, 7073, 7079, 7089, 7090, 7095, 7102, 7114,
           7115, 7178, 7179, and 9708 received in evidence.)
14
15
              MR. RAPHAEL: Thank you, Your Honor.
                            DIRECT EXAMINATION
16
17
     BY MR. RAPHAEL:
          Good morning, Professor Gentzkow.
18
     Q.
          Good morning.
19
     Α.
20
          Where do you work?
     Q.
          I work at Stanford University.
21
     Α.
          And what is your title at Stanford?
22
     Q.
23
     Α.
          I'm the Landau Professor of Technology and the Economy.
          And you are Dr. Gentzkow; correct?
24
     Q.
25
     Α.
          That's right, yep.
```

- 2 A. At Harvard University.
- 3 Q. And what did you get your Ph.D. in?
- 4 A. Economics.
- 5 Q. What did you do after getting your Ph.D. in economics from
- 6 Harvard?
- 7 A. I went to the University of Chicago in the business school 8 there where I was a professor of economics.
- 9 **Q.** And did you come to Stanford after the University of Chicago?
- 11 A. I did. I moved in 2015 from there to Stanford.
- 12 Q. What is the focus of your current research as an economics
- 13 professor at Stanford?
- 14 A. Yes, and my main field is industrial organization, which I
- 15 think you've heard several times about. Sort of a fancy word
- 16 for the study of competition of companies in markets. And the
- 17 main focus of my research has been media and also digital
- 18 markets.
- 19 Q. And have you published any articles in any professional
- 20 economics journals?
- 21 A. I have. I've published many articles. I published in all
- of the top journals in economics, as well as journals like
- 23 | Science and Nature and others.
- 24 Q. Have you won any awards or prizes for your work as an
- 25 economist?

- 1 A. I have, yes. I was recently elected to the National
- 2 Academy of Sciences. I'm a fellow of the American Academy of
- 3 Arts and Sciences and the Econometric Society, and I've won a
- 4 | variety of other awards and prizes including something called
- 5 the John Bates Clark Medal.
- 6 Q. And what is the Clark Medal?
- 7 A. The Clark Medal is given by the American Economic
- 8 Association to the American economist under the age of 40 who's
- 9 made the most significant contribution to economic thought and
- 10 knowledge.
- 11 MR. RAPHAEL: At this time, Your Honor, we would
- 12 | qualify Professor Gentzkow as an expert in economics and
- 13 industrial organization.
- MR. EVEN: No objection.
- 15 **THE COURT:** He is qualified.
- 16 MR. RAPHAEL: Ms. Clark, could we have control?
- 17 Thank you very much.
- 18 BY MR. RAPHAEL:
- 19 Q. Now, just, Professor Gentzkow, given all that experience,
- 20 were you compensated for your work in this matter?
- 21 **A.** I was, yes.
- 22 **Q.** And at what rate?
- 23 | A. At a thousand dollars per hour, as well as a share of the
- 24 | billings of Analysis Group, the economic consulting company
- 25 | that I worked with.

- Q. And did you prepare a set of slides that we have on the screen for your testimony today?
- 3 A. I did, yes.

14

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- 4 Q. What was your assignment in this case?
- A. Yeah, so my assignment was to evaluate the challenged conduct, the conduct of Google's that we've been talking about in this case; to assess its impact on competition, on consumers, and in particular whether it constitutes
- 9 anticompetitive -- what we call in economics anticompetitive exclusion or foreclosure.
- 11 **Q.** And what questions did you try to answer in carrying out that assignment?
  - A. Yes. So there are two questions that are here on the slide. I think the kind of key starting point for all of this from the perspective of an economist is -- what we care ultimately about is: How is all of this impacting consumers? I think that's something that Dr. Bernheim and I, for example, agree about.

And so the key questions I wanted to look at were: First, did this conduct create value for consumers? What were the potential benefits of it to consumes? And then did it block competition in a way that might have destroyed value for consumers?

And just to be really clear, when I say "block competition" here, I think there have been a few words used for

1 that concept: Foreclosure --2 THE COURT: Okay. Let's wait for the questions. THE WITNESS: Okay. 3 THE COURT: Go ahead. 4 BY MR. RAPHAEL: 5 Sure. Could you just explain the nature of that second 6 Q. question that you looked at for your assignment? 7 So I just meant to clarify just, when I say "block 8 9 competition, " I don't mean that competition has to be blocked entirely, but is it impaired or limited in some way that means 10 the net effect of all the conduct could be to destroy value for 11 consumers. 12 And what kinds of things does an economist do to try to 13 Q. answer those questions you've described? 14 So do a number of different things, but I would call out 15 kind of two of them that are maybe the center. 16 The first is applying economic principles and models and 17 literature that we've studied in other settings to this setting 18 to try to understand it. 19 And the other one is to look at data and do statistical 20 analysis to try to understand specifically what's happening 21

Q. And you mention data. What kind of data did you look at in carrying out your assignment?

right here.

22

23

24

25

A. Yeah, so I had access to quite a lot of data from Google

- 2 I think hundreds of millions of observations in that data all
- 3 together.
- 4 | Q. And in reviewing all that information, did you write a
- 5 report?
- 6 A. I did, yes.
- 7 Q. And what conclusions did you reach after conducting the
- 8 analysis that you describe?
- 9 A. Yeah, so the main conclusion, bottom line is that I think
- 10 the conduct that we're talking about here clearly does create
- 11 | value for consumers, and it does not block competition in the
- 12 way that I described.
- 13 Q. Now, in reaching those conclusions, did you analyze
- 14 | Google's conduct as a whole or just piece by piece?
- 15 A. I would say I did both. I considered it comprehensively
- 16 as a whole and what was the overall total impact of this
- 17 | conduct putting it all together.
- I also think it's really important to drill down and look
- 19 at the details of each piece of this and understand really
- 20 | what's going on, so I tried to do that too.
- 21 Q. Now, we've been using terms like "competition" or
- 22 | "blocking" or "foreclosing" competition. How do economists
- 23 distinguish between those two concepts?
- 24 | A. Yeah. So I think there's an example, just to try to make
- 25 | this concrete, that I think might be helpful. So imagine that

we see three different companies competing in a market. I have here just like Company 1, 2, 3. And suppose we see one of those companies, like Number 2, is really succeeding in the market, like it's attracting a large share of consumers, a large share of consumers are coming to it.

The key thing we need to distinguish is: Why is that happening? One possibility is that the reason it's happening is because Company 2 is offering those consumers a lot of value. It's offering them a better deal than its competitors. That would be competition.

Or the other possibility would be that somehow Company 2 has blocked the ability of Companies 1 and 3 to offer its deals to consumers or those consumers' ability to access those deals.

And so at a high level, those are the two things we're trying to separate here.

- Q. Just to tie that off, if in our example here if Company 2 is doing better than the other companies, does that tell you, as an economist, that there's some problem with competition?
- 19 A. No, not at all, because it could follow just from them
  20 offering a better deal.
  - Q. And so if the Google Play Store is doing better than the Samsung store or the Amazon Appstore, does that mean that there's some competition problem in the market?
  - A. No, it does not.

**Q.** Now, if Company 2 is getting more customers, you mentioned

- 3 **A.** Yeah, so it could be most simply offering lower prices.
- 4 It could be higher quality, better customer service. If we
- 5 | were talking about stores here, it could be that it has a
- 6 bigger store, like this is maybe a supermarket and these other
- 7 | companies are, like, little convenience stores. It would not
- 8 be at all surprising if you have a big store with a Target or
- 9 Walmart with all kinds of products, lots of consumers would be
- 10 going to that store.
- 11 **Q.** So is competition just about price for economists?
- 12 A. No. It's about all those other dimensions I just
- mentioned.
- 14 Q. Now, in this example here we're looking at people. For an
- 15 | economist, are consumers always people?
- 16 **A.** No. There are lots of settings where consumers means
- 17 other companies that one company is doing business with in one
- 18 way or another.
- 19 Q. And who are the relevant consumers in this case for
- 20 | purposes of your analysis?
- 21 **A.** Yeah, so this case is obviously a little bit trickier than
- 22 | this simple example. I think the key thing about this case is
- 23 | that Google's Android and also the Play Store within it are
- 24 | platforms; and as platforms, they bring together different
- 25 participants and all of those are consumers. So that includes

1 It includes app developers. It includes device makers, users. cellular carriers. All of those different participants are 2 consumers in this market. 3 And when analyzing the effect of the conduct, does an 4 economist have to look at both sets of those consumers? 5 I would say all of them and, in particular, I think Yeah. 6 Α. 7 maybe when you say "both," the main ones being the users and the app developers. I think that's where there's a lot of 8 9 focus certainly if we're talking about the Play Store. And what are the signs of competition for users, for 10 Q. example? 11 I think competition for users looks like going out and 12 trying to give those users a better deal, make better phones 13 with better apps, and better app store. All of those different 14 kind of features that are going to make that phone deliver more 15 value to the users. 16 And what are the signs of competition that you would 17 Q. expect for developers and manufacturers? 18 Yeah, so if you think about Google trying to attract 19 developers to its store or device makers to the Android 20 platform, it's going to try to give them a better deal. 21 22 How does it do that? It could be giving various 23 incentives or rebates or discounts or revenue sharing, things

that make the profitability or attractiveness of investing in

their platform bigger from the point of view of those other

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1 consumers.

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- Q. So you mentioned incentives. Did you hear Dr. Bernheim's testimony about incentives?
  - A. I did hear -- I guess I would say I heard him mention incentives at several points in his testimony.
- 6 Q. Do economists consider incentives to be anticompetitive?
- A. No. I think -- I think the key point is that, broadly speaking, competition very often involves trying to give incentives to those consumers to choose your product.

So if we're giving incentives to device makers or to app developers and the purpose of those incentives is to make it more attractive for them to choose Google Play or to develop really great phones for Android, that is precisely what competition means.

- Q. And are those sorts of incentive payments unusual in the economy?
- 17 A. No. There are lots and lots of firms that compete by giving incentives in that way.
- 19 **Q.** Now, in the course of your analysis, did you look at what choices users and developers have with the iPhone?
- 21 A. I did, yeah. So I guess I think of this as sort of a
  22 reference point. Like, one of the core questions that
  23 Dr. Bernheim talked about that we're wrestling with here is:
- Has this conduct blocked or foreclosed ways that app developers can reach users? That's kind of the heart of this whole thing

1 in a lot of ways.

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And I think a useful just reference point is if we ask that question about Apple's platform, it's sort of true. On Apple's platform, there really is just one way that an app developer can connect and share their app with a user. That's their app store.

- Q. And how does the situation compare on Android?
- A. Yeah. So as I'm sure you've heard a fair bit about
- 9 | already, on the Android platform it looks very different.
- 10 Instead of there being just one way for them to reach users,
- 11 | there are a bunch of them, including preinstallation by OEMs,
- 12 other app stores like a Samsung Galaxy Store, direct
- downloading, sideloading from websites, and of course the
- 14 Google Play Store as well.
- 15 **Q.** Did you analyze whether Google's conduct prevented other
- 16 app stores from getting on to Android phones?
- 17 **A.** I did, yes.
- 18 **Q.** And what evidence did you look at in conducting that
- 19 analysis?
- 20 A. Yeah. So among all of that data that I was talking about,
- 21 one particular kind of data that I had access to has, for all
- 22 | of the Android phones all over the world, which ones of them or
- 23 what share of them come out of the box with at least one other
- 24 app store besides Google Play preinstalled on the phone.
- 25 Q. And is that the data that we're looking at on this slide

1 here?

- A. Yeah. So this slide here shows the results of that
  analysis. These green bars are the share of Android devices in
  each of these years, or at each of these dates, that had
  another app store preinstalled.
- 6 Q. And what did you find in these data?
- 7 A. Yeah, so I guess if we look, you can see it's going up
  8 over time; and if you look at, say, 2021 on the right-hand
  9 side, about two-thirds of all Android devices as of that year
  10 come with at least one other app store besides Google Play
  11 preinstalled right there on the phone.
- 12 Q. And did you look at similar data for the United States?
- 13 **A.** I did, yes.
- 14 Q. And what did you find in those data?
- 15 A. Yeah, I think it looks pretty similar. So here's the plot
  16 for the United States, and you can see in 2021 68 percent of
  17 all the phones come with at least one other app store
  18 preinstalled.
- Q. So why did you include these data that you just mentioned with the green bars, why did you include that in your analysis?
- 21 A. Because I guess, as we were talking about, the key

  22 question here is: Have these other channels been blocked? And

  23 so if we're talking about other app stores in particular, are

  24 other app stores prevented from reaching users? This is one

  25 piece of evidence, not the only one, that shows very directly

- for many, many users they have those other app stores already right there on their phone.
- Q. And just as a reminder, what percentage of iPhones come with an alternative app store preloaded?
- 5 A. Zero.
- Q. And did you look at data on whether consumers actually get apps through other app stores or other channels outside of Google Play?
- 9 A. I did, yes.

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- 10 Q. And did you find any data that spoke to that?
- A. Yeah. So I guess that's what's shown here. So separate
  data from the one that I was just talking about let's me look
  at each -- the count of installations of apps that happen
  outside of Google Play through all of those other channels. So
  sideloading and other app stores and so on.
  - As of May 2021, each month 3.2 billion apps are installed that way. And in the United States, you can see as of May 2021, 190, roughly, million apps are installed that way -- or app -- I should say app installations happen each month.
  - Q. Now, I see on the slide here you have some percentages and some arrows going upward. Why did you include those?
- A. So those arrows just refer to how did this change from

  July 2019 to May 2021; and I think what you see there is it

  went up by a lot, by 58 percent worldwide, 88 percent in the

  U.S. And that's, I think, significant here because a lot of

find themselves unable to use it.

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And I think just if you think about the sideloading warnings and all these different things we've been talking about, this -- the level of the number, 3.2 billion, just shows directly there are lots and lots of people every month who go out and manage to do this on their Android phones lots and lots of times.

Now, I think you mentioned that share data that 0.

So I think the Samsung Galaxy phones are not the only

where users have multiple app stores preinstalled right there

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on their phone.

example of this but one example of this. You can see on this slide, this is just what a Samsung phone looks like when you take it out of the box, or at least one example of that. Those phones have the Samsung Galaxy Store preinstalled on the home screen right next to the Play Store.

So at least in this instance, if we're trying to understand why are consumers choosing the Play Store more than the Samsung Galaxy Store, at least in this instance, we know those consumers have a free choice. They're both right there on their phone. They're both one click away.

None of the conduct that we're talking about here is preventing me at that point as a Samsung Galaxy user from picking one or picking the other. So this seemed like a good kind of case to consider.

- Q. And what percentage of phones, Android phones, around the world are made by Samsung and give consumers that choice you mentioned?
- A. Yeah, well, I think those two things are actually different. The share that are made by Samsung is very large. Samsung is the biggest Android device maker. They have about 1.1 billion devices or 40 percent worldwide of all devices, 100 million in the U.S., 57 percent.

I think the share who offer this kind of choice is even bigger because there are other phones besides Samsung that also offer other app stores that are preinstalled side by side with

1 | the Play Store.

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- Q. So focusing just on those 1.1 billion Samsung devices, did you have any data that told you how often users that have that choice, which app store they actually use?
- 5 Yeah. I think -- I mean, even yesterday we saw some evidence that might give you a hint of this. The truth is that 6 7 when consumers have those side by side, they -- a very large share of them opt to choose the Google Play Store. One example 8 9 of that data discovers 2017 to 2019. If we look at of Samsung users, what share of them each month choose to go to the 10 Play Store and what share of them each month choose to go to 11 the Galaxy Store, those numbers are like 83 percent compared to 12 13 19 percent.
  - Q. Now, did you investigate whether it's the case that the reason for those numbers is just that people haven't tried the Galaxy Store?
- 17 I did, yes. There's some survey data that speaks to that Α. directly. So this was like a survey of users of the 18 Samsung Galaxy phone where they were asked whether they had 19 20 tried the Samsung Galaxy Store, or used it at least once, and 65 percent say they have used it. So at least for that large 21 share, not only is it right there, but they've actually gone 22 23 into the store and looked around and seen what it's like, and they're still choosing Google Play at a very high rate. 24
  - Q. Now, you've been talking about Samsung, and I think you

GENTZKOW - DIRECT / RAPHAEL 1 mentioned there's some other phones out there that maybe offer a similar choice. Did you look at similar data regarding other 2 app stores? 3 I looked at a couple -- or I looked at, I guess, 4 Yeah. 5 all the ones where I was able to identify data. Two of those are the Amazon Appstore and the One Store. One Store I think 6 7 was mentioned is a big app store in Korea particularly. So looking at people who have the Amazon Appstore, how 8 9 often do they choose that, the rate at which they do is only about 3 percent of the rate at which users choose the Google 10 Play Store; and for the One Store, that number is 4 percent. 11 So still, again, just like the Samsung case, much, much lower. 12 When people have a choice, they're overwhelmingly choosing 13 14 Play. Did you investigate why consumers are making choices that 15 we're observing here where they choose the Google Play Store 16 more than the other app stores? 17

- Yes, I did. I think you could basically step back and 18 I don't know, if I have a choice between two app 19 20 stores, what are the factors that I'm going to consider? might I be choosing one much more than the other? 21
- 22 Q. And was the number of apps in each app store a factor that 23 you considered?
- Yeah. So that seems like the most obvious factor; if 24 25 you're choosing an app store, you're looking for apps. And a

1 really natural explanation here is the simple fact that I think 2 you've already heard something about, that the Google Play Store has something like 3.3 million apps in it, and these 3 competing app stores have far smaller numbers: Samsung 191,000 4 5 roughly and Amazon at this point in time 476,000. 6 Now, I know you have a Ph.D. in economics, but I want to Q. 7 ask you a simple question. If you have more apps in a store, would you expect that 8 there would be a lot more downloads for that store? 9 Yes. 10 Α. Now, did you hear Dr. Bernheim testify that there was 11 something odd about Samsung having so few apps? 12 I think he did use that word. Yeah, I think he was 13 Α. talking -- noting the fact that many other app stores have more 14 15 apps than the Samsung Galaxy Store and sort of wondering why that might be. 16 And do you agree with him that there's something odd about 17 that? 18 I don't find this odd. I think there are a number of 19 Α. reasons why Samsung might have fewer apps than Amazon. 20 that I think is consistent with the evidence I've seen is 21 Samsung was particularly pursuing a strategy focusing on games 22 23 and trying to get a lot of big games into its app store. Epic Fortnite app is an example of that. They attracted 24 25 Fortnite to their store. So if you're a kind of a boutiquish

store focusing especially on games, that's one reason why you might have fewer apps than another store that's trying to be a broader kind of app store.

- Q. Now, do you agree with Dr. Bernheim's testimony that Samsung wasn't interested in competing?
- A. No, I don't agree with that testimony. I think, I guess, a couple of things I would say about that. One is -- I guess broadly what I would say is the economic data that I have seen is not consistent with that.

So, number one, there are examples of Samsung doing what it looks like to me competing pretty hard. For example, as I said, they attracted the Fortnite app. When Fortnite was launched, it was the exclusive place you could get it was the Samsung Galaxy Store. And as you said, Fortnite at the time was the biggest game in the world by some descriptions.

I think Dr. Bernheim said trying to attract big games as an exclusive is one of the key ways that an app store might compete, so it looked like they were doing that and trying pretty hard.

And then the second piece I think of the answer to your question is there was some suggestion -- there were these discussions around Project Banyan and some discussion of revenue sharing agreements with Google and Samsung. The economic evidence I've seen also does not look consistent to me with Samsung somehow ceasing to compete after those things

1 happened.

- Q. And is some of the data that Dr. Bernheim showed a part of that economic evidence?
- A. Yeah, I think that's an example. This is the figure that

  Dr. Bernheim showed yesterday with just the share of downloads

  that these different app stores are accounting for.

If you kind of zoom in and look, Samsung is the gray one there kind of in the middle.

And so if you look at what happened to Samsung's share of those downloads across this period, remember, some of these discussions and things that we were talking about happened in the middle of -- earlier this period, its share continued to increase.

And I've actually looked at the data that underlies this chart. The number of downloads through the Samsung

Galaxy Store from the beginning to the end of this period didn't go down; it actually tripled. It went from about 50 million to 150 million.

- Q. Now, this difference between the number of apps and the different app stores, is it new that Google Play has a lot more?
- A. No, absolutely not. Google Play has, I think, succeeded early on in competing to attract a lot of apps. So this is an example of some date from 2011. So you can see way back in 2011, Google Play had 150,000 apps; the Amazon Appstore had

1 only 5,000. If you looked at other competing app stores at 2 that point in time, they also had fewer. And what does the fact that that was the case back, say, Q. 3 in 2011 tell you as an economist? 4 5 Yeah, I think it just -- suppose we sort of accept, like, Α. yeah, today one of the reasons a lot of consumers like Google 6 7 Play Store is because it has a ton of apps, then you might be asking: Well, why does it have a ton of apps and does that 8 have something to do with the conduct that we're talking about 9 here? 10 The fact that was true all the way back in 2011 says 11 that's not a new phenomenon. It's certainly not a phenomenon 12 that is related to something like Project Hug or RSA 3.0. It's 13 just been true in this market for a very long time. Google 14 came in early, attracted a lot of apps, built a really 15 successful business even in these early years. 16 So you mentioned Project Huq. I want to talk to you about 17 Q. that for a while. 18 Can you just really quickly remind the jury of Project Hug 19 as you understand it? 20 21 THE COURT: Next question. 22 MR. RAPHAEL: Sure. 23 BY MR. RAPHAEL: Well, let's just get a couple facts down to set up some 24 other questions I want to ask you.

1 Did the Project Hug agreements require developers to 2 distribute their games exclusively through Play? Α. No, they did not. 3 So if a developer wanted to distribute through Google Play 4 5 and another app store and they had a Project Hug agreement, 6 were they free to do that? Absolutely. 7 Α. And could Samsung and Amazon pay developers to launch 8 either exclusively in their store or in their store and the 9 Play Store? 10 I mean, I think they could take the Project Hug 11 agreement and still launch in Samsung's/Amazon store; and if 12 Samsung or Amazon or any companies like that wanted to have an 13 exclusive, they could outbid what Google was offering to offer 14 an -- to have the developer turn down the Project Hug deal and 15 take their deal instead. 16 And have you seen any economic evidence that companies 17 Q. like Samsung or Amazon couldn't afford to do that? 18 No, I haven't. If you think about companies like Samsung 19 Α. and Amazon, Amazon is a pretty big company with a lot of money, 20 and I don't really see any reason why if they wanted to adopt a 21 22 strategy of competing in this market by attracting some 23 exclusives early to kind of get off the ground and grow a successful business, that Amazon would not be able to find the 24

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money to do that.

- 1 Q. Now, what was the effect of the Project Hug agreements on 2 the prices that developers paid to Google?
  - A. Yeah. So I think -- I mean, what it says on this slide and the way I think about the Project Hug agreements is they were basically offering a better deal to developers in exchange for putting their apps in Google's Play Store. They offered a bunch of things: Cloud credits, ad credits. You've heard about all these things.

But fundamentally it was saying: If you agree to put your app in our app store, we'll give you a bunch of things that are of value. And Google itself estimated about how much is that value and what would that be equivalent to in terms of a price reduction, a reduction in the service fee rate; and they estimated that what they were offering developers was equivalent to: We'll lower our price by 17 percent for these large target developers in exchange for them agreeing to put their apps in the Play Store.

- Q. Is offering a discount a form of competition?
- 19 A. Yes. I think it's sort of the most classic -- lowering
  20 your price is the most classic form of competition there is.
- 21 Q. Now, you mentioned Google trying to attract developers.
- 22 Why is that important?

- **A.** I think in this particular situation, you can think about, you know, Google is trying to build a successful app store.
- 25 What do you need to have a successful app store? You need to

attract lots of developers.

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And not only that, what Google is trying to build is an app store that has a comprehensive set of apps so users know if they go there, they're going to find the stuff that they want. So as part of Google Play's strategy, it's critical to go out and compete to make sure the biggest, most important, most demanded app developers are going to find it in their interest to put their apps in the Google Play Store.

- Q. And is there an example from elsewhere in the economy that might help us understand that competitive dynamic better?
- There's an example that I found kind of helpful for 11 Α. Yeah. myself in trying to think through this, to go -- some of the 12 things in this case are complicated. If we go back to kind of 13 an old-fashioned example, think about instead of an app store, 14 15 a brick-and-mortar store like Macy's. Macy's also competes in the market by trying to offer a great set of products to 16 It also has a strategy to try to offer a 17 consumers. comprehensive set of products so you can go there and know 18 you're going to find all the things you expect to be there, all 19 20 these different brands and products. So they, too, need to go out and compete really hard to attract these manufacturers, 21 22 attract these products, to get them to choose Macy's as a place 23 to distribute their products.
  - Q. And does that example of Macy's help you understand Project Hug in any way?

A. Yeah, it does. I think it helps think about: Well, what does Macy's do when it's doing this kind of competing?

So we could imagine a situation -- I think we're going to talk about Nike again here, and we just heard about Nike from Dr. Tadelis, so Nike maybe is a little bit of a theme, but my example too was thinking about, you know, think about the shoes that Macy's needs to attract to its store. Nike is a big example of that.

So in order to -- suppose here that there's another store in town, call it Galaxy Shoes, which is also competing with Macy's and also trying to attract Nike to have its shoes in their store. Macy's needs to compete for that business of Nike by offering Nike a great deal.

- Q. And so let's say that this other store, Galaxy Shoes you mentioned, was offering Nike a deal to sell shoes only in their store. As an economist, if Macy's was trying to compete, what would you expect that they would do?
- A. Yeah, I think I would expect that they would try and go out and make the value proposition they were offering to Nike better.

It's obviously a great thing for Galaxy Shoes. I think
Dr. Bernheim and I agree that having an exclusive of a product
everybody wants can be a really great strategy for a firm. If
this store was the only shoe store in San Francisco where you
could buy Nike shoes, that would for sure be great for them.

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          The point is, they don't -- it's not like they have a
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     right to do that in a competitive market. Their competitors
     don't really want them to do that. That's not great for them
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     to be the only place where you can buy Nikes.
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          And so Macy's would go out and say, "Man, if they are
     going to go be the exclusive in this other store, we had better
 6
     make the deal that we're offering them better so that it's in
 7
     their interest to put their shoes in Macy's."
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              THE COURT: Okay. We're going to take our lunch
     break.
            We'll be back at 12:30.
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              THE CLERK: All rise.
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          (Proceedings were heard out of the presence of the jury:)
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              THE COURT:
                          These book-length answers are not going to
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            So break it up with questions. Shorter answers, more
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     work.
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     targeted questions. Okay?
              MR. RAPHAEL: I will do that, Your Honor.
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              THE COURT: I'm going to start intervening, and you're
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     not going to like that. All right?
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              MR. RAPHAEL: I understand, Your Honor.
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              THE CLERK: All rise. Court's in recess.
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                (Luncheon recess was taken at 11:59 a.m.)
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     AFTERNOON SESSION
                                                           12:36 p.m.
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          (Proceedings were heard in the presence of the jury:)
              THE COURT:
                          Okay.
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                            Thank you, Your Honor.
              MR. RAPHAEL:
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## BY MR. RAPHAEL:

- 2 Q. Professor Gentzkow, before lunch I think we had gotten to
- 3 | the point where Nike had offered something to -- excuse me --
- 4 | where Macy's had offered something to Nike. Do you recall
- 5 that?

- 6 **A.** I do, yes.
- 7 Q. All right. Now, if Nike takes the deal that Macy's has
- 8 offered and doesn't launch exclusively in Galaxy Shoes, has
- 9 competition been harmed?
- 10 A. No, it hasn't.
- 11 Q. And just briefly, why not?
- 12 A. That's not harm to competition. That is competition if
- 13 Macy's offers Nike a bitter deal and Nike takes that deal.
- 14 Q. And is the same thing true if Galaxy Shoes would have made
- 15 | more money or grown faster if it was the only one who could
- 16 | sell Nikes?
- 17 **A.** Yes, it is true. That's typically what happens in
- 18 | competition, is that if somebody outcompetes you or competes
- 19 really hard, that often makes you worse off.
- 20 | Q. And would it change your mind if part of the deal was that
- 21 Nike had to bring out the hottest new shoe to Macy's as soon as
- 22 | it was released?
- 23 **A.** No. I think a natural term of that agreement, if Macy's
- 24 | was saying "We'll give Nike rebates or promotions or a special
- 25 Nike section of the store in exchange for Nike putting its

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- 14 15
- No, they don't. They're like, I think, what we were just 16 talking about, putting the latest shoes. Project Hug offers 17 18 valuable things to developers in exchange for putting their 19 apps in the Play Store, and it's very natural that one of the 20 terms of that is you don't put your apps there six months later or a year later; you don't put degraded versions of them that 21 22 don't have as high quality or don't have the same gameplay. 23 We're offering you something, and what you're agreeing to in return is putting those in the app store. 24
  - Now I want to change our example a little bit. Suppose Q.

- 1 | that Nike is thinking about opening a Nike store, maybe not in
- 2 | San Francisco but some new city, and pulling its shoes from
- 3 | Macy's. Are you with me?
- 4 A. Yes, I am.
- 5 Q. And if Macy's was competing in that situation, what would
- 6 an economist expect that Macy's would do?
- 7 **A.** It would look very similar I think to the previous
- 8 example. If Macy's is competing, they need to give Nike a
- 9 better deal to give Nike incentives to choose their store
- 10 | rather than whatever alternative, like opening their own store,
- 11 | that they're considering.
- 12 Q. And if Macy's did that -- excuse me.
- 13 If Macy's did that, would that make it less attractive for
- 14 Nike to open its own store?
- 15 **A.** Quite likely, yes. I think whenever a firm offers one of
- 16 | its consumers, another firm, a better deal to do business with
- 17 | it like this, that makes it, all else equal, less profitable or
- 18 | less attractive for that firm to go and do that same thing on
- 19 its own. That's just the way competition works.
- 20 **Q.** And is that an example of changing incentives?
- 21 **A.** It is, yes.
- 22 | Q. And if the incentives for Nike to open its own store were
- 23 | changed in that way, would an economist consider that to be
- 24 anticompetitive?
- 25 **A.** No.

- Q. So just, again, to quickly bring it back to Project Hug,
  does the fact that Activision or Riot did not open their own
  app store indicate that Project Hug blocked competition in some
- A. Certainly not necessarily. If the reason they didn't open their own app store was because Project Hug gave them a good deal to put their apps in the Play Store and they, therefore, chose that instead, that's exactly like this example. I think that's -- that is competition.
- 10 Q. Just one or two more questions on Project Hug, and then
  11 we'll move on.

If developers were totally free to open their own app store and no agreement not to, would you still, as an economist, expect to see the sorts of incentives that were offered in those agreements?

**A.** Definitely, yes.

way?

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- Q. And did Project Hug have any effect on the competitiveness of Android phones compared to iPhones in your view?
- 19 A. I would expect that it would in the simplest way because
  20 having a great app store that's comprehensive and has all of
  21 the apps consumers are looking for is one of the main selling
  22 points in that competition in the phone market.
- Q. So Project Hug involved agreements with developers. I
  want to shift gears and talk about agreements with
  manufacturers.

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Now, let's just do a little bit of context and try to move through this quickly. When did the agreements with manufacturers that the jury has heard about in this case begin? So almost all of those things started very early in the life cycle of Android. So this exhibit just shows the kind of timeline of Android's growth. It was introduced in 2008, and many of these things that we've been talking about, the MADAs, the AFAs, which I think you've heard something about, the security warnings, as well as Revenue Sharing Agreements, not the premier tier Revenue Sharing Agreements, but Google had Revenue Sharing Agreements with carriers and OEMs also right from the beginning. And how big of a player in the smartphone industry was Q. Android in that period of time? Not very big. You can sort of see Android is the green on this chart. So they're a new entrant. They don't have any market share essentially. In 2008, 2009, '10, even '11, they're still quite small relative to the competition. And can you just briefly explain whether that's important for understanding whether Google's conduct today is anticompetitive? Yes, I think it -- because all of these things were introduced at a time where I think all of us would agree, that I would certainly say that Google did not have monopoly power or even substantial market power in those years, that means

1 there must be some pro competitive reason why introducing those 2 things made sense at that time. There was some reason that Google was creating all of these things that could not have 3 been, at that time at least, in order to extend monopoly power 4 5 or preserve monopoly power. Now, back in this time period when, say, the security 6 Q. 7 warnings and the MADAs were launched, who were -- who did Android phones have to compete with? 8 9 They faced a lot competition at that point in time. Α. plot shows the market shares in that market in 2008. 10 There's Apple who we've heard about. 11 They faced a number of other big players. Microsoft at 12 that time had their own mobile operating system and were 13 investing heavily to promote it. 14 BlackBerrys were in the market, those things with the 15 keyboards you might remember. Palm OS. And actually the 16 17 largest operating system at that time was Symbian, which had about half of the market. 18 Now, for those of us who may not be familiar with Symbian, 19 just briefly what was that? 20 Yeah, Symbian was a coalition of a number of handset 21 Α.

makers, most prominently Nokia, who got together and developed

an operating system, as you can see from this, at that point in

And what happened to Symbian and some of the other

time was the dominant operating system for smartphones.

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Q.

1 | companies that were in the industry at that time?

- A. Yeah, so, in fact, all of these platforms, all of these smartphone platforms other than Apple's, are no longer with us and essentially failed.
- Q. And did the failure of any of these platforms have anything to do with app stores?
- A. Yes. I think they broadly had to do with the fact that creating this kind of platform is challenging. In particular, Symbian, which failed here, there's been a lot of study of what happened to Symbian, how did this really successful platform crumble the way it ultimately did.

And one of the key things that both academic studies and the founder of Symbian himself called out is the app store fragmentation that existed on Symbian. Basically there were walled gardens where each device maker carrier had their own app stores and there was no comprehensive app store where a user could go or a developer could go to reach everybody.

- Q. And you mentioned those challenges that these companies faced. What was Apple's approach to overcoming those challenges?
- A. If we think of those challenges as to how do we get device makers and great devices and great app stores, the simple answer for Apple is they do those things themselves. They control things directly. They make the phones themselves, the app store themselves, the apps themselves, and they configure

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- Q. And what approach did Google take with Android to solving those challenges?
- A. Yeah, the approach of Google, as I'm sure everybody here
  now knows, was very different. They build Android with
  partners, device makers, carriers, who themselves can make
  their own phones, configure them themselves.
  - Q. I want to ask you about the economics of that. Does economics tell us that that's an easy thing to do or a hard thing to do?
- Yeah, I think economics would say that is a famously hard 12 thing to do. The kind of central point of platform economics 13 is when you have all of these different players who come 14 15 together, their own incentives, what will do -- give them the most profit individually, may not be well aligned with what it 16 takes to build a good platform. And in order to have a 17 platform succeed, you need to find some way to align those 18 incentives and make the thing work for everybody. 19
  - Q. And is there an example from economics that would help us understand just at a high level that sort of dynamic you mentioned?
- 23 **A.** Yeah. So that problem, the name that that goes by in 24 economics is a collective action problem, where separately we 25 don't do things so effectively but together we could create a

lot of value.

So a good example of that is like a pond where there are a lot of fish, and we might all come and go fishing; and if each of us comes and takes a kind of moderate portion of the fish, the ecosystem thrives, we all get a lot of fish, a lot of value is created.

However, each of us individually on our own might have incentives to take more fish than that moderate portion; and if we're just acting independently, we are going to -- we might very well pull out too many fish and the whole ecosystem could collapse and not produce all that value.

- Q. And how is a smartphone platform like the pond, just at a high level?
- A. It's obviously not a pond, but I think that key aspect of the collective action problem is the same. The problem with the pond is when I pull out the fish, I don't fully take a count of how doing that impacts the fish stock and everybody else.

In the same way, if a device maker makes choices like, say, underinvesting and putting security updates on their phone or putting a bunch of spammy apps on their phone that consumers don't really want, or engaging in the type of fragmentation we said sunk Symbian, where we say "You know what? I'm going to create my own walled garden app store on my own phone that only will be accessible to my consumers," of those are things that

Q. Now, with that background I want to start -- talk in more depth about the specific conduct, and I'd like to start quickly with the MADAs.

The jury has heard a lot about the MADAs, and I just want to ask you: Did the MADAs, as an economist in your point of view, contribute value for consumers?

I think they very clearly did. The MADAs are the

- agreement by which Google licenses all of these apps that it has created -- play, Gmail, and so on -- and gives them a way or licenses, we would say, for free to device makers. It does that through the MADA; and having a bunch of great apps that are available for free clearly makes Android phones better and makes consumers better off.
- Q. Now, you said it makes Android phones better. How would increasing the number of Android phones sold affect the volume of app downloads on Android?
- 19 A. It would, I think, quite clearly increase it. The more 20 phones are sold, the more things are going to be downloaded.
- 21 **Q.** And is that an effect that an economist would consider pro competitive?
- 23 A. Absolutely, yes.

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Q. Now, has Dr. Bernheim identified any alternatives to the MADAs that Google could have used to solve the problems you

1 | mentioned or to deliver the value that you mentioned?

- A. Not to my knowledge, no.
- 3 | Q. And I think you touched on some of this earlier, but let
- 4 | me address it directly. Have the MADAs, in your opinion,
- 5 | blocked competition?

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- 6 A. No, I don't think they have.
  - I think we might want the next slide.
- 8 I think the MADAs do not block other app stores from being
- 9 on the phones. They do not block other app stores from being
- 10 on the home screen of phones. There are many, many phones.
- 11 Here are a few examples that do that.
- 12 I think all the MADAs do is ask in exchange for giving
- 13 them free apps to the developers, one of the valuable things
- 14 | that Google asks in return is that key apps, like the
- 15 | Play Store, are put on the home screen so those devices, when
- 16 consumers take them out of the box, have the things they expect
- 17 where they expect them to be.
- 18 Q. And does that make Android phones more competitive with
- 19 the iPhone?
- 20 **A.** I think it does because that kind of out-of-the-box
- 21 experience is a key selling point of iPhones.
- 22 | Q. All right. Let's talk about the RSAs now.
- Now, RSAs are Revenue Sharing Agreements; right?
- 24 A. Correct.
- 25 Q. Are Revenue Sharing Agreements common in the economy?

- 1 Yes, they're very common. There are all sorts. Book Α. 2 publishers use Revenue Sharing Agreements. TV networks use Revenue Sharing Agreements. Movie studios. Epic itself, the 3 plaintiff in this case, uses revenue sharing as well. You can 4 5 think of commissions that salespeople earn is like Revenue 6 Sharing Agreements. And at a high level, how do economics -- at a high level, 7 how do economists think about Revenue Sharing Agreements? 8 Yeah, I think the key thing in all of those is we're 9 10
  - saying is: The thing we're doing together, more of the revenue, the value of that, is going to be shared with you.

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That means every -- if we're talking about selling phones, every phone that you sell, you are going to earn more revenue from it; and the more that people use it and download apps, the more revenue you're going to earn from it.

That gives skin in the game, in a sense, to those partners. It says they are going to have incentives to work harder, to invest more, to try to make great devices just like a salesperson in a store, if they're earning commission, is going to have incentives to work really hard to sell things.

- Now, the jury has heard some about how Android and various Q. things are licensed for no cash price. If that's the case, how could Google offer a discount to phone manufacturers?
- Sure. Yeah, so if you start from a price of zero and you want to offer a discount to somebody, like cut the price,

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     obviously that means the price has to go down to something
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     negative. And what is a negative price? A negative price just
     means I need to give money back to you. That's what a negative
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     price would be.
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          So revenue sharing is a way of cutting the price, lowering
     the price, by offering more back to the other party.
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          Again, just one or two facts to set up your economic
     Q.
     opinions.
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          Did manufacturers have to take an RSA 3.0 agreement to get
     the Play Store on their phones?
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          No, they did not.
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     Α.
          And for those who did choose to take the RSA 3.0, did they
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     have to put every phone they made on the premier tier?
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          No, they did not. They could choose whichever devices
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     Α.
     they wanted, put them on the premier tier, or the nonpremier
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     tiers.
16
          Now, as an economist, let's talk about the first question
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     Q.
     that you tried to answer.
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          With respect to RSA 3.0, did it create value for consumers
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     in your opinion?
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          I think it clearly did. So broadly, as we said, revenue
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     sharing gives device makers incentives to invest in and promote
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     Android and also Google's products and services.
                                                        It applied --
     the exclusivity provisions applied not just to app stores but
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     to all of Google's -- many -- several of Google's different
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apps.

And so they were giving incentive to device makers to have clean devices that promote those apps. And also you could think, in a sense, to avoid some of that walled-garden fragmentation that we saw in Symbian and some of these other cases.

- Q. Did the RSA 3.0 relate to competition and security in any way?
- A. It did as well. So one of the other things you need to do if you want to get that extra revenue sharing from the premier tier is agree, as a device maker, to do upgrades, letter -- what are called letter upgrades, like new operating system upgrades for the phones, on a timely basis and also install security patches on the phones in a timely basis. That's something that many device makers on their own, historically the data show, don't do. And one of the things Google was asking in exchange was agree to make sure you install those security patches.
  - Q. So let's talk about the other part of your assignment, whether the RSA 3.0 blocked competition.

And just before we get there, when did RSA 3.0 begin?

- A. Yeah, so I think we saw that on the previous chart as well. This is one of Dr. Bernheim's. They started -- they were -- the first RSA 3.0s were signed in December of 2019.
- Q. And what significance does that have to your economic

1 analysis of the RSA 3.0?

I think a really simple fact is the RSA 3.0 cannot have 2 impacted anything before December 2019. So the entire period 3 of time where Google solved those collective action problems to 4 5 get this platform off the ground, to have it grow, to have it 6 thrive, to get all of those apps into the app store, and also 7 to achieve what we were looking at before, the fact that a lot of consumers are choosing Google Play as we see in 8 Dr. Bernheim's diagram, all of those things precede the RSA 3.0 9 and, therefore, cannot be caused by the RSA 3.0. 10

- Q. All right. So with that timeline in mind, did you look at data regarding the Android devices that were sold after RSA 3.0 went into effect?
- 14 **A.** I did, yes.

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- 15 Q. Do you have a -- is this a slide regarding that data?
- 16 **A.** It is, yes.
- 17 **Q.** All right. Now what are we looking at in this graph on this slide?
  - A. Okay. So this is from different data. It's showing new device activations and the share of those new device activations each month that were covered by the premier tier.

So you can see before the RSA 3.0 was introduced, obviously that was zero. After it was introduced, it gradually increased for a bit and then flattened out. And over that period from when they were introduced to August of 2022, the

- end of the data that I had, about 16 percent of all activations
- 2 | were on the premier tier.
- 3 Q. So you talked about the end of the data period that you
- 4 | had. I think it goes to about August 2022. The phones sold in
- 5 | that month, what percentage of them -- and, again, let me just
- 6 ask you before I ask you that, is this worldwide data?
- 7 A. It is, yes. This is worldwide, excluding China.
- 8 Q. Okay. So back to my question in terms of August 2022.
- 9 What percentage of Android phones sold in that month were
- 10 | covered by the premier tier?
- 11 **A.** Yeah, so you can see that's like the very right end of
- 12 this plot. It's about 27 percent or so.
- 13 Q. And just so we're clear, Dr. Bernheim talked about new
- 14 phones sold. Do you remember that?
- 15 **A.** I do, yes.
- 16 **Q.** And is that what we're looking at with this data here?
- 17 | A. Yes, it is. It's actually the same data that Dr. Bernheim
- 18 | was looking at.
- 19 | Q. And so what percentage of Android devices that were sold
- 20 after RSA 3.0 went into effect had no requirement to make the
- 21 | Play Store exclusive?
- 22 **A.** That would be 84 percent; the difference, 100 minus this
- 23 | 16 percent.
- 24 | Q. Do you recall Dr. Bernheim presenting some percentages
- about the RSA 3.0?

- 1 A. He did, yeah. The share who he reported being affected 2 was somewhat higher. I think 40.5 percent.
- Q. And did Dr. Bernheim's data affect your conclusion about the RSA 3.0?
- A. No, it didn't. I think, as I said, we're looking at the same data. The difference arises because Dr. Bernheim, as he said, is not including Samsung in these calculations. So if we take Samsung out, we have about 44.5 million devices activated each month; and of those, 40.5 percent were on the premier tier.
  - Q. Was it appropriate, in your opinion, to leave Samsung out as Dr. Bernheim did?

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A. I don't think so, no. I think that the question that we're asking here is: To what extent did the RSA 3.0s block the preinstallation of other app stores? That's the kind of heart of this question; right?

And if we want to understand what share of the market was affected by that, Samsung is the largest Android device maker. It's a device maker that on which other app stores are not blocked. In fact, almost all Samsung phones have other app stores on them. So if we want to try to understand how much of the market, what share of the market was affected by the RSA 3.0s, it's essential to include the whole market in that calculation.

Q. And so what happens to the percentage that Dr. Bernheim

1 | had if you add in the Samsung devices?

- 2 | A. Yeah, so you can see that here. That Samsung brings the
- 3 | total devices up to 67.7 million; and we get back a share,
- 4 | which is what I told you before for August 2022, of about
- 5 27 percent.
- 6 Q. Now, did you look at similar data for the United States?
- 7 A. I did, yes.
- 8 Q. And is that what we're looking at on the screen here?
- 9 **A.** Yes.
- 10 Q. And could you just quickly summarize the data for devices
- 11 | sold after RSA 3.0 in the United States?
- 12 **A.** Yeah. You can see it looks somewhat similar and even
- 13 lower share of devices are affected. It goes up a little and
- 14 | then flattens out. Overall 8.3 percent of activations over
- 15 | that period were under the premier tier; and at the end of the
- 16 period, it was about 15 percent.
- 17 Q. And you mentioned that this percentage in the
- 18 United States is lower than the data regarding the whole world.
- 19 Why is that?
- 20 **A.** Well, I think there could be a number of reasons. One of
- 21 | them is that those device makers, like Xiaomi and Oppo and Vivo
- 22 | that Dr. Bernheim highlighted, did put a fair number of their
- 23 devices on the premier tier. Those OEMs do not have much
- 24 | presence in the United States. They sell very few phones in
- 25 the United States, and so that's one of the reasons why this

1 share is lower.

- 2 Q. Now, we have been talking in this data about new phones
- 3 | sold after RSA 3.0. Did you also look at data on all of the
- 4 phones out in the market at the time those agreements were in
- 5 place?
- 6 A. I did, yes.
- 7 | Q. Is that the data that we're looking at on this slide?
- 8 A. Yes, it is.
- 9 Q. And could you explain what you found when you looked at
- 10 that data?
- 11 A. Yeah. So, again, to be clear, before we were looking at
- 12 the kind of flow of new devices coming into the market. This
- 13 is now the set of all active Android devices in November 2021,
- 14 | including some that were sold before the premier tier came into
- 15 | effect. And if we look at that whole market, the premier tier
- 16 only covers about 7.4 percent of devices worldwide.
- 17 Q. So what percentage of devices as of November 2021 around
- 18 | the world had no requirement to make the Play Store the
- 19 | exclusive app store?
- 20 **A.** 92.6 percent.
- 21 **Q.** And, again, did you look at similar data for the
- 22 | United States?
- 23 | A. I did, yes. And, similarly, to what we saw before, that
- 24 | share is even smaller. So 4.6 percent were affected in the
- 25 United States and about 95 percent had no Play-exclusive

1 restrictions.

- Q. Now, why did you look at data regarding devices that were sold both before and after RSA 3.0?
- A. Yeah. I think both of those are -- of these things are important to look at. It's important to look at the new devices. This, I think, is also very important because if one of the questions we're asking is what is the impact of this on the market as a whole, how different would things have been in the world for app developers, for users, in a world where the RSA 3.0 didn't exist, at most that would have changed what was happening with the little blue sliver of this pie chart. And so everything else as of November 2021 would have been the same and could not have been changed by that.

So I think this is the appropriate thing to look at for assessing the impact on the market as a whole at that point in time.

Q. All right. Let's talk quickly about security. It's another thing the jury's heard a lot about. I just want to ask you a couple questions about it as an economist.

So how does an economist think about how security relates to competition?

A. Yeah, I think very simply, security is a characteristic of smartphones that consumers really, really care a lot about for obvious reasons; and, therefore, it's a key dimension that if you want to be a successful phone maker, you better compete

1 | hard to try to make really good.

- Q. And have the sideloading warnings that the jury's heard about in your opinion blocked or foreclosed competition?
- A. No. The conclusion overall of my analysis of this was that they have not. I think there are a number of data points that speak to that. Some of those I think you heard from before, Dr. Qian, who presented some things related to that as well.

I might show just one data point here that speaks to that. This is data I had access to for the whole world, that for each country shows what share of devices in that country have the unknown sources setting activated. So what share of all of the devices in that country have the consumers downloaded at least one app that required changing that setting.

So if we're trying to think about does that setting -does the friction associated with that setting block users from
downloading apps if they want to, if they have a reason to --

- Q. Professor, what did you find in various countries when you looked at that data?
- 20 A. Yeah. So then the data show there are many countries in
  21 the world where the share of users who can do that is quite
  22 high.
- Q. And what conclusion do you draw from the data showing that those percentages are high?
- 25 | A. I would conclude that in Nigeria, in India, in Indonesia,

- GENTZKOW DIRECT / RAPHAEL 1 in Brazil, all of these places, when users do have a reason to 2 want to sideload apps, they don't seem to have a very hard time doing that. 3 All right. Let's talk now about the service fees. 4 5 And, first of all, are service fees themselves, just the fee percentage, is that something that can be anticompetitive 6 conduct? 7 Not on its own. It could be -- it's a price that Google 8 9 is charging. A price can be high or low, but it's not itself exclusionary conduct. 10 All right. Now just a few questions on context with the 11 service fees. 12
- Does it cost Google a large amount of money to develop and 13
- Yes, it does. 15 Α.

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maintain Android and Google Play?

- And as a matter of economics, is it important for Google 16 to earn a return on those investments? 17
- Absolutely. I think the key thing that economics teaches 18 Α. us about markets, or one of them at least, is that firms are 19 acting in their own interests trying to maximize profits. And 20 so if there are investments that they could make that would 21 create a lot of value for society, if there's not a way for 22 23 them to earn an economic return on those investments, they're very likely not going to make them and that value for society 24 25 is not going to be created.

- 1 Q. And is the same thing true for any intellectual property
- 2 | that Google has in those investments?
- 3 **A.** Yes. In the same way you would not invest a lot of money
- 4 | to develop intellectual property if you could not earn some
- 5 | economic return on that investment.
- 6 Q. Now, did you look at how many developers actually paid
- 7 service fees?
- 8 A. I did, yes.
- 9 **Q.** And what percentage of developers actually pay a service
- 10 | fee?
- 11 **A.** That percentage is very, very small. You can see here the
- 12 | share of developers in 2021 who paid no service fee to Google
- 13 whatsoever. That was about 98 percent. And so only about
- 14 2 percent were required to pay any service fee at all.
- 15 **Q.** And the jury's heard some about a 30 percent service fee.
- 16 What percentage of developers pay a 30 percent service fee?
- 17 **A.** Only 0.06 percent of developers.
- 18 **Q.** Now, have you compared Google's service fees for the
- 19 Play Store to the service fees that other app stores charge?
- 20 **A.** I have, yes.
- 21 Q. All right. Now, I think the jury's heard a number of
- 22 | these figures. I just want to ask you as an economist what the
- 23 | results of your analysis were.
- 24 | A. Yeah. So this is just one way of illustrating those
- 25 different service fees across platforms. Google is the third

row up there. So this range just shows the published service fee rates for Google Play are 30 percent and 15 percent as we all know.

And I won't read out all the details of this. I think just broadly, the conclusion is the service fee rates that Google is charging are broadly similar to many other platforms and in terms of the published rates are lower, like some platforms like Nintendo and the PlayStation and the Samsung Galaxy Store.

- Q. Now, have you looked at the service fees that Epic pays to other app stores?
- **A.** I did, yes.

- Q. And is that what we're looking at on this slide?
  - A. Yeah. So this comes from Epic's own data, and it shows how much did Epic pay in service fees and at what rate. So you can see that Epic paid Sony a 30 percent service fee on all of its revenue from Sony. That was about \$470 million that it paid. It paid a 30 percent fee to Microsoft. That was about \$260 million. It paid a 30 percent fee to Nintendo. That was about \$166 million.

I won't read all of them, but it also paid a 30 percent fee to Google, which totaled about \$3 million; and it paid Samsung a little bit less than that at 12 percent.

Q. And what do these service fee rates and data regarding

Epic tell you as an economist about whether competition has

been harmed?

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- A. I think they say that this service fee rate that Google is charging is aligned with what many other platforms are charging, not just in their published rates but also in terms of what's actually paid by a developer like Epic; and also that Epic has paid these kinds of service fees at very high rates to lots of other platforms.
  - Q. All right. So I want to talk about when developers pay the service fee.

And I think you've heard, does Google charge developers service fees on digital goods after an app has already been downloaded?

- A. Yes. So it charges the service fee regardless of whether the app is monetized through the initial download fee or through in-app purchases that happen after download.
- Q. And does that indicate to you as an economist that there's some problem with competition?
- 18 A. No, I don't think it does.
- 19 Q. And could you briefly explain why not?
- 20 A. I think -- so, first of all, the service fee, as I think
  21 we've already heard in testimony, is a price that Google
  22 charges for the value of the Play Store, and all of these
  23 transactions depend on the match the Play Store makes between a
  24 user and an app developer. So if there was no match, there
  25 would be no in-app transactions. All of those later in-app

transactions only happened because the app was downloaded from the Play Store.

- Q. And so we have two phones on the slide here. Does this help you understand the economic conclusion that you just gave us?
- A. Yeah. This is a particular example of one of the main ways that these in-app purchases happen, not the only one, which is sometimes called the freemium model. So back in the old days, it used to be the case when you -- most of the way you paid for apps was you paid something like 4.99 when you download it. That's what this phone on the left shows.

Since then, the dominant model has shifted to one where you don't pay anything for the download. The app developer says, "No, you can download our app for free. Try it out. See if you like it." And then you only pay a bit later at the end of that free trial when you decide you want to upgrade to the full version.

So that's what's shown here on the right. Instead of paying 4.99 when you download it, you might pay 4.99 a few days or a week or somewhat later once you decide to upgrade to the full version.

- Q. And is it Epic's business model to give Fortnite away for free and then charge later?
- **A.** It is, yes.

25 Q. And would it make economic sense to you that Epic would

1 pay a service fee if it charged upfront but not if it charged later? 2 I think if you look at this example, from an economic Α. 3 point of view, this 4.99 is very similar. In both cases, the 4 developer is saying, "You know what? If you want our product, 5 you pay us 4.99." The only difference is that this freemium 6 model allows that transaction to happen a bit later after the 7 app has been downloaded, but otherwise economically, these 8 9 things are very similar. Now, you mentioned the freemium model where it's free and 10 Q. then you pay later. What percentage of Google's revenue from 11 the Play Store comes from apps that charge not upfront but 12 sometime later? 13 Yeah, it's a very large share. So this is -- this 14 includes freemium, like the kind of free trials we were talking 15 about. It also includes other in-app purchases; like in 16 Fortnite you buy V-Bucks and you might do that over time. 17 Putting all those things together, 99.5 of all app 18 developer revenue comes from those purchases that happen after 19 an app has been downloaded, and those are apps that charge 20 nothing for the download itself. 21 22

- Q. So if Google didn't collect any service fees for apps that are free to download and then the developer charges later, would Google make any money from the Play Store?
- A. It wouldn't make much money. It would make that little

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1 | gray sliver there on the chart only.

- Q. And how would that affect Google's incentives to invest in innovation or intellectual property?
- A. Well, as we said before, companies need to earn an
  economic return. The service fees in the Play Store are one of
  the main ways that Google earns an economic return on its
  investments in the Play Store and also its investments in

If it could only collect the service fee on downloads, it would not earn any of that return for the most part, and its incentive to make those investments to support the platform, to keep improving the platform, would be dramatically diminished.

- Q. All right. Let's talk now about the billing policy.

  Did you listen to Dr. Tadelis' testimony about the billing

  policy this morning?
- 16 **A.** I did, yes.

Android.

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- Q. And do you agree with his conclusions about the effect of Google's billing policy on competition?
- 19 **A.** No, I do not.
- Q. All right. So to understand that, I want to ask you: Is there any economic reason why Google would want to require developers to use its own billing system?
- 23 A. I think there's a very clear and obvious one. It's a
  24 little bit like why you need to use a cash register in a store.
  25 Google collects this service fee. That's one of the main ways

that it earns a return. It needs to do that from millions of different apps and millions of different transactions that are happening all over the world every day.

When those transactions happen through Google's billing system, it can securely and efficiently collect that service fee and remit the remainder to the developer, and that provides a lot of value and efficiency to the market.

- Q. And is Google the only company or platform you're aware of that uses that mechanism?
- A. No, it's not. And I think actually a really important data point to think about the economics of this is an overwhelming share of the platforms that I am aware of, and I've listed some of them here, all require you to use their billing system when you make purchases.

So let me just call out a couple of examples. Airbnb, if you book a room on Airbnb with a host, the host cannot say what billing -- how they want to collect payments. You use Airbnb's billing system. Airbnb earns an economic return on its investments by taking a commission. That's the way they make money, and they use that billing system.

So take a different example rover.com is a website where you can find a dog walker or somebody to take care of your dog. The person who takes care of my dog I found on rover.com. We met that person in 2020 when we first connected with him, and we're still required today to make all of our purchases, the

1 payment for every time he walks our dog, through rover.com's 2 payment system. Now, if platforms or apps like that could not require 3 Q. their customers to use their own billing system, what would --4 how would that affect their ability to earn a return? 5 Yeah, so you could think about either of those examples. 6 Α. Take the Airbnb example, say imagine what would happen if 7 Airbnb said, "Actually, you know what? Hosts can collect money 8 9 for the room that you book however they want. They can accept cash or a check or PayPal, Stripe, whatever they want. 10 That's their business." get to choose. 11 Think about the problem that Airbnb would then need to 12 With those thousands and thousands of transactions 13 solve. happening every day, it would need some way, first of all, to 14 15 figure out how much is owed to it. It would need a way for those hosts to somehow send in that money to them. 16 create a big incentive for hosts to try and avoid paying. 17 Like, "Hey, pay us some cash and we won't charge you." 18 So Airbnb would need a way to follow up and collect those 19 20 fees, enforce those fees. It would need to process refunds, do all kinds of other things. All of those things are taken care 21 of automatically and efficiently if you just pay through 22 23 Airbnb's billing system. So just to quickly bring this back to Google Play, would 24

it be more or less efficient for Google to collect its service

- DIRECT / RAPHAEL 1 fee if it didn't require developers to use its own billing 2 system? I think it would be less efficient for the same reason. 3 Α. Not impossible, but it would be less efficient. 4 5 Q. Now I want to talk about physical goods. Does Google charge service fees for both physical goods 6 and digital goods? 7 I think that's something that Dr. Tadelis mentioned 8 The service fee only applies to digital goods, not to 9 as well. physical goods. 10 All right. Let's talk about that in the context of the 11 billing policy. 12 If Google's billing policy was designed to collect 13 Google's fees, as I think you were just mentioning, would you 14
  - expect Google's billing system to be used for all transactions? If the economic purpose of this requirement is to collect the service fee securely and reliably, I would expect Google to require that on exactly those transactions where

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physical goods.

Now, if Google was actually trying to monopolize billing Q. services, as I think we heard from Dr. Tadelis, what would your expectation be about Google's policy in that situation?

there are service fees, which means digital goods and not

I mean, I can't say for sure what they would do in that 24 25 hypothetical, but a very natural thing is they might want to

1 take over and impose their coercive tie on all of these 2 products because they're all very valuable transactions. There's a ton of transactions going through Amazon and all 3 these other places. So if they were trying to make money from 4 5 monopolizing billing services, I think it would be quite likely they'd try to do this for all those transactions. 6 And what does Google's policy actually require? 7 Q. Google's billing policy requires developers to use its 8 billing system in exactly those transactions where service fees 9 are owed and in none of the transactions where they're not 10 owed. So that applies, in particular, it's required for 11 digital goods; it's not required for physical goods. 12 And what does that indicate to you about the reasons why 13 Q. Google has the billing policy that it has? 14 It seems very consistent with the purpose being to collect 15 Α. the service fee. 16 Now, if developers could use their own billing system, as 17 Q. Dr. Tadelis testified about, as an economist, would you expect 18 that Google would still charge service fees on in-app purchases 19 20 through those other billing systems? Absolutely. We said this is a price for the services that 21 Α. Google Play is providing. Developers are consuming those 22 23 services, all of the valuable stuff, regardless of how they

collect the payment. Just like if Airbnb didn't collect their

payments that way, they wouldn't get rid of their commission

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a subscription to Spotify or the New York Times or Netflix on their website. Google collects no service fees. You can then use that subscription in your Android app. The same is true for Minecraft, you know, stuff for the Minecraft game, HBO Max subscriptions, everything else on this slide.

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So we've been down in the details a little bit. I want to Q. step back again now, and I think just two more topics.

So are there any indicators that economists can look at to see if conduct as a whole, not, you know, contract by contract, but conduct as a whole is pro competitive or anticompetitive?

- 1 **A.** There are, yes.
- 2 **Q.** And what are some of those indicators?
- 3 **A.** I think -- I think the standard things that we might look
- 4 at to see does this look consistent with a market where there's
- 5 | competition creating value for consumers are what's happening
- 6 | to the price, what's happening to quality, and ultimately
- 7 | what's happening to output. And if there is competition, we'd
- 8 | expect that's lowering the prices, that's raising the quality;
- 9 and because of all of that, ultimately there's more output
- 10 | being created.
- 11 | Q. So let's talk about prices first. Did you look at whether
- 12 | prices in the markets at issue here are going up?
- 13 **A.** I did, yes.
- 14 | Q. And what did you look at to understand that?
- 15 **A.** Yeah, so one of the things I looked at is what's shown in
- 16 | this figure, which is what share of apps have to pay any
- 17 | service fee. You'll recall we said a large share of developers
- 18 don't pay service fees. That hasn't always been true. So
- 19 | since about 2010, that's -- the share who pay any service fees
- 20 at all has fallen from almost 40 percent all the way down to
- 21 less than 10 percent.
- 22 **Q.** And how about the service fee rates? I just want to ask
- 23 you: Are those going up?
- 24 \ A. No, they're not going up. They've been roughly -- this is
- 25 | the 30 percent rate we talked about -- roughly constant over

1 time.

- 2 Q. Now, did you hear Dr. Bernheim say that Google's prices
- 3 are going up?
- 4 **A.** Yes.
- 5 Q. And do you remember seeing this chart in his presentation?
- 6 **A.** Yes, I do.
- 7 Q. Do you agree with Dr. Bernheim that this chart shows that
- 8 | Google's prices are going up?
- 9 A. No. So I think what this chart shows is how much revenue
- 10 Google gets per app download. So take the total revenue
- 11 | collected and divide it by the number of downloads. I think
- 12 Dr. Bernheim said that that was the correct economic definition
- 13 of the price in this market, and that's something that I
- 14 disagree with.
- 15 **Q.** And just briefly, why do you disagree with that?
- 16 **A.** I think it might be helpful to just think about an
- 17 | example. Suppose that the service fee rate Google is charging
- 18 is constant at 30 percent, and suppose developers start doing
- 19 better and better. For example, they introduce new games that
- 20 generate a lot of revenue. They put new things in their games
- 21 that generate a lot of revenue. The value the developers are
- 22 | getting from the ecosystem is going up and up. That would
- 23 | increase Google's revenue-per-app download, but Google hasn't
- 24 | changed their price there. Google hasn't changed anything.
- 25 The service fee rate they're charging has stayed the same.

1 All that's happened is developers are doing better. 2 Usually when we raise the price, that makes the counterparty on the other side have less surplus because we're talking more of 3 it. This is different than that. 4 5 Q. And you mentioned quantity. What's happening to quality? So quality over the broad sweep in many different 6 Α. dimensions has gone way up. Android Google Play are way better 7 than they were in the past. I'm not going to go through all 8 the things on this slide in detail, but it's just a list of 9 many of the new features that Google has introduced to Google 10 Play specifically on the developer side: Support for new kinds 11 of payments, tools for developers to develop their apps, 12 analytics for developers to see how their apps are doing, and 13 lots of other things, a huge number of things over time that 14 have made quality higher. 15 All right. The last indicator is output. And, first of 16 17 all, why do economists look at output? Yeah, I think output is a rough, not perfect, but kind of 18 Α. rough summary measure of how much value ultimately is being 19 20 created for consumers. How much are we actually consuming and using and getting value from? 21 And has output of Android smartphones been going up or 22 Q. down since Android was released? 23 It's gone dramatically up. You can see that in this 24

figure. So currently worldwide there are about 200 million

1 | Android smartphones sold every quarter.

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- Q. And how about app developers revenue? I think you
  mentioned this, but is that going up?
- A. That has also gone up dramatically over time. You can see
  that in this figure. So it's currently about \$8 billion per
  quarter of revenue value that app developers are getting from
  the Android ecosystem.
  - Q. So we've been talking about the actual world with Google's conduct. Is there any evidence that you've been able to see as an economist to test what the world would look like without Google's conduct?
- A. Yes. So I don't have the ability to compute that

  precisely to tell you here's exactly what would happen. I

  would say a lot of the analysis that I've done and that I've

  been talking about speaks to that broadly, but one data point I

  think is interesting to look at for this specific question is

  the case of China.
  - Q. And just briefly, why do you think it's interesting to look at China to see what the world might look like?
- A. Yeah, so I think we've said a couple of times today that
  Google Play and the challenged conduct in this case are not in
  China basically because the Chinese government doesn't allow
  any of these things like the MADAs, for the most part Revenue
  Sharing Agreements, the Google Play Store. None of that stuff
  is allowed in China. And so we can think of that as in no way

a kind of perfect comparison but one example of the kind of
thing that can happen when those things that Google is doing to
address those collective action problems aren't there.

Q. And so what do things look like for app developers in China without Google's conduct?

A. Yeah, so something that is true in China is there are
many, many app stores. I think there are about 20 main -excuse me -- 20 main app stores in China. You might think that
leads to really low prices. It actually leads to higher prices
in many cases.

There are many -- there are a number of examples in China of app stores whose service fees are not 30 percent but 50 percent. That fractured app store landscape looks a lot like the walled gardens on Symbian. Each device maker often has their own app store. They kind of fight with other app stores to keep them off their phones. There's a lot of copying of apps without permission of the app developer across those app stores. It doesn't look so great for developers.

- Q. And what does the app landscape look like for users in China?
- A. Similarly, it's not so great in many ways. So there's a lot more malware and security issues. There are a lot of fake apps. So you try to download something and don't realize it's not the real app. Outdated apps. A new version exists, but somehow you're downloading a very old version.

GENTZKOW - DIRECT / RAPHAEL And it's hard to find the apps you want because there are 1 20 different app stores. It's a little bit like streaming 2 services where you have to kind of try to figure out where the 3 show you want to watch is. Here, you have to look across all 4 5 the different app stores to figure out where the apps you want are. 6 7 So before we wrap up, let's talk about Epic, the plaintiff Q. in this case. 8 9 In your opinion, was competition harmed in a way that harmed Epic? 10 No, I don't think so. 11 Α. We talked before about the different channels that 12 developers can use. Which of these channels has Epic used to 13 distribute Fortnite? 14 All of them. 15 Α. Let's talk about Epic and RSA 3.0. 16 The jury's heard a little bit about the Fortnite not being 17 18

able to run on every phone out there. Did you look at data on the percentage of Android devices that could actually run Fortnite?

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I did, yeah. So the Epic website shows a list of all of Α. the devices that are compatible with Fortnite. So what I was able to do was take that list, combine it with the data I showed you before on which devices are covered by the premier tier, to see, well, what share of the devices that are actually

- able to play Fortnite were affected by the premier tier, and
- 2 | that's what's shown in this plot.
- 3 **Q.** And so what did you find in that data?
- 4 A. So worldwide in 2021, of all Android devices that are
- 5 capable of running Fortnite, 0.4 percent of them were covered
- 6 by the premier tier terms of the RSA 3.0.
- 7 Q. And did you look at similar data for the United States?
- 8 A. I did, yes. Similar, that number is 0.6 percent.
- 9 Q. All right. Now, we've been looking at a lot of these
- 10 percentages related to the RSA 3.0. What conclusion do you
- 11 draw from the size of the percentages of devices covered by
- 12 | RSA 3.0?
- 13 **A.** I think putting all these data points together, on the new
- 14 phones, on the stock of phones, it says that whatever might
- 15 | have been happening with the RSA 3.0s, they only ultimately
- 16 | impacted a small share of the market, and the share of the
- 17 | market that was affected was not that large.
- 18 Q. I want to talk about Epic and the service fee and about
- 19 purchases of V-Bucks.
- 20 So did you look at data on how many Android users buy
- 21 | V-Bucks on channels like these outside of Google Play's billing
- 22 system?
- 23 **A.** I did, yes.
- 24 \ Q. And is that the data that we have on this slide here?
- 25 **A.** It is, yes.

Q. And could you explain what you found in that data?

A. Yes. So I think it's maybe helpful to say very clearly what these data show.

So this is looking, first of all, at the universe of Android Fortnite players. So the data here come from Epic, and the data span the period from when Epic was first -- when Fortnite was first available on Android in 2018 up to a little bit later than this October, I think, 2020. So Android Fortnite users here is anybody who played Fortnite on Android during that period.

And then I focused on the period of time where Fortnite was available on Google Play to see what share of purchases were going through Google Play's billing system versus other billing systems or no purchases at all.

- Q. And what did you find when you looked at that?
- A. Yeah, so that's shown here. So if you look at all of those Android Fortnite players, in this time period, April to August 2020, that's the period when it was available on Play, 69 percent of those players made no purchases; 29 percent of them made purchases of V-Bucks, but only through other billing systems, meaning they bought them on the PlayStation or they bought them on Epic's website or they bought them somewhere else; only about 2 percent of them made any purchases that involved Google Play's billing system.
  - Q. All right. And I think this is the last time I'm going to

- 1 ask you this, but did you look at similar data for the
- 2 United States?
- 3 A. Yes, I did.
- 4 | Q. And just quickly, what did you find there?
- 5 **A.** I think you can see it in the figure. The pattern is
- 6 | very, very similar. Here, 2.8 percent of Android Fortnite
- 7 | players used Google Play's billing system.
- 8 Q. All right. We've looked at a lot of data. I think this
- 9 | is the last set of questions about data, and then we'll wrap
- 10 up.
- 11 So are you familiar with the concept of a natural
- 12 experiment in economics?
- 13 **A.** I am, yes.
- 14 **Q.** And just at a high level, what is a natural experiment?
- 15 **A.** Broadly, a natural experiment just means something we can
- 16 | find out in the world where something changed in a way that
- 17 | let's us isolate an effect that we're interested in and measure
- 18 | it clearly.
- 19 Q. And did you find any natural experiments that are relevant
- 20 to the issues that we've been discussing in this case?
- 21 **A.** Yeah. I think a very natural, natural experiment to look
- 22 | at here is this event here where part of the runup to this
- 23 | case, Fortnite was pulled out of the Google Play Store.
- 24 \ Q. And was Fortnite also removed at one time from the Apple
- 25 App Store?

- 1 A. Yes, exactly. So at that same time it was removed both
  2 from the Play Store and from Apple's app store.
- Q. And what happened to Fortnite revenue on iPhones after it was removed from the Apple App Store?
- 5 A. So as you would expect, if it was the case that other
  6 channels for app distribution are blocked, which remember we
  7 said it kind of is on Apple because Apple's app store is the
  8 only game in town, consistent with that, on Apple after
  9 Fortnite is removed, the revenue that Epic was earning fell
  10 essentially to zero.
  - Q. And how does that compare to what happened in the Google -- or excuse me -- on Android when Fortnite was removed from the Google Play Store?

A. It was very different. So Epic's revenue fell a little bit, fell by some, but it stayed much, much higher consistent with the fact that on Android, the Play Store is not the only game in town. It is possible for users to download and play Fortnite through many different channels.

This reflects both the fact that some users were able to substitute from the Play version to, say, the Samsung Galaxy version, as well as the fact that lots of people had already downloaded Fortnite from the Galaxy Store or from the website, and they were playing on those versions as well.

Q. Now, you mentioned the revenue did go down a little bit.

Does that indicate anything to you?

- 1 A. Well, I guess what it indicates is just that some people
  2 do get value from the Play Store consistent with everything
- 3 | we've been saying. It's a great store. Some people really
- 4 like getting their version of Fortnite there. And so I don't
- 5 | think it would make any sense to say nothing changes if
- 6 | Fortnite's not on the Play Store, but I think the point is that
- 7 | these other channels are very viable as well.
- 8 Q. All right. We've reached the end. In conclusion, based
- 9 on your review of the economic evidence, has Google's conduct
- 10 | harmed the competition or consumers?
- 11 **A.** No.
- 12 Q. And has Google's conduct benefited competition and
- 13 consumers?
- 14 **A.** I think absolutely, yes.
- 15 Q. And did the benefits of Google's conduct for competition
- 16 and consumers outweigh any harm for competition and consumers?
- 17 | A. I think clearly, yes.
- 18 **Q.** And why do you say that?
- 19 **A.** I think, as we said, I don't identify any harm to
- 20 | competition here which I would characterize as substantial. I
- 21 | think the benefits to this conduct, if we imagine a world where
- 22 | Google wasn't able to do any of these things that we've been
- 23 | talking about, the impact that that could have on the Android
- 24 | platform means that a lot of value would be lost and,
- 25 | therefore, is created. So I think the comparison of those two

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things, to me, seems very clear.
 1
 2
          And have you seen any alternatives that Google could have
     Q.
     used to deliver the same value to consumers without any
 3
     additional substantial costs?
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          Certainly not for many of the parts of the conduct we're
     talking about.
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              MR. RAPHAEL: I pass the witness, Your Honor.
              THE COURT: Okay. Let's stand up for a moment. We'll
 8
     take our afternoon break in a little bit.
 9
                          (Pause in proceedings.)
10
              THE COURT:
11
                          Okay.
12
                            CROSS-EXAMINATION
     BY MR. EVEN:
13
          Good afternoon, Professor Gentzkow.
14
     0.
          Good afternoon, Mr. Even. Good to see you.
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              THE COURT: Before we start, keep in mind this will be
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     balanced against any rebuttal.
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              MR. EVEN: I'll keep that in mind.
              THE COURT: It is a wasting asset. I want to be clear
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20
     about that.
              MR. EVEN: Understood, Your Honor.
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              THE COURT: All right. Go ahead.
     BY MR. EVEN:
23
          You billed Google at a thousand dollars per hour you said
24
     on this case; correct?
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- 1 **A.** That's correct, yep.
- 2 Q. As of the time of your deposition in March 2023, you had
- 3 | worked about 750 hours on this case?
- 4 **A.** That's correct, yep.
- 5 **Q.** And in addition to that, you are being supported by an
- 6 expert shop called an Analysis Group of whose collections from
- 7 Google you receive 20 percent; is that right?
- 8 A. That's correct.
- 9 Q. And as of March 2023, you've collected about \$2.2 million
- 10 | from that source; correct?
- 11 A. That's correct.
- 12 **Q.** And so by March 2023, in addition to the 750 or all
- 13 together, rather, you've earned nearly \$3 million from Google?
- 14 A. That's correct.
- 15 **Q.** How much have you earned from Google by now?
- 16 A. I don't know. I think it's something slightly higher than
- 17 | that, but probably not much higher than that because most of
- 18 | the work I did in the case was previous.
- 19 **Q.** And what you're saying to this jury, all that money is
- 20 | that everything they've heard about agreements not to compete,
- 21 payments to prevent contagion, all that is competition on the
- 22 | merits? That's the gist of your opinion?
- 23 **A.** No.
- 24 Q. Okay. Let's take a look at that.
- You said that one of the key questions that you were

1 trying to answer is whether Google's conduct blocked 2 competition in a way that destroyed value for consumers; correct? 3 Yes, that's right. 4 5 And you conclude that the answer is negative because in Q. your view, users and app developers are not foreclosed from 6 alternative means of app distribution; correct? 7 I would say that's one of the inputs into that conclusion, 8 9 yes. And it is your testimony that Google's conduct did not 10 Q. substantially limit access to any form of app distribution; 11 correct? 12 I think my conclusion is it did not substantially limit 13 Α. access to forms of app distribution, yes, I think that's fair. 14 And you haven't defined exactly in your report or today 15 what "substantially limited" means; correct? 16 I'm happy to define it for you if you would like. I don't 17 Α. think we talked about it today. 18 Let's try and test it a little bit, and let me try to 19 start with direct downloading and see whether we can agree on 20 whether Google's unknown sources install flow substantially 21 limits access to that channel. 22 23 You did not calculate any number to show how many users

are deterred from downloading competitive app stores because of

the unknown sources warnings; correct?

24

- 1 A. Correct.
- 2 Q. And, in fact, you're not even able to give an approximate
- 3 | number of how many app stores, for instance, were not
- 4 downloaded because users were deterred by the unknown sources
- 5 warnings; correct?
- 6 A. I wouldn't want to offer a specific number either way.
- 7 Q. You couldn't even give an approximate number; correct?
- 8 A. Yeah, I wouldn't want to give an approximate number
- 9 either. That's not a specific quantitative analysis I've done.
- 10 Q. Now, you were here yesterday for Professor Bernheim's
- 11 | testimony; correct?
- 12 A. Yes, I was.
- 13 Q. And you saw that Professor Bernheim in Slide 35 --
- 14 | sorry -- in Slide 22 of his demonstrative, which we can put up
- 15 | if you need to look at it again -- it's also in your binder
- 16 before you -- has identified a 35 percent drop of users
- 17 | specifically when warnings were shown during the unknown
- 18 | sources install flow from the Epic Games app. Do you remember
- 19 that?
- 20 | A. I remember seeing this, and I'm happy to tell you, if you
- 21 | would like, what I infer from it.
- 22 | Q. Well, what I want to ask is: Assuming Professor Bernheim
- 23 is correct in his testimony, is a 35 percent drop a substantial
- 24 | limitation on access to this alternative distribution channel?
- 25 A. I just want to make sure I understand the premise, what we

- 1 | mean by saying it's correct. I think the numbers in this chart
- 2 | are correct, but I don't agree with the conclusion.
- 3 Q. Sir, I'm asking a pretty simple question.
- 4 A. Mm-hmm.
- 5 Q. If Professor Bernheim is correct, the 35 number --
- 6 | 35 percent number is associated with a drop that happens during
- 7 | and because of the warnings, would that be a substantial
- 8 | limitation on access?
- 9 A. If that were the case, I would not conclude from that,
- 10 certainly not from that alone, that this security warnings
- 11 | substantially harm competition, no.
- 12 **Q.** That's not enough?
- 13 **A.** It's not about the number exactly. It's about what was
- 14 | the overall impact of what we're talking about here on
- 15 | competition in the market.
- 16 | Q. All right. Would a 50 percent drop be enough?
- 17 **A.** Again, I think it's not about the specific number in
- 18 isolation.
- 19 Q. Okay. Let's go take a look at Exhibit 682, it's in your
- 20 | binder, it's in evidence, and go to slide 11.
- 21 A. Can I look at it on the screen or would you like me to
- 22 open the binder?
- 23 **Q.** You can look at it on the screen. Whatever is more
- 24 | convenient for you.
- Now, you see that the heading on this slide discusses

- 1 Amazon, and the jury has seen before, talks about how Amazon is
- 2 | strongly promoting a 50 percent discount on in-app purchases,
- 3 | but for now switching hurdle is too high for most users? Do
- 4 you see that?
- 5 **A.** I do, yes.
- 6 Q. And if you go down to the rectangle, the blue rectangle on
- 7 | the right, you see that it says "Significant hurdle to
- 8 | switching to Amazon APK" and then it says "process is quite
- 9 | complex, involves 14 steps." Do you see that?
- 10 **A.** That is right, yep.
- 11 Q. And so you see that this is too much for most users. So
- 12 more than 50 percent presumably. Would that be substantial
- 13 | limitation of access?
- 14 | A. I do not think that from this fact alone I would conclude
- 15 | that there's been substantial harm to competition or
- 16 | substantial limitation to access in the relevant sense.
- 17 Q. Okay. Now, you define foreclosure in your report, I
- 18 believe, as a significant impairment of rivals' ability to
- 19 offer their product to users. Do you recall that?
- 20 **A.** Yeah. I think there's a second half to that sentence as
- 21 | well, but that's the first half.
- 22 | Q. Okay. And if most users cannot get to the product, isn't
- 23 | that significant impairment?
- 24 A. Again, I think it depends on looking at it holistically.
- 25 If a competitor goes out and does something that prevents most

- consumers from accessing their rivals, that's something that certainly in many circumstances could be --
- 3 | Q. Sir, I'm asking specifically about this slide in this
- 4 instance where Google itself says that its own unknown sources
- 5 install flow prevents most users from switching. Is that
- 6 significant impairment or not?
- 7 A. No, it's not, and I'm happy to tell you why not if you
- 8 would like.
- 9 Q. Now, you've not relied on this document when you opined in
- 10 this case; correct?
- 11 A. I can't say for sure. I looked at a lot of documents and
- 12 I've seen documents similar to this that make a similar point,
- 13 but I don't recall for this exact document.
- 14 Q. Another document that you did not rely on was the
- 15 deposition testimony from Mr. Morrill from Amazon that the jury
- 16 has seen, but you have since read it I assume; correct?
- 17 **A.** I can't say for sure sitting here right now whether
- 18 I've -- read his deposition testimony you said?
- 19 Q. Yes, which was played in court.
- 20 A. Yes, I wasn't here when that was played, and the
- 21 | transcripts I think that I saw did not have transcripts of
- 22 | those things that were played on video; but, in any case, I
- 23 | can't recall reading that.
- 24 | Q. Okay. Mr. Morrill was asked and testified that 11 percent
- of the people who were trying to download the Amazon Appstore

1 as of August 2020 actually went through the unknown sources install flow and completed the download. That's an 89 percent 2 drop. Is that substantial limitation? 3 Could you just say the question one more time? 4 Α. 5 Q. Sure. Mr. Morrill testified that 11 percent of the folks who 6 tried to download the Amazon Appstore through the unknown 7 sources install flow actually succeeded, meaning the other 8 89 percent were deterred during the process. 9 Is that substantial limitation on access to sideloading or 10 direct downloading as a means of distribution? 11 I think clearly not, and I'm happy to tell you why not if 12 you would like. 13 Now, I want to talk a little bit about, while we're at it, 14 you have Slide 51. Here you talk about evidence that people 15 know how to sideload; right? 16 17 Α. Yes. And this is from the same data that was discussed here 18 with Dr. Qian and includes Chromecast and TVs and other things; 19 20 correct? Correct. 21 Α. And this data also has I think more than a third 22 23 categorized as coming from an unknown country; correct?

That's correct. I would note that that doesn't affect

anything that's on this chart because --

24

25

Α.

- 1 Q. Well, you have no idea how it affects what's on the chart
- 2 because if the 34 percent was added to one country or another,
- 3 | you have no idea what the effect would be; correct?
- 4 A. Sorry. I just meant in the sense those data points are
- 5 | not included in this figure. That's all I meant.
- 6 Q. I see. So you just excluded the third that is unknown?
- 7 **A.** When I was plotting things by country, I did not and could
- 8 | not include things for which Google didn't know what country --
- 9 Q. I think, yes, you excluded the 34 percent that are --
- 10 A. Yes, definitely.
- 11 Q. I apologize.
- Now, even with these deficiencies, the data here shows low
- 13 percentages of devices where even one app has been allowed for
- 14 unknown sources in major western economies, like Japan and the
- 15 U.S. and the U.K. and Germany; correct?
- 16 **A.** We can see the numbers. I think it's 19 percent in the
- 17 U.S.
- 18 Q. And 19 percent in the U.S. means that 81 percent of the
- 19 | phones in the U.S. have never allowed unknown sources for
- 20 anything; correct?
- 21 A. Correct.
- 22 **Q.** And the same -- it's even higher for Japan, if you recall?
- 23 **A.** The number who have not accessed it is higher.
- 24 Q. Correct. It's 85 percent?
- 25 A. Yes, and that's consistent with my recollection.

- 1 Q. And it's about 75 or 76 percent in Germany and the U.K.?
- 2 **A.** That is also consistent with my recollection.
- 3 | Q. But it's very high in places like Yemen and Iran; correct?
- 4 A. As well as all the places on this map that you can see.
- 5 **Q.** All right. Now, you understand that to download something
- 6 | from a third-party store, you would need to allow unknown
- 7 | sources for the browser to download that app store; correct?
- 8 A. Let me make sure I'm parsing -- maybe you could say the
- 9 question one more time. I want to make sure I get it right.
- 10 **Q.** Sure.
- If I want to download an app from the Amazon Appstore, I
- 12 | first need to download the Amazon Appstore from the web;
- 13 | correct?
- 14 **A.** If it was not preinstalled. I think the only thing to
- 15 | clarify is it could be preinstalled and things would be
- 16 different. If I could just say, if it was preinstalled, you
- 17 | would not need to activate unknown sources; but if not, yes,
- 18 | you would need to download it from a website.
- 19 Q. And for that I would need to allow unknown sources for the
- 20 browser?
- 21 **A.** Yes.
- 22 | Q. And then I would need to go into the Amazon store and
- 23 download an app from the Amazon store and need to allow unknown
- 24 | sources for the Amazon store; correct?
- 25 | A. I believe so, yes. There have been some changes to how

- 1 | the app store flow works over time. So certainly at some point
- 2 in time that was a correct description.
- 3 Q. Sir, that is, Mr. Kleidermacher testified here that this
- 4 | is the process today. Do you have any reason to doubt that?
- 5 A. Oh, no. I trust him.
- 6 Q. Okay. So for download from a third-party app store you
- 7 | would need to allow unknown sources for two sources, not one;
- 8 | correct?
- 9 **A.** Yes.
- 10 Q. And you represented no data about how many devices have at
- 11 | least two unknown sources enabled; correct?
- 12 A. Correct.
- 13 Q. And you understand that those numbers would by definition
- 14 be lower than what we're seeing here; correct?
- 15 **A.** I do, yes.
- 16 Q. And you understand, for example, that even though you
- 17 | represented that 90 percent of U.S. devices have allowed at
- 18 | least one app to install unknown sources, only 3 percent of
- 19 U.S. Android phones actually have an app store that was
- 20 | directly downloaded from the web?
- 21 **A.** I think that's the right number, yes.
- 22 | Q. Okay. And in the face of all this evidence, it is your
- 23 | opinion that the unknown sources install flow does not
- 24 | substantially limit access of developers and users to direct
- 25 | downloading as a distribution channel; correct?

- 1 A. That is correct.
- 2 Q. Okay. Let's talk about other conduct at issue.
- 3 As an economist, I think you testified today you need to
- 4 | look at conduct holistically; correct?
- 5 **A.** Holistically and also down in the details individually.
- 6 Q. So you need to look both at each conduct on its own and
- 7 | holistically everything together; correct?
- 8 A. Correct.
- 9 Q. Now, you know, for instance, that Project Hug,
- 10 Project Banyan, and RSA 3.0 were designed as complementary
- 11 efforts to protect risks to the Google Play Store; correct?
- 12 **A.** I think that's something that I recall at least somebody
- 13 | in Google saying at some point in time.
- 14 Q. That somebody was Mr. Jim Kolotouros?
- 15 **A.** I take your word for it.
- 16 Q. Okay. And you have no reason to doubt that these three
- 17 | projects were designed together as complementary project to
- 18 | protect against a single identified risk to the Google Play
- 19 Store; correct?
- 20 A. No. What I would say is I have no reason to doubt that he
- 21 | said that, he put that on his slide.
- 22 **Q.** Okay. That's good enough.
- Now, you actually haven't looked at these three -- at
- 24 three projects together, did you?
- 25 **A.** Project Hug, Project Banyan, and RSA 3.0?

1 Q. Correct.

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2 A. Well, Project Banyan is somewhat special in that because

it never happened. It was never implemented. And so the focus

of my analysis was on things that actually happened in the real

world and what was their impact. So I did not look in detail

6 at Project Banyan.

- 7 | Q. And you did not look at Project Hug and Project RSA .33 --
- 8 3.0 together either, did you?
- 9 **A.** I certainly did.
- 10 Q. You certainly did. All right.
- Now, you stated in your direct that you expected a
- 12 developer like Amazon, for instance, to match the Hug payments,
- 13 | correct, if it were interested?
- 14 A. No, I don't think that's -- I don't think I used the word
- 15 | I would expect.
- 16 Q. I think you said you would expect that they could match;
- 17 | correct?
- 18 A. Yes, I expect that they could, absolutely.
- 19 **Q.** Okay. And to understand -- sorry.
- 20 You understand that to attract someone like, for instance,
- 21 Activision Blizzard King, ABK, to a store like Amazon with
- 22 | under 1 percent share, Amazon would need not only to match
- 23 | whatever Google paid in Hug payments, it would also need to
- 24 | compensate ABK for the loss of sales from not being on
- 25 | Google Play, correct, if it wanted it exclusively?

- A. Yes, if they wanted it exclusively, yes, I think the
  nature of competition is you want to pay somebody not to be in
  somebody else's store, you're going to have to compensate them
- Q. And when you're under 1 percent and you need to compensate for somebody who's at 83 percent, you need to compensate them with a lot of money; correct?
  - A. I'm sure this would be a lot of money no matter what. The 1 percent, I think the whole point might be that would get bigger if you had these great exclusive apps.
  - Q. Excellent. My point exactly.

to do that.

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And you never considered how those things are exacerbated by the fact that Amazon to grow, needs to go through the unknown sources install flow; correct? You didn't consider those together?

- A. I considered the unknown sources flow and the impact of that on these app stores, and that was part of my analysis considering all of these things as context.
- Q. Sir, you have no place in your report or even in your testimony today where you said: Here's what it would look like for an app store to actually match the Hug payments and go through the unknown sources install flow to actually grow using this exclusive content that they just paid hundreds of millions or billions for; correct?
- 25 **A.** Yeah, I -- certainly, I did not calculate the specific

1 | thing that you just described.

- 2 | Q. Okay. And you also did not present any testimony on how
- 3 that would be further exacerbated by the fact that if Amazon
- 4 | wanted to be exclusive or even wanted to be alongside the
- 5 Play Store out of the box, as you called it, it would have to
- 6 somehow compensate the OEM for the RSA 3.0 payments that
- 7 | they're getting from Google to keep Google Play exclusive;
- 8 | right? You did not look at that holistically either?
- 9 A. I'm not sure that I would agree with that. I can tell you
- 10 how I looked at that if you like.
- 11 **Q.** That was not in your testimony today; correct?
- 12 A. What would happen -- what was the impact of the RSA 3.0 on
- 13 | Amazon and similarly situated app stores' ability to get
- 14 | preinstalled is precisely what I was looking at in that
- 15 analysis.
- 16 Q. No, no, sir. I'm asking you: Did you look at that
- 17 | alongside the fact that to grow, they need to somehow jump over
- 18 the hoops of Hug and the fact that they need to be sideloaded
- 19 and the fact that they need to deal with RSA 3.0? They need to
- 20 deal with all of this?
- 21 **A.** I think, again, that analysis was alongside my
- 22 | consideration of all of these things. I did not -- I don't
- 23 | know exactly what you have in mind, but I didn't do some
- 24 | specific analysis that kind of added those things up in a
- 25 particular way.

```
Let's talk briefly about this Project --
 1
     Q.
          I hear you.
              THE COURT: All right. Let's take our afternoon
 2
     break.
             We'll be back at a little bit after 2:15.
 3
              THE CLERK: All rise.
 4
 5
                        (Recess taken at 1:58 p.m.)
                    (Proceedings resumed at 2:20 p.m.)
 6
          (Proceedings were heard in the presence of the jury:)
 7
              THE COURT:
                          Okay. Go ahead.
 8
 9
                         Thank you, Your Honor.
              MR. EVEN:
     BY MR. EVEN:
10
          So, Professor Gentzkow, I want to quickly talk first about
11
12
     Project Hug.
          You know that Project Hug was intended to prevent, as
13
     Mr. Koh testified, contagion whereby once top developers took
14
15
     their gaming content off Google Play, other developers would
     potentially follow suit. You've seen that testimony?
16
17
          I think I have seen that testimony, yes.
     Α.
          You never mentioned a contagion risk in your testimony
18
     today or in your report; correct?
19
20
          I don't believe I used the word "contagion."
     Α.
          And I'd like to only focus about the Project Hug deals
21
     Q.
22
     with ABK and Riot, if I may.
23
          And it's your opinion in this case that there's no
     evidence that you find convincing or credible that Google used
24
25
     Project Hug to buy off potential entrants; correct?
```

- 1 A. That is correct. And buy off potential entrants in a
- 2 | specific sense but, yes.
- 3 Q. Okay. Now, you understand that ABK and Riot, in fact,
- 4 | signed Hug agreements and never opened a store; correct?
- 5 A. That's correct.
- 6 | Q. And your expertise is not in assessing the credibility of
- 7 | evidence; correct?
- 8 **A.** The credibility of what, sir?
- 9 Q. Of evidence, of testimony that the jury has heard, that's
- 10 | not something you learned at Harvard?
- 11 **A.** My expertise is certainly in assessing the credibility of
- 12 | evidence. I wouldn't say I have any particular expertise in
- 13 assessing testimony in a legal sense or anything like that.
- 14 Q. Okay. Not withstanding the testimony of Mr. Koh and
- 15 Ms. Kochikar and Mr. Harrison here and the warnings that went
- 16 to the Business Council, your view is that there's no credible
- 17 | evidence in this case that Project Hug and these deals were an
- 18 | example of Google buying off competitors; correct?
- 19 A. That's correct. And as I said, they are examples of
- 20 Google giving a deal to those competitors, to those firms, that
- 21 | certainly changed their incentives to put their apps in Play --
- 22 **Q.** Sir --
- 23 | A. -- but I would not characterize that as buying off.
- 24 Q. In fact, you told -- your view is that even if there's a
- 25 formal agreement that says, "You, potential competitor will

1 take hundreds of millions of dollars in exchange for not 2 entering this market, " that is at most an example of something that could potentially be evidence in favor of buying off a 3 competitor; right? 4 I think it certainly could potentially be evidence. 5 All that qualification stands for is, in any given situation, we 6 need to look at the details carefully to see what we're talking 7 about. 8 9 In other words, even in your view as an economist, even Q. the existence of that letter, an explicit agreement, that says 10 "Here's \$360 million. You commit not to enter this market," 11 you say this still would not be enough for you to find that 12 Google was buying off competitors? 13 I did not say that. I said that I would need to look at 14 Α. the details, and we need to be clear about what happened. 15 Sir, your counsel can ask. 16 You said at the time that this could potentially be, but 17 you would need to look at other evidence in addition; correct? 18 I can't conclude that anything is anticompetitive without 19 Α. understanding exactly what circumstances we're talking about 20 and looking at the evidence. 21 22 Q. That's exactly the problem, sir. 23 Let's talk quickly about RSA 3.0. RSA 3.0, you had some back and forth with Mr. Raphael about whether you should 24

include or exclude Samsung in the way you look at it; correct?

- 1 **A.** Yes.
- 2 Q. Now, you understand that as part of the three-project
- 3 | program, RSA 3.0 was designed to target non-Samsung OEMs;
- 4 correct?
- 5 A. I understand that several of those Google documents
- 6 suggest that that program was focused on non-Samsung OEMs, yes.
- 7 | Q. And Google had another project for Samsung; right?
- 8 Project Banyan?
- 9 **A.** Google had that project, which never happened as we said.
- 10 Q. I understand, sir, but you understand that Google had two
- 11 projects, one for non-Samsung and one for Samsung; correct?
- 12 A. Yeah. My goal with that is not to assess the success --
- 13 **Q.** Sir, it's a simple question. That is correct?
- 14 A. Correct.
- 15 **Q.** Let's proceed.
- 16 Now, RSA 3.0 is a deal where Google paid 20 to 25 percent
- 17 | to OEMs -- 20 to 25 percent of Play and sometimes Search
- 18 revenue to OEMs to have Play as the only store on their phones;
- 19 correct?
- 20 **A.** I wouldn't quite agree with that. It paid that revenue
- 21 | for a set of things that the OEMs were asked to do of which the
- 22 thing you mentioned is one.
- 23 | Q. I see. So they paid it for exclusivity for Play plus
- 24 other things?
- 25 | A. Plus security updates, plus letter upgrades, and so on as

1 I said.

- 2 Q. Okay. Now, your view is that there's no evidence that an
- 3 | equally efficient competitor in app distribution would not have
- 4 been able to profitably offer similar app store revenue sharing
- 5 terms to OEMs as those that were offered under the premier tier
- 6 terms offered in RSA 3.0; correct?
- 7 A. I've seen no such evidence.
- 8 Q. RSA 3.0 comes on top of a MADA; correct?
- 9 A. I think in order to sign RSA 3.0, you need to have signed
- 10 | the MADA, if that's what you mean.
- 11 Q. And so while Google makes RSA 3.0 payments to gain
- 12 exclusivity, an equally efficient competitor paying an OEM the
- 13 same amount of money could at most buy the right to be placed
- 14 on the phone next to the Google Play Store; correct?
- 15 **A.** Well, I think if an OEM was signing the MADA, part of what
- 16 | they're agreeing to in the MADA in exchange for what they're
- 17 | getting is to put Play on the phone. So if they've signed the
- 18 MADA, what you said would be correct.
- 19 Q. And so at that point if Google payed somebody a billion
- 20 dollars to be exclusive, Amazon comes and says "Here's a
- 21 | billion dollars, " all they get is to be next to the Google Play
- 22 | Store on that phone; correct?
- 23 | A. Basically, yes, unless they were convinced not to have the
- MADA.
- 25 Q. Okay. Now, you understand that to be exclusive on the

- 1 | phone then, an equally efficient app store would need to
- 2 compensate the OEM not only for the lost RSA 3.0 revenue from
- 3 Google but also the loss of all the Google apps and the Google
- 4 APIs that come with the MADA; correct?
- 5 A. It depends what we're asking them to do. If they want to
- 6 be on the phone, no.
- 7 | Q. If they want to be exclusive on the phone, they need to
- 8 compensate the OEM for both RSA 3 and the MADA; correct?
- 9 **A.** Yes. The statement that I made that you quoted from my
- 10 report was not about exclusivity.
- 11 Q. Sir, I'm just asking the question.
- 12 That is how this will operate as an economic matter in the
- 13 real life if somebody wanted to be an exclusive store on a
- 14 | phone; correct?
- 15 **A.** I completely agree about the exclusive case, yes.
- 16 Q. Okay. Now, you understand that the app store developers
- 17 do not typically have a collection of APIs that could replace
- 18 Google's APIs; correct?
- 19 **A.** Correct.
- 20 **Q.** And they don't have something to replace YouTube or
- 21 Google Maps?
- 22 **A.** No, most of them don't.
- 23 **Q.** They just have a store; right?
- 24 A. Correct.
- 25 Q. And they also don't typically have a search engine the

- 1 | size of Google Search that would replace the Search revenue
- 2 that Google pays under RSA 3.0; correct?
- 3 A. Correct.
- 4 | Q. Now, you understand that RSA 3.0 agreements were signed
- 5 | with Xiaomi, Oppo, and Vivo?
- 6 **A.** Yes.
- 7 | Q. And Xiaomi, Oppo, and Vivo received the highest rates
- 8 | available under RSA 3.0; correct?
- 9 **A.** They were certainly the highest of the ones that
- 10 Dr. Bernheim showed, and my recollection is consistent with
- 11 | them being the highest overall.
- 12 Q. And you understand that Oppo, Xiaomi, and Vivo are the
- 13 three OEMs that have the biggest stores alongside Samsung in
- 14 terms of app downloads; correct?
- 15 **A.** I think that's right.
- 16 Q. And you understand that Professor Bernheim showed
- 17 | yesterday that each one of those now have 50 to 60 percent of
- 18 | their new devices -- well, not now -- back in '21 or '22 they
- 19 | already had 50 to 60 percent of their devices being subject to
- 20 | the premier tier with Play exclusively on their phone; correct?
- 21 **A.** Yes. In terms of those new activations, yes.
- 22 | Q. All right. So let's talk about Samsung a little bit.
- 23 | Samsung phones represent nearly 40 percent of Android
- 24 phones; correct?
- 25 A. Worldwide.

- 1 **Q.** Worldwide; is that right?
- 2 A. I believe so, yes.
- 3 Q. And the Galaxy Store is, therefore, nearly 40 percent of
- 4 Android phones; correct?
- 5 **A.** Yes.
- 6 Q. And the Galaxy Store, nonetheless, accounts for less than
- 7 | 1 percent of downloads while the Google Play Store is about
- 8 83 percent of downloads; correct?
- 9 A. I don't know those exact numbers, but I trust you, yes.
- 10 Q. All right. And you believe that Samsung having 40 percent
- 11 of Play's footprint but only 1 percent of its download reflects
- 12 | competition on the merits?
- 13 **A.** What I said is the choice of users who have both of those
- 14 | things side by side to use the Google Play Store far more than
- 15 | the Samsung Galaxy Store reflects their perceived value from
- 16 | the Play Store being higher.
- 17 | Q. Sir, what you're describing is competition on the merits;
- 18 | correct?
- 19 A. Yes. I just mean in that specific case of that specific
- 20 choice.
- 21 Q. I understand. And you gave an example. You said, "You
- 22 know, maybe we have a Walmart and they're looking over at a
- 23 | convenience store and a lot more people would come to the
- 24 | Walmart"; correct?
- 25 **A.** That is something I said, yes.

- 1 Q. And in that analogy I understand that Samsung is the 2 bodega.
- 3 **A.** I think you could apply that analogy to Samsung.
- 4 Q. Okay. You understand that Samsung -- there was a time
- 5 when Samsung tried to get some exclusive games; correct?
- 6 A. I know that they got an exclusive on Fortnite's game, and
- 7 | it seems consistent with my recollection that they may have
- 8 tried to get other exclusives, yes.
- 9 Q. Okay. And since that, you're not aware of any major games
- 10 | that they got since 2018; correct?
- 11 **A.** I'm not aware of any major exclusives.
- 12 Q. And maybe it has something to do with it, but just after
- 13 | they got that one game, Google launched both Project Hug that
- 14 paid -- that paid game developers not to go exclusive on any
- 15 store, including Samsung, and Project Banyan; correct?
- 16 **A.** Can you say the question again?
- 17 **Q.** Sure.
- Just after Samsung landed Fortnite on an exclusive basis,
- 19 | immediately Google launched both Project Hug and
- 20 | Project Banyan; correct?
- 21 A. I don't know the exact timing, but I agree that those
- 22 | things followed the launch of Fortnite. They were after.
- 23 **Q.** Now, did you hear or read the testimony of Mr. Rosenberg
- 24 | at trial?
- 25 A. I read some of it.

- 1 Q. You understand that Mr. Rosenberg testified at this trial
- 2 | that under the proposed Project Banyan deal, Google Play Store
- 3 and Samsung would no longer compete on commercial terms for
- 4 developers?
- 5 | A. If you tell me that was his testimony, I'll believe you.
- 6 Q. You did not analyze whether Project Banyan would have been
- 7 | anticompetitive had it been completed; correct?
- 8 A. Correct.
- 9 Q. And I gather that without further analysis, you cannot say
- 10 one way or another whether an agreement not to compete between
- 11 | a store with 80 percent and the second-largest store in the
- 12 | ecosystem would be anticompetitive? You just don't know?
- 13 There's more evidence --
- 14 **A.** It's the kind of thing that would very often be
- 15 | anticompetitive or could be, but I would need to analyze it
- 16 like anything else.
- 17 Q. Now, you read that Mr. Rosenberg told his colleagues even
- 18 | before Project Banyan was abandoned that certain RSAs are in
- 19 | flight as an alternative arrangement to Banyan?
- 20 A. I don't recall that -- say it one more time for me. I'm
- 21 sorry.
- 22 Q. Do you recall that Mr. Rosenberg said that even before
- 23 | Banyan was canceled, he said, "Don't worry. We have other RSA
- 24 | agreements in flight to address the same issue"?
- 25 | A. Again, I don't recall that exact testimony, but I'm sure

- 1 | you've got it right.
- 2 Q. Do you recall the testimony that he said that no RSA
- 3 | should be signed with Samsung unless Google could secure
- 4 confidence, quote/unquote, that Samsung would not lower its
- 5 | fees to developers?
- 6 A. Likewise, I take your word for it.
- 7 Q. Okay. Would an agreement between Play and Galaxy not to
- 8 lower the fees to developers be anticompetitive, or is that,
- 9 too, something you need more evidence to look into?
- 10 **A.** And generally speaking, agreements not to keeping in price
- 11 are very often anti competitive.
- 12 **Q.** You can't say one way or another?
- 13 A. It's a general principle. I would say as an economist,
- 14 I'm not going to weigh in on anything exactly what we're
- 15 | talking about and thinking about it carefully.
- 16 **Q.** I hear you.
- 17 So following Mr. Rosenberg's admonitions, Google did, in
- 18 | fact, sign an \$8 billion RSA agreement with Samsung? You
- 19 understand that; right?
- 20 **A.** Yes.
- 21 Q. Since Project Banyan was in motion and through today,
- 22 | Samsung has not pursued any additional exclusive content beyond
- 23 | Fortnite; correct?
- 24 A. Not that I'm aware of.
- 25 | Q. And since Project Banyan was in motion and through today

1 | Samsung has not lowered its rev share to developers, has it?

- 2 A. The question was has Samsung lowered its rev share to
- 3 developers?
- 4 Q. Correct.
- 5 A. I'm aware of a number that Samsung has negotiated rev
- 6 | share rates that are different from its published rates, and I
- 7 have no knowledge how those have changed over time.
- 8 Q. Now, you've not considered any of this testimony to
- 9 determine whether Samsung's almost nonexistent competitive role
- 10 | in app distribution has more to do with the \$8 billion it
- 11 | receives from Google and maybe less to do with its competition
- 12 on the merits?
- 13 **A.** I have analyzed that question, looked at the data, applied
- 14 | the analysis we talked about, and reached my conclusion.
- 15 **Q.** If we're talking about the analysis in your direct, what
- 16 you said is you've seen clear evidence that Samsung is trying
- 17 | to grow because it grew from 0.92 percent to 0.94 percent, and
- 18 back in 2018 before all this happened it signed Fortnite?
- 19 That's the evidence you looked at?
- 20 **A.** Those were two things that I said were economic evidence
- 21 | that don't look consistent with them not competing.
- 22 | Q. Sir, if the jury concludes that Google and Samsung do, in
- 23 | fact, have an understanding or a handshake deal that Samsung
- 24 | would not compete with Play, would you consider that
- 25 | anticompetitive?

- I think, again, as I said, it would depend on what we mean 1 Α. 2 by that, what exactly your counterfactual is, but I can certainly think of scenarios where the jury could conclude some 3 kind of agreement, if an agreement was reached, that certainly 4 5 could be anticompetitive. No further questions. Thank you. MR. EVEN: 6 **THE COURT:** Okay. Brief redirect. 7 MR. RAPHAEL: Very brief, Your Honor. 8 9 REDIRECT EXAMINATION BY MR. RAPHAEL: 10 Mr. Even asked you some questions about considering 11 RSA 3.0 and sideloading all together. Do you recall that? 12 I do, yes. 13 Α. So if the Amazon Appstore got preloaded on Android phones, 14 would anyone need to go through sideloading to download it? 15 No, they would not. 16 Α. 17 And Mr. Even asked you some questions about Amazon or Q. another app store getting -- being the exclusive on any 18 particular phone? 19 20 Α. Yep. If Amazon was on the -- preinstalled on an Android phone 21 Q. 22 next to the Play Store, is it your opinion that that gives them 23 an opportunity to compete? Absolutely, yes. 24 Α.
- 25 Q. And Mr. Even asked you a bit about Samsung and the Revenue

Sharing Agreements. Do you recall that? 1 2 I do, yes. Α. At the time that Epic entered into an agreement with 3 Q. Samsung to have Fortnite in the Galaxy Store, was Samsung 4 5 getting a Revenue Share Agreement with Google? It was, yes. Samsung has had Revenue Sharing Agreements 6 Α. with Google for quite a long time. Since 2011 or so I believe. 7 MR. RAPHAEL: No further questions, Your Honor. 8 9 THE COURT: Okay. You may step down. (Witness excused.) 10 THE COURT: Who do we have next? 11 MR. ROCCA: Google calls Professor Catherine Tucker. 12 (Pause in proceedings.) 13 MR. ROCCA: Your Honor and Ms. Clark, to expedite 14 15 things, the parties have agreed that three summary exhibits reflecting Ms. Tucker's analysis can be admitted at this time. 16 I will wait till you're ready, Ms. Clark. 17 THE CLERK: Please raise your right hand. 18 CATHERINE ELIZABETH TUCKER, 19 called as a witness for the Defendant, having been duly sworn, 20 21 testified as follows: THE WITNESS: Yes, I do. 22 23 THE CLERK: Thank you. Please be seated. Please state your full name for the Court and spell your 24 25 last name.

```
THE WITNESS:
                            My full name is Catherine Elizabeth
 1
 2
     Tucker, and my last name is spelled T-U-C-K-E-R.
              THE CLERK:
                          Thank you.
 3
              MR. ROCCA: And, Ms. Clark, Google offers into
 4
 5
     evidence the following exhibits: Exhibit 7002, Exhibit 7006,
     and Exhibit 7008.
 6
              MR. BORNSTEIN:
                              There's no objection, Your Honor.
 7
              THE COURT:
                         Okay.
                                 Those are admitted.
 8
          (Trial Exhibits 7002, 7006, and 7008 received in
 9
           evidence.)
10
11
                            DIRECT EXAMINATION
     BY MR. ROCCA:
12
          Good afternoon.
13
     Q.
          Good afternoon.
14
     Α.
          Can you please reintroduce yourself to the jury?
15
     ٥.
                I'm Catherine Elizabeth Tucker.
16
     Α.
17
          Where do you work?
     Q.
          So I am the Sloan Distinguished Professor at MIT,
18
     Α.
     otherwise known as the Massachusetts Institute of Technology.
19
20
          Professor Tucker, your accent doesn't sound like you're
     from Massachusetts. Where are you from originally?
21
               I grew up in the U.K., and I did my undergraduate
22
     Α.
23
     degree at Oxford University.
          And then I ran away to Stanford University where I did my
24
25
     Ph.D. in economics, and much like every other professor with a
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1 | specialization in industrial organization.

- Q. And do you focus on any particular area of economics?
- 3 A. Yes. So I look at what changes about business and how
- 4 | companies compete when we move away from the physical world to
- 5 | the digital world.

- 6 Q. And is that a recognized field in economics?
- 7 **A.** Yes, it is. It's a growing field, and one of the things
- 8 I'm proud of is that I lead the group of economists who study
- 9 digital economics and economics of artificial intelligence as
- 10 part of the big American organization of economists, which is
- 11 called the MBR.
- 12 Q. Has anyone outside of the academic context asked you to
- 13 | share your research and your perspective in these areas?
- 14 A. Yes. So one of the things I was asked to do was I was
- 15 asked by the Federal Trade Commission, which is one of the
- 16 | government authorities in the U.S. that looks at competition,
- 17 | and I was asked to be the keynote speaker at a series of
- 18 | meetings they had which were talking about how competition
- 19 | economics changes when things go digital.
- 20 **Q.** Professor, in connection with your research, have you ever
- 21 | received funding from any organizations?
- 22 A. Yes, I have.
- 23 **Q.** What's your biggest funder so far?
- 24 A. It would be the National Science Foundation and also the
- 25 Sloan Foundation.

- 1 | Q. Professor, do technology companies ever provide any
- 2 | funding for your research?
- 3 A. Yes, they do.
- 4 Q. Has Google?
- 5 A. Yes, they have.
- 6 Q. When was the last funding that you received from Google
- 7 for a research project?
- 8 A. That would be from Google 11 years ago; and then from an
- 9 industry association that Google was part of, I think that
- 10 | would be about 8 years ago.
- 11 | Q. Professor, how are you compensated for your time in this
- 12 matter?
- 13 A. So I am paid \$1400 an hour, and then I receive a
- 14 percentage of the billings of my staff who assists me.
- 15 MR. ROCCA: Your Honor, Google offers Professor
- 16 | Catherine Tucker of MIT as an economist with a particular focus
- 17 on digital markets.
- 18 MR. BORNSTEIN: No objection, Your Honor.
- 19 **THE COURT:** Okay. She's qualified on that topic.
- 20 BY MR. ROCCA:
- 21 Q. Now that you've told the jury who you are, why don't you
- 22 | tell them why you're here. What was your assignment?
- 23 **A.** Yes, of course. So I was -- I'm here and my assignment
- 24 | was to look at plaintiff's experts' market definition and also
- 25 | their conclusions about monopoly power.

- Q. Professor, have you prepared a slide to help explain your opinions in this case?
  - A. Yes, I have.

with Apple among others.

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4 Q. Okay. Let's start with your first opinion.

5 Can you please read it and explain it briefly at a high 6 level?

- A. Oh, yes. So when it comes to product market definition, I believe that Dr. Bernheim and Dr. Tadelis have got it wrong in that if you look at the product which Android and the Play Store offer, which is facilitating digital interactions between app developers and app users, then Google's competing
- Q. So let's start with market definition. What is market definition to an economist like yourself?
  - A. So market definition is an important first step when you're trying to understand about conduct. And by "conduct" I mean all the things that we just heard Dr. Gentzkow talking about.

And what market definition allows you to do is by understanding what reasonable substitutes exist for consumers, it then allows you to start to evaluate, well, is any conduct you see in the market something which is creating value or potentially destroying value.

Q. Professor, you just said "reasonable substitutes." Can you describe to the jury how an economist looks to whether

1 something is a reasonable substitute or a meaningful 2 alternative service or product? Yes, of course. So I think actually Dr. Bernheim 3 Α. described it well yesterday in that what we do as economists is 4 5 we're trying to understand, well, you know, if it was the case that prices go up or quality goes down in some way, you know, 6 will consumers be able to reasonably be easily switched to 7 something, and that's really what we're doing when we're 8 9 thinking about market definition. Professor, you've already mentioned Professor Bernheim. 10 Q. Did you have a chance to listen to Professors Bernheim and 11 Tadelis testify about the relevant product market? 12 Yes, I did. 13 Α. 14 Do you agree with them? No, I don't. 15 Α. 16 Q. Why not? Well, at the heart of it, I mean, just at the highest 17 Α. level, what they've done is they've carved up a single, really 18 19 quite easy to understand market into lots of little pieces, 20 which allow them in some ways use to, you know, carve off 21 things but in a way which doesn't make sense. And, you know, I 22 can explain what I think they got wrong. 23 I'd like to show you the slide that Professor Bernheim showed yesterday to explain his relevant market. Did you see 24

25

this yesterday?

- 1 A. Yes, I did.
- 2 Q. And then today Professor Tadelis offered this market
- 3 definition. Did you see this?
- 4 A. Yes, I did.
- 5 Q. So you have combined them into a consolidated slide with
- 6 Professors Bernheim and Tadelis' relevant markets. What was
- 7 | your reaction to seeing this information?
- 8 A. Well, when you look at it, what you see is that really in
- 9 quite a convoluted and complex way, making sure they draw these
- 10 | small red lines and circles and other odd shapes in a way which
- 11 | means that Apple is excluded from the market.
- And my opinion is that this was a convoluted process; it's
- 13 just not correct. And that when you look at both the facts and
- 14 data, it's very much the case that Android and the Play Store
- 15 is competing with Apple.
- 16 Q. Professor, Dr. Bernheim indicated that it's important to
- 17 | identify the needs and desires of the buyers of a service to
- 18 help define the parameters of a market. Do you think his
- 19 | approach to relevant market here achieved that goal?
- 20 **A.** So I utterly agree that you need to think about the needs
- 21 and desires when you're thinking about the product market, but
- 22 | my opinion is he got the needs wrong. In the real need in this
- 23 | market and what this market is about is that app developers and
- 24 app users want their interactions, digital interactions, to go
- 25 well.

- 1 Q. Do you have a basic demonstrative to explain how you see 2 these interactions between app users and app developers?
- 3 **A.** Yes, I do.
- 4 | Q. Okay. What are you showing to the jury?
- 5 **A.** Here I'm just showing that actually there's a far more
- 6 simple way than all these convoluted red lines of thinking
- 7 about this market, which is that you have app developers on the
- 8 one hand and app users on the others; and what Google and the
- 9 Play Store is doing, the need they're fulfilling, is making
- 10 | sure that interactions between these two groups go well.
- 11 | Q. And you've used the term "interactions" a few times. What
- 12 | types of interactions are you referring to?
- 13 **A.** Oh, so when I'm talking about interactions, I'm talking
- 14 about digital transactions, both paid and unpaid.
- 15 **Q.** And where does Google Play fit into these interactions?
- 16 **A.** So Google Play is a key way that Android is making sure
- 17 | that these interactions between users and developers are going
- 18 | well. That's what I mean when I say "facilitation."
- 19 Q. Professor, as an economist, what types of information did
- 20 you review to determine that this is the appropriate way to
- 21 | look at the product market in this case?
- 22 | A. So the two big sources of information. The first was I
- 23 | read a lot of documents, both from Google and its competitors
- 24 | and third parties; and then I also looked at a lot of data.
- 25 Q. Professor, let's start with what you found in Google's

documents.

You have a simple demonstrative here. What is this?

A. All right. So this is really summarizing what I saw when reading Google's documents about how it thought about Play and its relationship to Android and what it was doing.

And what it's saying here is that Play exists to make

Android better. I think Dr. Bernheim used the language of

"differentiation" yesterday, but think of it as the idea is

that Play is helping Android compete by making it better by

making these interactions between app users and app developers

go better.

- Q. Professor Tucker, what are some examples of the way in which Google Play allows Android to differentiate itself from competition?
- Mell, I'll just give you some examples from both sides maybe. But, you know, as an app user, it allows me to easily find lots of apps, read lots of reviews, potentially download the apps, see if I like it; and then if I go and pay for something in the app, it's got, you know, a nice billing system. I can get refunds. There's all this value being created that way.

And then when it comes to app developers, well, of course, what's great about Play for them is a lot of users. You can get your product out there. For the app users, they can actually play around with it, see if they like it. And then,

- 1 again, they could handle billing and other things which, you
- 2 know, is useful for a developer.
- 3 Q. Professor, do you have an opinion as to whether Apple
- 4 considers the availability of apps on iOS as central to the
- 5 | ecosystem experience on iOS?
- 6 **A.** Yes.
- 7 Q. And have you seen any evidence from Apple that it views
- 8 the world in that way?
- 9 **A.** Yes, I have. This is actually a screenshot of an ad put
- 10 out by Apple, and I just want to highlight what that ad is
- 11 saying is: Look, we have apps. In other words, Apple is
- 12 | saying: A key reason to be choosing us is because we have
- 13 these apps for you.
- 14 Q. Professor, have you seen any evidence from Apple that it
- 15 | views Google as a competitor when it comes to app stores?
- 16 | A. Yes, I have. So when I read Google -- sorry -- when I
- 17 | read Apple documents, you know, there's some striking things
- 18 you see. You see in big words "Competition" and then they list
- 19 the Google Play Store. And then when they're looking at the
- 20 Google Play Store, they're like, "Oh, let's just compare
- 21 ourselves. Are we doing as well as them? You know, are we
- 22 | competing?" And so you see that in the Apple documents.
- 23 | Q. Why does it matter to you as an economist that Apple
- 24 | considers Google to be its competitor?
- 25 | A. Well, it matters because when you're trying to understand

what firms are competing and, therefore, what are reasonable substitutes or alternatives, it matters when you see a competitor not part of this case saying actually "We're competing against Google Play. Our app stores are competing against each other." Now, Professor Bernheim yesterday suggested in his testimony that his definition of "competition" was technical and different than how business people may view competition. What was your reaction to that testimony?

A. Well, my memory of that testimony is Dr. Bernheim was saying, yes, business people may say the word "competition," but economists, the way we use "competition," we use it a very technical way and so you can ignore that, and I just don't think that's correct.

Instead, what we usually do when we're thinking about market definition is, yes, we do the data crunching the numbers, but then we also look at the documents and we see:

Does what -- do our numbers and our analysis, qualitative analysis of the documents agree?

It's not the case that if you ever find out that what everyone's saying about this market disagrees with your technical analysis, you usually go back and say "Maybe something's gone wrong from my technical analysis." You wouldn't just say everyone's wrong.

Q. Professor, in addition to describing each other as

- 1 competitors, have Google and Apple actually acted like
- 2 | competitors in the real world when it comes to their respective
- 3 app stores?
- 4 A. Yes, they have.
- 5 Q. And what is this demonstrative that you've prepared for
- 6 the jury?
- 7 **A.** So this is a demonstrative which is really looking at the
- 8 different features that both Google and Apple have introduced
- 9 over time. And what I want you to see is that, you know,
- 10 | sometimes its Apple, sometimes it's Google; but when one of
- 11 them release a feature, we see the other one match it again.
- 12 In other words, that's what we, as economists, call competing
- on quality. They're trying to match each other in terms of
- 14 what they're providing.
- 15 **Q.** And what is the significance to you as an economist of
- 16 | this kind of behavior in the real world?
- 17 **A.** We tend to see it when firms are really competitors.
- 18 Q. Besides product innovation, Professor, have Google and
- 19 Apple acted in other ways as competitors with respect to their
- 20 app stores?
- 21 **A.** Yes, they have.
- 22 **Q.** What is this?
- 23 **A.** So this is me looking on them competing on price. And
- 24 again, as economists, when we see firms match each other on
- 25 | price, as we're seeing in this diagram, again, that's evidence

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1
     they're competing.
                         We expect competitors to match each other's
 2
     prices, and that's what we're seeing in this diagram.
     Sometimes one goes first, sometimes the other one goes first,
 3
     but the key thing is they're trying to match each other's
 4
 5
     prices.
          Professor, in the interest of time we're not going go
 6
     through each of these scenarios, but let's just focus on one.
 7
          The fourth set of bullets says (as read):
 8
 9
               "Reduced service fee to 15 percent after the user's
          first year of subscribing."
10
          Do you see that?
11
          Yes, I do.
12
     Α.
          Did you see any evidence from that time period in 2017 to
13
     Q.
     determine how competition impacted Google's price decision?
14
15
                So there's some independent evidence I reviewed
     Α.
     where they said, "Oh, we better match Apple." And then I think
16
     even yesterday Dr. Bernheim was discussing some of the evidence
17
     in his cross-examination. If you remember, it was a document
18
     between Apple and Google.
                                Google was going, "Oh, no.
19
     better match Apple if they're going to 15 percent."
20
          I wanted to ask you about Dr. Bernheim's testimony on that
21
     Q.
            He suggested that sometimes companies benchmark against
22
     other companies, but that really isn't evidence of competition.
23
     What was your reaction to that testimony?
24
25
     Α.
          Well, again, first of all, I think he was using that
```

Ι

1 really to dismiss any idea of the fact that the Apple and

Google are scrutinizing each other's features and quality.

- don't think, you know, any economist would sort of say this 3
- kind of matching of pricing looks like benchmarking. 4
- 5 not really how we would ever use that term.
- 6 Q. Professor, just to remind the jury, who are the consumers of the Google Play Store?
- So I know you've heard this before, but it's app users and 8 9 app developers.
- Dr. Bernheim yesterday testified that these two groups of 10 Q. buyers or users have a shared need. I think that was his 11 Users who want to engage with developers, developers 12 want to engage with users. 13
- Did you agree with that characterization? 14
- I think that's -- I very much agree with the idea 15 that this is a shared need. This is about an interaction and 16 making those interactions go well. That's the key -- that's 17 the key product here. 18
- Professor, since there are two groups of consumers of 19 20 Google Play, does that mean this is a two-sided market?
- Yes. 21 Α.

2

- And what is the significance of that? 22
- 23 Α. It's significant because -- and I think you've heard this before and I apologize -- that when you're bringing together, 24
- 25 as Google Play does, two groups of users, then what we usually

1 think of it becomes a platform and the job of that platform is 2 to make sure that those interactions happen and they go well. On the developer side, Professor, if Google does not Q. 3 attract enough developers of the best apps, how might that 4 5 impact competition on the consumer side? Well, if it's the case that you're not successful and 6 Α. attracting the best apps, best developers, then as a consumer, 7 it just makes Google Play less attractive. Why would I want to 8 use it as an alternative if I can't get the apps that I want? 9 Professor, does Google in your opinion face any 10 Q. competitive risk of losing developers from Android to iOS? 11 Very much so. 12 Α. And how does this competition play out in your assessment? 13 Q. Well, this is, again, something where I disagree with 14 Α. Dr. Bernheim; but the way that competition works here is that 15 you're ultimately, if you're Google Play, trying to attract the 16 17 best developers to make the best apps just in order to get those users on board. And to get the best apps, you need to 18 attract developer time and attention. 19 So let's imagine you're a small firm, 10 engineers. 20 you want to do is, you know, ideally you get five engineers 21 working on the Android app, five engineers working on the iOS 22 23 That would be the ideal. What is not the ideal and what Android has to compete 24

really hard to do is have a situation where you have seven

- Q. Professor, have you seen data explaining why Google has to compete so hard for the attention of developers compared to iOS?
- **A.** Yes, I have.

- **Q.** What is this?
- A. So this really explains why there's a danger that you're
  not going to get the 50/50 split; in that if you look, this is
  a graph which shows the average spending on a device from 2020
  in the U.S., and it is telling you that the average Apple App
  Store user is spending twice as much as the average user of the
  Google Play Store.

And that just means that the Apple ecosystem is going to be so much more attractive of your developer, you're going to be attempted to put more engineering time there because that's where you're making twice as much money.

- Q. Is there evidence, Professor, of Google struggling to attract the attention of developers?
- 20 A. Yes, there is.
- **Q.** What is this demonstrative?
- **A.** So this relates back to a Mario game, and it was really
  23 important game. It was the first game, the Mario game, that
  24 Nintendo was releasing, which was designed for mobile handsets.
  - And what I want you to take from this demonstrative is

1 that the super-attractive important game, it was released, 2 first of all, on Apple in December 2016, and then over -- it was only three and a bit months later that it ended up being 3 launched on Android. 4 And why is this significant in your opinion? 5 Q. Well, it's significant because imagine you've got a kid 6 who likes Mario and their friends are playing Mario on their 7 mom's phones because their moms have iPhones but you have an 8 Android phone and your kid's not playing it, you're going to 9 remember that. That's going to be something which is going to 10 unsettle you and certainly make buying an Android phone the 11 next time pretty unattractive. 12 Are there any other examples that you've seen from 13 Q. testimony in this case of this phenomenon that you're 14 15 discussing? 16 Α. Yes. And what is the significance of the testimony from the 17 founder of Down Dog to your opinion? 18 So this was testimony we heard a long time ago now at the 19 Α. 20 beginning of the trial, but it was from the developer who made Down Dog, and what I want you to just remember is that he 21 22 testified that they launched the iOS app six months in

And, again, this is more evidence that Google just has to

compete really hard for this developer time and attention to

advance of releasing the Android app.

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get their apps on Android.

- Q. If Android is struggling in this regard, Professor, what happens if developers do not prioritize Android? What is the impact of that on users?
- A. Well, imagine we don't have that prioritization. And, you know, just, for example, I don't know if you remember the release date of the Mario game, but just imagine that you as a user, you know, you're trying to think, "Well, which phone do I buy at Christmas?" You think about your child. You're like, "Oh, right, I better get the one that has the Mario game."

  That means they're going to end up having fewer users.

And with fewer users in place, especially losing ones who are likely to spend money on your app, then that means that developers have less incentive to put more engineering time in. And then you get less engineering time and, again, you start to get a really negative feedback loop. And that's what I mean by feedback loop. It's this sort of vicious cycle if you're not able to make this work.

- Q. Now, Professor, are you saying that any one bad interaction, like an inability to get the Mario game, is going to trigger every consumer to go run out and buy a different phone?
- A. No. No. I mean, it's not just one thing going wrong. I mean, it could be one thing, but it's really about this cumulative process; that if as an Android user you're

- 1 | constantly noticing that you have less great games, less great
- 2 apps, they don't work as well as your friends with iPhones,
- 3 | cumulatively that means that when it comes to deciding "What
- 4 | phone am I going to be buying next, "you're going to remember
- 5 | that, and it's going to drive you away from Android.
- 6 Q. But, Professor, Professor Bernheim yesterday asserted that
- 7 users don't switch enough for Apple to be considered a
- 8 reasonable substitute in this context. Did you agree with that
- 9 opinion?
- 10 A. No, I didn't.
- 11 Q. So before we get to switching, let's talk about new
- 12 buyers, which are different than switchers. Do you agree with
- 13 | that?
- 14 A. Yes, I do. I mean, if you remember that sort of little
- 15 | weigh scale Dr. Bernheim had, none of those considerations
- 16 apply for new users.
- 17 Q. Professor, have you considered how many consumers in a
- 18 | given year are buying their very first smartphone?
- 19 A. Yes, I have.
- 20 **Q.** Approximately how many?
- 21 A. It's millions.
- 22 **Q.** Are Google and Apple competing to attract these consumers
- 23 | so that their first smartphone purchase is an Android phone in
- 24 | the case of Google or an iPhone in the case of Apple?
- 25 A. Very much so.

- 1 | Q. And who are these new users, by the way?
- 2 A. So they're often teenagers, people getting their first
- 3 | smartphone. Their parents have just allowed them their first
- 4 smartphone, so they're often teenagers.
- 5 Q. Professor, have you seen any data on how that competition
- 6 between Google and Apple is shaping up?
- 7 A. Yes, I have.
- 8 Q. Can you please describe this demonstrative?
- 9 A. Yes, of course. This is saying when you look at
- 10 teenagers, that group of new users choosing what phone to buy,
- 11 87 percent of them have chosen an iPhone; and then when you
- 12 ask them what they're going to do next, it's 88 percent of them
- 13 | are actually choosing an iPhone.
- 14 Q. As an economist, are these sort of figures relevant to
- 15 your opinion?
- 16 **A.** Yes, and I would say that they -- they're very relevant
- 17 | and they also explain why it is that Android and the Play Store
- 18 have to compete so hard against Apple.
- 19 Q. Now let's turn to the concept of switching. Is it
- 20 possible for a user to switch between an Android device and an
- 21 iOS device?
- 22 **A.** Yes, it is.
- 23 | Q. Dr. Bernheim mentioned that scale that you just mentioned
- 24 a moment ago suggesting that it's very difficult to switch. Do
- 25 | you agree with him?

- 1 A. No, I don't.
- 2 Q. What is this demonstrative?
- 3 A. Well, this demonstrative is just reminding us that
- 4 technology has evolved, and over time it's become easier and
- 5 easier to pull things out of your mobile phone because a lot of
- 6 things are on the Cloud.
- 7 And this is an example of this, which is it's a screenshot
- 8 actually from the Google Play Store. And if you go to the
- 9 | Google Play Store, you will see an app by Apple that you can
- 10 download which allows you to take your stuff from your Android
- 11 phone and move it to iOS.
- 12 **Q.** Professor, what's the name of this app?
- 13 A. It's called Move to iOS.
- 14 Q. And who was the developer of this app?
- 15 **A.** This is Apple. Again, something which Dr. Bernheim's
- 16 | world doesn't seem to allow that this could be happening.
- 17 | Q. Is there anything else that's notable about this
- 18 particular screenshot?
- 19 A. Yes. I mean, I can't help but notice 100 million
- 20 downloads, number six in top three tools. I mean this is
- 21 | something. It shows you there's real competition here and
- 22 | people really are trying to move.
- 23 **Q.** Professor, is there a difference between potential
- 24 | switching and actual switching?
- 25 **A.** Yes, there is.

- Q. What is the difference? To an economist, is there a meaningful difference?
- A. There is a difference in that as economists, we're
  interested in the potential to switch. And why is that? Well,
  if you look at actual switching, it could just reflect that
  everyone's happy, that people like where they are.

What you're really interested in is the potential to switch; that is, if the price got too high or the quality went down, could people reasonably easily switch to an alternative. That's what we're interested in.

- Q. Does the potential of a user switching from an Android device to an iOS Apple device lead to more competition between Google and Apple on their app stores?
- 14 **A.** Yes.

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- 15 Q. Have you seen any actual switching data?
- 16 A. Yes, I have.

and Android.

- 17 **Q.** Let's start with this one. What is this data?
- A. So this is data from Google itself, and it's looking at people who went out and purchased smartphones. And the first thing it does is it says: Well, what were they considering doing? And it's saying that when you look at them, around a third of all users were considering switching between iPhone
- Q. Professor, there's a similar percentage for the iOS users on the right side, 35 percent, but what's the second row?

- 1 Oh, so the second row is then saying who actually Α. 2 switched, and what you should take from that data is that though about the same percent were thinking of switching, in 3 the end Android has this problem that more people ended up 4 5 switching to iPhone. That's what we call asymmetry, and 6 that's something which suggests that Google's put under a lot 7 of competitive pressure because it's losing more users in this competitive battle. 8
  - Q. Professor, have you seen any other data or research on switching?
- 11 A. Yes, I have.

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- 12 **Q.** And what is this demonstrative?
  - A. So this is from a company named Kantar. And I know it's late in the day, so just briefly, what's really important about it is that if you look at that column Android to iOS, it says not only is Android losing more users than iOS, but it's also losing the most valuable users.

And by "valuable," I mean people who are buying expensive smartphones and they're, therefore, likely to be in an income bracket where they're spending a lot of money on apps. So it's telling you not only is Android losing users to iOS, but it's losing the users it really doesn't want to be losing.

- Q. Professor, have any large developers looked at this switching issue?
- 25 **A.** Yes, they have.

- Q. And please explain to the jury what you're seeing here with this slide.
- 3 A. Yes. So this was really interesting data because it came
- 4 from Meta. That's the company which makes Facebook and
- 5 Instagram. And what Meta can actually do is because you're
- 6 using an app, they can really measure people and they can say,
- 7 | "Okay. This person was using Android to access Facebook.
- 8 Let's see if they keep on using Android." It's a very
- 9 detailed, granular way of thinking about switching.
- 10 And what you can see from this is we look at after one
- 11 | year, from 2019 to 2020, 14 percent of people have stopped
- 12 using Android to access Facebook. And then if we look over a
- 13 | four-year period, it's really quite bad. It's 34 percent of
- 14 | people have just stopped using Android.
- 15 Q. And, Professor, as an economist, is this level of
- 16 | switching meaningful?
- 17 A. Yes. I mean, losing this much of your user base, this is
- 18 really meaningful.
- 19 Q. Now, thus far we've been focusing a lot on Google and
- 20 Apple.
- Beyond competition with Apple, does Google Play compete
- 22 | against other meaningful alternatives?
- 23 A. Yes, it does.
- 24 | Q. At a high level, can you briefly describe those
- 25 | alternatives?

- 1 A. Let me -- maybe if I use an example. So if we were to
- 2 | think about something, say, like Disney Plus, I could buy my
- 3 Disney Plus subscription on my PC, I could buy it on my
- 4 | Smart TV as I ended up doing. There's lots of different places
- 5 | I could buy that Disney Plus subscription, and this also is a
- 6 real reasonable substitute for people who are looking to buy,
- 7 | say, a Disney Plus subscription.
- 8 Q. Let's move from Disney Plus and talk about Fortnite.
- 9 Have you evaluated the different ways that Epic Games have
- 10 transactions with Fortnite users?
- 11 A. Yes, I have.
- 12 Q. So, Professor, let's focus on Fortnite players who use
- 13 | their Android devices to play the game.
- 14 Have you looked at the data to see how those users on
- 15 | Android are doing transactions with Epic?
- 16 A. Yes, I have.
- 17 **Q.** Okay. Is that what this slide shows?
- 18 | A. Yes. It's showing four months of data, millions of
- 19 | transactions where I'm looking at what happened in those
- 20 | four months when Fortnite was available on the Play Store.
- 21 **Q.** And what did happen?
- 22 | A. Well, what you can see is that when we look at people who
- 23 opened up Fortnite on their Android phones, we see that out of
- 24 | their spending, only 13.9 percent of it was actually spent on
- 25 Android.

- 1 Q. Why does this matter from a market-definition perspective?
- 2 A. Well, it matters because, remember, we're thinking about
- 3 | reasonable alternatives. And what I can see here is that these
- 4 | Android players, you know, who were using Android -- Fortnite
- on their Android phones, actually had lots of other
- 6 alternatives for how they could spend their money on Fortnite
- 7 and that actually Android was just a very small proportion
- 8 really of what they were spending their money on.
- 9 Q. So, Professor, does that mean that Epic can use Android
- 10 app stores to distribute Fortnite to consumers, collect money
- 11 from those consumers in lots of different ways, and never pay
- 12 | anything to Google?
- 13 A. That's right.
- 14 Q. Now, yesterday Dr. Bernheim testified you cannot play
- 15 | Fortnite on a console while riding in a bus. Do you remember
- 16 | that testimony?
- 17 **A.** Yes, I do.
- 18 **Q.** What was your reaction to that?
- 19 A. Well, my reaction to that is that if you've ever played
- 20 | Fortnite, you know that you can buy your V-Bucks anywhere and
- 21 then use them on the bus. You don't have to buy the V-Bucks on
- 22 | the bus as Dr. Bernheim seemed to think. The way the in-game
- 23 | currency works is you can buy it anywhere and then potentially
- 24 use it on your Android phone on that bus.
- 25 Q. Professor, would the competitors who are covered in the

- 1 green bar, the 13.9 percent, prefer that that bar be
- 2 | 100 percent?
- 3 A. They would absolutely love it, yes. I mean, obviously any
- 4 one of these bars they would love to be 100 percent here, but
- 5 they're not.
- 6 Q. And they're not because are they losing those sales to the
- 7 other alternatives to -- for Epic to transact with gamers?
- 8 A. Yes. I mean, they're losing these sales. They'd love it
- 9 to be 100 percent, but instead it's not and people are spending
- 10 money elsewhere.
- 11 Q. Now, this morning Professor Tadelis testified that
- 12 Google Play is the only game in town when it comes to billing.
- 13 Do you remember him testifying to that?
- 14 **A.** Yes.
- 15 \ Q. What does this data say about that opinion of Dr. Tadelis?
- 16 **A.** Well, you know, I think it really brings into question I
- 17 | think what Dr. Tadelis called this coercive tie, if you
- 18 remember. I mean, we don't see that here. Instead what we see
- 19 is Android users being able to play in-game currency in lots of
- 20 different places.
- 21 **Q.** Professor, does this analysis differ, by the way, if you
- 22 | look at data outside of the United States?
- 23 **A.** No, it doesn't. I think it goes down a fraction --
- 24 | 13.6 percent, something like that. Android is pretty much the
- 25 same.

- 1 Q. On the left side of this data, it shows iOS at
- 2 | 6.5 percent. What is going on with that?
- 3 A. Well, again, this is something which doesn't -- wouldn't
- 4 | really be possible in Dr. Bernheim's world in that what we're
- 5 | seeing there is that people who've opened up Fortnite on
- 6 Android are still spending money on iOS. Android is not
- 7 getting all that money.
- 8 Q. By the way, which competitors are covered in that gray bar
- 9 | under -- above iOS?
- 10 A. Well, as we've heard a few times, on iOS is only one app
- 11 store. So that would be the Apple App Store.
- 12 **Q.** In the green bar, what competitors are covered?
- 13 A. So you notice I call that Android, and that's because it's
- 14 both Google Play and the other app stores on Android.
- 15 Q. Let's talk about one of those other app stores just
- 16 | briefly, though.
- 17 First of all, how widespread are alternative app stores on
- 18 | Android devices?
- 19 A. Well, I think we heard that very well from Dr. Gentzkow,
- 20 and I seem to recall him saying something like 67, 68 percent
- 21 | of all phones have one of these app stores preinstalled.
- 22 | Q. We won't go through all of that again.
- 23 Does the existence of an alternative like the Samsung
- 24 | Galaxy Store matter to a developer like Epic?
- 25 | A. Yes, it does, and I think we heard actually from

- 1 Dr. Bernheim that Epic has put Fortnite on the Samsung
- 2 Galaxy Store.
- 3 Q. Now, beyond the Samsung Galaxy Store, have you heard of --
- 4 | you've heard of web browsers; right?
- 5 A. Yes, I have.
- 6 | Q. Have you heard of the web browser fortnite.com/android?
- 7 A. Yes, I have.
- 8 Q. What is the significance of fortnite.com/android?
- 9 A. Well, again it comes to these alternatives, and what's
- 10 | important about it is that every phone has a mobile browser and
- 11 that you can use that mobile browser to go and visit
- 12 | fortnite.com/android and buy in-game currency.
- 13 Q. Have you seen any evidence as to whether American
- 14 | consumers actually know how to use web browsers?
- 15 **A.** Yes. It won't surprise you to learn that American
- 16 | consumers can use browsers; and, indeed, when I've looked at
- 17 | the data about how these browsers are being used, unlike what
- 18 is suggested yesterday by Dr. Bernheim, what you see is people
- 19 really switching between, say, browsers and an app, you know,
- 20 especially for certain categories of apps, like news and social
- 21 media.
- 22 **Q.** Now, is there any evidence that you've seen that Google
- 23 | considers all of these different alternatives -- the Samsung
- 24 | Galaxy Store, web browsers -- as potential competitors?
- 25 **A.** Yes.

- 1 Q. We'll move on to get things going.
- 2 Let's talk briefly about a part of Dr. Bernheim's
- 3 testimony called the SSNIP test.
- 4 A. Oh, of course.
- 5 **Q.** Do you recall that testimony?
- 6 **A.** Yes, I do.
- 7 Q. I think he also referred to the hypothetical monopolist
- 8 test.
- 9 A. Yes, that's right.
- 10 Q. Do you have any criticism of the use of a SSNIP test as
- 11 Dr. Bernheim described it during his testimony?
- 12 **A.** Yes, I do.
- 13 Q. Can you just briefly describe your assessment of that part
- 14 of his opinion?
- 15 **A.** Yes, of course, and it helps explain why I didn't think
- 16 that a SSNIP test was appropriate to do here. So you heard
- 17 | from Dr. Bernheim that the SSNIP test is a technical thing that
- 18 | economists can but don't always use when thinking about market
- 19 definition, but the issue comes from what the product is here
- 20 in using a SSNIP test.
- Do you remember that Dr. Bernheim said there's a joint
- 22 | need; app developers, app users? But then when he described
- 23 | his SSNIP test, it was done just from the perspective of an app
- 24 user and there was no attempt to incorporate any of these
- 25 | feedback loops that we've talked about, which you really need

1 to do when you're thinking about a joint need.

So that's my critique of Dr. Bernheim, and also explains why it was that I didn't think that a SSNIP test was something which would be useful illuminating here.

- Q. Professor, a SSNIP test involves a test on price; is that right?
- **A.** Yes, that's right.

- 8 Q. Are there other elements of competition when it comes to 9 app stores specifically?
- 10 A. Yes. I mean, if you've been hearing all my examples, I've
  11 been talking about quality and, you know, that's a really
  12 important way that Google Play and Android is competing here.
  - Q. Okay. So we've been talking a lot about the product and product market. Can you just remind -- before we go to the second opinion, can you just remind the jury, at the end of all that testimony, what is your opinion with respect to the relevant product market?
  - A. So my opinion when it comes to relevant product market is that plaintiff's experts got it wrong; and when you understand that the product is the facilitation of interactions between developers and app users, it becomes clear that Google's competing both against Apple but also all these other means that we saw those Fortnite users where they can actually also be buying in-game currency.

THE COURT: I'm sorry. I'm having trouble. What is

1 the relevant product market? So Dr. Bernheim described it, 2 best of my recollection right now, as the in-app distribution of -- the distribution of apps within the Android OS. Okay? 3 What is your -- I don't understand. What is your 4 5 definition of the relevant product market? THE WITNESS: So my relevant product market --6 THE COURT: Talk into the microphone so everybody can 7 hear you. 8 9 THE WITNESS: Oh, sorry. My relevant product market is the facilitation of digital 10 content transactions. 11 BY MR. ROCCA: 12 Professor, is that a --13 Q. THE COURT: Facilitation? What do you mean by that. 14 THE WITNESS: So when I say "facilitation," I mean 15 making sure that these interactions between app developers and 16 app users go well. 17 BY MR. ROCCA: 18 Professor, before we move on from that topic, is it 19 possible for a relevant product market to cover a service? 20 Yes, it can. 21 Α. And in your opinion, is Google Play providing a service to 22 23 developers on the one hand and app users on the other hand? Yes, that's right. 24 Α. 25 And what is the service that Google Play is providing?

Q.

So, again, it would be the service is the facilitation of 1 Α. 2 these digital content transactions which cover both paid and nonpaid interactions. 3 Now let's turn to the geographic market. 4 5 What is your opinion with respect to the geographic market? 6 THE COURT: I'm sorry. I'm going to have to go back 7 to my question. 8 Okay. What is a digital content transaction? 9 THE WITNESS: So a digital content transaction is 10 describing both -- so it's a way of getting the content out of 11 the app, that's the digital content, and then it's getting it 12 in the hands of the app user, and it covers both paid and 13 nonpaid types of transactions. 14 15 THE COURT: Okay. All right. Go ahead. 16 BY MR. ROCCA: 17 Professor, let's talk about the geographic market. 18 What is your opinion with respect to the geographic 19 20 market? So my opinion of the geographic market is that it's the 21 United States. 22 23 And what is geographic market for the purposes of

So geographic market is another layer we economists put

antitrust market definition?

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1 onto market definition, is that we don't just think about the 2 product, which we've just been talking about, but we also think: Well, where are the reasonable substitutes 3 geographically for that product? 4 5 Can you please give the jurors an example from everyday life of geographic market? 6 We heard one yesterday from Dr. Bernheim. 7 Α. If you remember, he was talking about supermarkets in 8 Southern California, Northern California. They're probably not 9 reasonable substitutes. You're not going to drive to a 10 Northern California one if you live in L.A. 11 Professor, your opinion here is that the geographic market 12 is the United States. 13 Why? Well, it goes back to this idea of reasonable substitutes. 14 Α. And what I did in my analysis was I looked to see, well, are 15 other app stores in other countries really reasonable 16 substitutes for app users looking to have one of these 17 interactions with an app developer. 18 Professor, what is this demonstrative that you've prepared 19 for the jury to discuss this point? 20 So this is actually a screenshot of the Korean One Store, 21 Α. 22 and what I want you to look at -- so the One Store is an app

store based out of Korea, and what I want you to do is take a

majority of American app users to use this as an alternative,

look at it and ask yourself: How easy would it be for the

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- 1 as a reasonable substitute for Google Play?
- 2 Q. And from this example, what is your conclusion?
- 3 A. Well, my conclusion is, no. I mean, of course, there's a
- 4 | small number of Americans who speak Korean; but even if you get
- 5 over the language barrier, to use this, you still have to have
- 6 an address in Korea, you know, a billing address, and be able
- 7 | to use the currency and have Korean money. It's going to
- 8 | come -- it's going to be very hard to use. It's not a
- 9 reasonable substitute for using an app store in America.
- 10 **Q.** Beyond the Korean One Store, do you have other examples?
- 11 A. Yes. These are just screenshots from the Apple App Store
- 12 and the Google Play Store as it appears in Korea. And, again,
- 13 you'll see there, you know, there may be reasonable
- 14 | alternatives to the One Store; but, again, they're not a
- 15 | reasonable alternative if you're thinking -- if you're based in
- 16 the U.S. and wanting to interact with an app developer.
- 17 \ Q. So the plaintiff's experts just got this one wrong?
- 18 A. Yes, they did.
- 19 Q. As an economist, if Epic has not defined the proper
- 20 geographic market, has it defined an antitrust relevant market?
- 21 A. No, they haven't.
- 22 | Q. All right. Let's go to your third opinion, which states
- 23 Google does not have monopoly power.
- 24 First of all, what is monopoly power?
- 25 A. Well, we've heard it a bit before, but basically I agree

- 1 | with Dr. Bernheim that it is sustained and substantial market
- 2 power.
- 3 Q. Is there a difference between monopoly power and market
- 4 power?
- 5 **A.** Yes. Again, monopoly power is substantial and sustained
- 6 market power.
- 7 | Q. If Google is trying to compete with Apple, does Google
- 8 | have monopoly power?
- 9 A. No, it doesn't.
- 10 **Q.** Setting aside monopoly power, if Google is trying to
- 11 compete with Apple, does Google have enough market power to
- 12 | cause harm to consumers?
- 13 A. No, it doesn't.
- 14 Q. Have you done a comparison of how Google and Apple are
- 15 doing in their competition?
- 16 A. Yes, I have.
- 17 | Q. Let's look at that. What is this demonstrative?
- 18 **A.** So this is only looking at the Apple App Store and the
- 19 | Google Play Store, but what it's illustrating is if you look at
- 20 them head to head in terms of the percentage of revenues
- 21 | they're getting, then Google Play Store is lagging behind.
- 22 | It's only getting 36 percent of revenues in the U.S.
- 23 | Q. And why is this significant from a perspective of monopoly
- 24 power?
- 25 **A.** Again, because what you're asking is whether these

- 1 reasonable substitutes are, I think in Dr. Bernheim's words,
- 2 giving -- you know, allowing competitive discipline. And when
- 3 you see, as we see here, something like the Apple App Store,
- 4 | you know, just doing so much better than Google Play Store,
- 5 then that is competitive discipline.
- 6 Q. If we look at this data worldwide but excluding China,
- 7 does -- what happens to the percentages?
- 8 A. They shift a little bit. Google -- the Google Play Store
- 9 goes up to 43 percent.
- 10 Q. 43 percent. Would that change your opinion?
- 11 A. No, it wouldn't.
- 12 Q. Now, those charts just showed Google and Apple. If Google
- 13 is competing against other platforms to facilitate transactions
- 14 between developers and users, how does that impact monopoly
- 15 power?
- 16 **A.** So, again, for the same reason if, as we're seeing here,
- 17 | all these reasonable alternatives that Android players are
- 18 using to buy their in-game currency, then, again, that is
- 19 | competitive discipline which means there's not going to be
- 20 monopoly power.
- 21 Q. Professor, this chart is limited to Android Fortnite
- 22 | players. Are there other Fortnite players?
- 23 A. Yes, there are.
- 24 | Q. Have you looked at the data for all of the Fortnite
- 25 | players beyond just Android?

- 1 A. Yes, I have.
- 2 Q. And what is this chart?
- 3 **A.** Okay. So this is looking -- you remember the first chart?
- 4 It was looking at people who'd actually opened up Fortnite on
- 5 their Android phone.
- Now, if we look, though, at the universe of all people who
- 7 | play Fortnite, we see that that's just a very small sliver of
- 8 | what's going on. And, indeed, Android is only 1 percent of
- 9 | Epic's revenue from all Fortnite players.
- 10 **Q.** What is the significance of this data?
- 11 **A.** Well, again, it is important for thinking about reasonable
- 12 | alternatives and why it is that when you see this sort of small
- 13 | sliver of 1 percent of Android, again thinking: Well, is
- 14 Google having to compete here?
- 15 Q. And could you conclude from this data that Google Play is
- 16 a monopolist of anything?
- 17 **A.** No. It certainly not suggests that.
- 18 | Q. Now let's close out monopoly power by talking about the
- 19 | factors that an economist might look to as evidence of a
- 20 monopolized market. Okay?
- 21 What are the factors generally that you would consider?
- 22 | A. Well, we just heard those from Professor Gentzkow, but
- 23 | what you look for is you look at price, you look at quality,
- 24 you look at output.
- 25 Q. And we won't rehash. Let's just start with output.

- What is your conclusion about how output affects your opinion on monopoly power?
- 3 **A.** However you measure it, output has been exploding.
- 4 Q. And is exploding output what you would expect to see if
- 5 Google had monopoly power?
- 6 **A.** No.
- 7 | Q. How about innovation? What did you find about innovation?
- 8 A. When you look at innovation, these products have been
- 9 really improving over time. So what I've observed is, you
- 10 know, a lot of incremental innovation.
- 11 **Q.** And is increasing innovation the kind of thing you would
- 12 | find if a market had been monopolized?
- 13 **A.** No.
- 14 Q. How about price?
- 15 **A.** Well, we've heard this before, but prices, if anything,
- 16 have been going down for some app developers.
- 17 | Q. Now, is that consistent with what you would find in a
- 18 monopolized market?
- 19 A. No. In a monopolized market, you expect prices to be
- 20 going up and up.
- 21 Q. Now, over time, has Google offered more services to users
- 22 and developers for the same or a lower price?
- 23 **A.** That's exactly what it means to have lots of incremental
- 24 | quality improvements and prices, if anything, to be going down.
- 25 Q. Now, this is another demonstrative regarding platform fees

1 by platform. We've seen different versions of this.

Generally speaking, what does this pricing level show to you as an economist about whether Google has monopoly power?

- A. Well, again, when you look at this, you know, one thing you might expect to see is if a firm had monopoly power, is for its price to somehow be higher than everyone else, but that's not what we see here.
- Q. Is Google's pricing competitive with other fees in the industry?
- 10 **A.** Yes, it is.

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- 11 **Q.** Do you have an opinion as to whether Google is pricing its services above competitive levels?
- 13 **A.** I think this diagram makes it very clear they're not.
- Q. Now, the Epic Game Store you see is the last on the row,
- and it has that one dot by itself?
- 16 **A.** Yes.
- Q. Do -- does that have any significance to you as an economist that the Epic Game Store is charging, I think,
- 19 | 12 percent as shown on this slide?
- 20 A. Well, I mean, I always put it in the context of what
- 21 Dr. Bernheim acknowledged yesterday, which is the Epic Game
- 22 Store is losing money. So I think you have to evaluate it in
- 23 that context.
- Q. Now, to close this out, Professor, is there anything else
- 25 | about Google's business model that you find helpful to

- 1 | considering the issue of monopoly power?
- 2 **A.** Yes.
- 3 Q. Have you looked at what percentage of apps that Google
- 4 distributes for free on the store?
- 5 A. I have, yes.
- 6 Q. And we've heard that testimony today already, but I'm
- 7 putting up a demonstrative. What is this demonstrative?
- 8 A. Okay. This is just to remind us, ourselves, that when you
- 9 do the calculations and you look at apps, 96 percent of all
- 10 apps are not subject to Google's service fee. They pay
- 11 nothing.
- 12 Q. By the way, did you hear the testimony today from
- 13 Dr. Tadelis about the Amazon Marketplace at the very end of his
- 14 examination?
- 15 **A.** Yes.
- 16 Q. Do you know whether the Amazon Marketplace offers
- 17 | 96 percent of the transactions on that marketplace completely
- 18 free of charge?
- 19 **A.** No, they definitely don't.
- 20 Q. What is the economic rationale for Google to permit
- 21 developers to use its platform and not get any payment for it?
- 22 **A.** Well, the reason it wants to give away all this stuff for
- 23 | free is, remember, it's trying to make the Android attractive,
- 24 | competitive with Apple.
- 25 And I can tell you, consumers love free stuff. People

- 1 expect free apps, and so Google has this real incentive to try
- 2 and actually get a lot of free apps out there, allow customers
- 3 to try out apps, see if they like them, discover the value.
- 4 And that's what they're trying to do here to make their
- 5 ecosystem work.
- 6 Q. Is it consistent with a monopoly to give away so much
- 7 value for free?
- 8 A. It certainly would be very unusual.
- 9 Q. And, finally, would it be common in your experience as an
- 10 | economist for a monopolist to only make money when somebody
- 11 | else makes money?
- 12 **A.** No. I mean, usually when you're thinking about monopoly
- 13 you're thinking about the extraction of money from consumers,
- 14 and instead what we're seeing here is that Google through
- 15 | Android and Google Play are creating that value and only making
- 16 | money once they've created that value.
- 17 \ Q. And what does that say about whether Google is a
- 18 | monopolist?
- 19 A. Again, it's evidence against.
- 20 MR. ROCCA: I pass the witness.
- 21 **THE COURT:** Okay. That's it for today.
- 22 So remember, as we always close each day, put everything
- 23 out of mind. No research. No thinking. No talking about
- 24 this.
- And we'll see you tomorrow morning at 9:00 a.m.

THE CLERK: All rise. 1 (Proceedings were heard out of the presence of the jury:) 2 THE COURT: All right. You can step down. 3 still under oath. No communications with anyone about the 4 5 content or presentation of testimony. Okay. So what's happening? 6 You can go. 7 MR. POMERANTZ: Your Honor, I think when 8 Professor Tucker is finished, it then turns to our case. 9 We will be playing the two deposition excerpts from Activision and 10 Riot, which the jury's heard a lot about; and then we will turn 11 to our -- the first live witness of our case, which is 12 Rich Miner. You heard about him in my opening. And then we'll 13 move on to our other witnesses, and we feel like we are in a 14 15 position to get this done by Friday. THE COURT: Good. 16 MR. BORNSTEIN: All we have, Your Honor, is, I'm a 17 broken record, a hope for the opportunity for rebuttal whether 18 it be at the conclusion of the week or if it needs to flop over 19 20 We can do it back to back. or sooner even. How much time would you like to ask for? 21 THE COURT: 22 MR. BORNSTEIN: I would request a total of 45 minutes, 23 Your Honor. THE COURT: Well, let's just do it tomorrow and get it 24 25 over with. All right?

MR. BORNSTEIN: 1 Sure. 2 MR. POMERANTZ: Your Honor, we have had discussions about this rebuttal, and I did agree with Mr. Bornstein that --3 4 THE COURT: I was told you all agreed. 5 MR. POMERANTZ: No, we did. We did. But the agreement was it would come at the end of our case, and that's 6 what we would ask for, is that if they want the 45 minutes and 7 Your Honor is okay with it, that it just come on Friday after 8 9 we're done with our case so that we can put on our case next. That was our agreement. 10 MR. BORNSTEIN: That is what Mr. Pomerantz and I 11 discussed, but I'm -- however Your Honor wants to do it is 12 13 obviously what we'll do. THE COURT: Yes. Okay. That's fine. Are you sure 14 15 you want to do that? MR. POMERANTZ: Yes, Your Honor. 16 THE COURT: All right. Okay. We'll do it that way. 17 All right? 18 19 Thank you, Your Honor. MR. BORNSTEIN: 20 **THE COURT:** Okay. That's great. So we're going to have to start doing the jury 21 22 instructions soon. You'll be closing on Monday the 11th. 23 Okay? And we'll start talking tomorrow about the jury instructions. 24 25 I do need a revised verdict form too. So get that to me

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All right? I'm going to have very limited tomorrow. availability next week. So get everything to me tomorrow, the revised verdict form. Okay? MR. BORNSTEIN: Yes, Your Honor. THE COURT: Now, where are you on -- okay. We've seen a lot now. Judgment day is coming. Where are you on settlement discussions? MR. BORNSTEIN: We're not, Your Honor. THE COURT: How can that be? How would you not be dual tracking this to try to reach an amicable agreement? MR. BORNSTEIN: I can have a conversation with my client, Your Honor, but we have not had discussions. THE COURT: Okay. You need to and you need to do that next week. All right? I will, Your Honor. MR. BORNSTEIN: THE COURT: Consider that a Court order. All right? MR. BORNSTEIN: Understood. THE COURT: Now, we've talked about this before, but what are you -- assuming you win -- I don't know, so don't panic on the defense side. I have no idea what the jury is going to do. I have no idea about posttrial proceedings. If you win, what are you planning to ask for? MR. BORNSTEIN: So, Your Honor, as we talked about a little bit last time, the way we view it is there are three main points. One is to have the opportunity for Epic and for

1 other developers to have their own store without the various 2 restrictions and obstructions that have been the subject of testimony. 3 THE COURT: All right. So they'll be freed from the 4 5 antisteering requirement. Is that what you're talking about? MR. BORNSTEIN: Well, that's not what I'm talking 6 about right now, Your Honor. The issue I'm talking about are 7 the downloading frictions that are disproportionate as you 8 heard Professor Mickens testify. 9 THE COURT: Okay. Eliminate the downloading 10 They can operate an independent store. They won't 11 frictions. be subject to antisteering requirements. 12 Okay. 13 What else? MR. BORNSTEIN: Correct. And then there would be 14 15 freedom of payment options. So what we're worried about, Your Honor, is you've heard testimony about User Choice Billing 16 choice and the way it operates. 17 THE COURT: When you say "freedom," do you mean 18 19 Google Play plus an alternative, like apparently is offered, or 20 you never mentioned Google Pay? MR. BORNSTEIN: Well, the real issue, Your Honor, is 21 at least to have the option to have an alternative. 22 Okay. That's already happening in some 23 THE COURT: instances; right? 24 25 MR. BORNSTEIN: And to have -- well, it's a pilot

program. 1 2 But the other issue and it's not available --THE COURT: User Choice Program. So that already 3 exists. So you would like to be part of that program? 4 5 MR. BORNSTEIN: No, Your Honor. I'll be very clear. First of all, it's a pilot program that's currently not 6 7 available for games and all of that. But my problem with the program is the way the fees are 8 9 structured, as you heard in the testimony, creates no benefit for those who choose to use an alternative platform because 10 they continue to be charged the 26 percent fee on top of 11 whatever it is that they need to pay for the process. 12 THE COURT: You understand no matter what happens, I 13 and no federal judge is going to micromanage Google's business. 14 15 You know that. I do understand that. 16 MR. BORNSTEIN: THE COURT: I am not going to set a fee for Google. 17 It's not going to happen. So if you're worried about 18 26 percent, you've come to the wrong place because I can't help 19 20 you with that. I completely understand that, 21 MR. BORNSTEIN: Your Honor. My full expectation is the expectation that the 22 23 antitrust laws are founded on; that if we remove the obstructions to competition, Google will set a competitive fee. 24 25 THE COURT: You need to tell me -- you should know by

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now what are you going to ask for. So you're going to ask for
what? You want total freedom for your own billing system?
                                                            Is
that what you're going to ask for?
        MR. BORNSTEIN:
                        That's correct, Your Honor.
         THE COURT: And what else?
        MR. BORNSTEIN:
                        The freedom on stores, as I said, and
freedom on billing system; and the third pillar, the way we
have been talking about, is anticircumvention; just to ensure
that Google can't reintroduce the same problems through some
alternative creative solution, a standard kind of fence.
                   Anticipatory injunctions are not going to
         THE COURT:
        We don't do "Don't break the law injunctions." We
don't do that. So if you have a problem, you can come back,
but I can't -- I'm not going to write a menu of hypothetical
options that may or may not happen.
                        I understand that, Your Honor.
        MR. BORNSTEIN:
would be --
         THE COURT: It sounds to me this is solvable.
I haven't heard a word you said that is so unpalatable to
Google from the evidence I've seen that you-all can't be
talking.
     This seems like something you ought to be able to do a
         They've done deals with Spotify. Spotify pays
4 percent or 0 percent, has its own billing.
    Okay, look, you're not going to get everything you want,
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1 and you need to be clear with your client about that who's 2 sitting right behind you, that that's what's going to happen. Okay? 3 So why don't you take that and do something with it. 4 is a solvable business issue if you make it one. You have to 5 make it a solvable business issue. I don't want to hear "We're 6 7 not going to talk." That's an inappropriate response. Okay? So you're ordered to talk, and you do it substantively. 8 9 Now, who do you want to have on your client side talking with Mr. Bornstein's client? 10 MR. POMERANTZ: I think we've had --11 THE COURT: I want to know the name. Just tell me. 12 I'm past the point where I want this to happen without my 13 supervision. 14 Assuming he's available, Your Honor, 15 MR. POMERANTZ: Don Harrison, who you've met. He has led other discussions 16 17 with Epic. MR. BORNSTEIN: Your Honor, we did have a meeting at 18 19 the Court's order here in town. 20 **THE COURT:** Now, why is he the right person? MR. POMERANTZ: He's in charge of the partnership 21 22 agreements of this type. THE COURT: He would be able to strike a deal? 23 MR. POMERANTZ: He would have the authority to strike 24 the deal. 25

THE COURT: And who are you going to have on your 1 2 side? MR. BORNSTEIN: Mr. Sweeney. 3 THE COURT: All right. You make that happen next 4 5 week. All right? In-person meeting. You both are going to be in town. I want that to happen with this discussion in mind. 6 7 Okay? Now, if you can't do it, you can't do it, that's fine, but 8 9 you are going to try. That is a requirement. You must try. MR. BORNSTEIN: Understood, Your Honor. We tried 10 We will try again. 11 once. THE COURT: Remember being 7 years old you had 12 broccoli, you had to take a bite. You have to do that here. 13 All right? You don't have to finish the whole plate, but you 14 15 are going to do it. And you're both going to tell me, not the substance, I'm 16 not involved in that, but you're going to tell me some of the 17 mechanics about what's going on, how long you met, did you make 18 19 any progress, you know, things along those lines. All right? 20 Okay. All right. We're good for tomorrow? MR. BORNSTEIN: I have one question, Your Honor. 21 22 **THE COURT:** One question, yes. 23 MR. BORNSTEIN: How long would Your Honor anticipate giving us for closings in the event we don't reach a 24 resolution? 25

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THE COURT:
                          Didn't I already -- I thought I already
 1
     set that. Let me just check my order.
 2
              THE CLERK: You did. It's in the pretrial order.
 3
              THE COURT: Didn't I give you an hour or something?
 4
 5
              MR. BORNSTEIN: I apologize, Your Honor. Obviously if
     it's in there, I have forgotten.
 6
              MR. POMERANTZ: I did too because we discussed it this
 7
     morning, and neither one of us remembered.
 8
 9
              THE COURT: Let me just check. I believe I gave
10
     you --
              THE CLERK:
                         One hour.
11
              THE COURT: -- one hour.
12
              MR. POMERANTZ: And, Your Honor, I understand that
13
     Epic will have that one hour, they can split it however they
14
15
     want between their closing and the rebuttal.
              THE COURT: Yes.
16
17
              MR. BORNSTEIN: You mean a rebuttal closing, not the
     rebuttal testimony from our experts?
18
              MR. POMERANTZ:
                              Correct.
19
20
              MR. BORNSTEIN:
                              Okay.
              THE COURT: Yeah. No, if you want to reserve time,
21
     that's perfectly fine.
22
23
              MR. BORNSTEIN:
                              Yes.
              THE COURT: But you get an hour total.
24
25
          Where is that, Ms. Clark?
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THE CLERK:
                          It's on page 4, Section 5.
 1
 2
              THE COURT:
                          Page 4 of Docket 700?
              THE CLERK:
                          Docket 491.
 3
 4
              THE COURT:
                          Okay. There it is. Up to one hour for
 5
     closing.
 6
          Yeah, okay. That should be more than enough.
          All right. So you're going to finish with this witness in
 7
     the morning?
 8
              MR. BORNSTEIN:
 9
                             Correct.
              THE COURT:
                          Okay.
10
              MR. BORNSTEIN: And then we'll hand it over to Google.
11
              THE COURT: You're going to finish with this witness
12
     in the morning, and then you're going to do your thing. Okay.
13
     Good.
14
15
          All right.
              MS. CHIU: Your Honor, just very quickly, if we may,
16
     we have a third party whose deposition Google intends to play
17
     tomorrow, and they have a sealing request. Google has no
18
     position on it, but I understand their counsel is here to
19
20
     address Your Honor on it.
21
              THE COURT: Google has no position on it. Okay.
          Oh, is this -- who is this?
22
                         This is Riot Games, Your Honor.
23
              MS. CHIU:
              THE COURT:
                          Okay. All right. Yes.
24
25
                              Just for the record, Your Honor, Epic
              MR. BORNSTEIN:
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1
     has no position on this either.
 2
              THE COURT:
                          Great. Okay.
              THE CLERK:
                          Counsel please state your name.
 3
              MS. AMINIRAD:
                             Shannon Aminirad.
 4
              THE COURT: I have a 4:00 conference call so we're
 5
 6
     going to have to be quick.
 7
          Okay. Go ahead.
              MS. AMINIRAD: Shannon Aminirad, counsel for
 8
     Riot Games.
 9
          Your Honor, Riot Games filed an application to seal --
10
              THE COURT: Can you hand it to me?
11
              MS. AMINIRAD: Yes. I have copies. May I approach?
12
13
              THE COURT: Yes.
          All right. Let's just get to the punchline. Which
14
15
     document is it?
              MS. AMINIRAD: There are five exhibits.
                                                       They're all
16
     internal documents, and they specifically discuss Riot's
17
     negotiating strategy, and Riot is in the middle of negotiations
18
19
     with the platform right now.
20
              THE COURT: I'm going to make life easy. I'm going to
     do the same thing I did for Spotify. All right? You have that
21
     order. It's on the transcript.
22
23
          Any internal, purely internal, no. Anything else, yes, it
     will come in. Okay? So fees, whatever, that comes in.
24
25
     Anything purely internal to Riot, you know, will not come in.
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1	Look at the Spotify order. That will give you the
2	paradigm. That should do it; right?
3	MS. AMINIRAD: Yes. Thank you, Your Honor.
4	THE COURT: Okay. Thanks very much. I'll see you in
5	the morning.
6	THE CLERK: All rise. Court is in recess.
7	(Proceedings adjourned at 3:51 p.m.)
8	000
9	
10	CERTIFICATE OF REPORTER
11	I certify that the foregoing is a correct transcript
12	from the record of proceedings in the above-entitled matter.
13	
14	DATE: Tuesday, November 28, 2023
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18	Killy Shaintne
19	Kelly Shainline, CSR No. 13476, RPR, CRR U.S. Court Reporter
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